



Dear Alternative Care Facility (ACF) and Support Living Program (SLP) Providers,

Before billing, providers should verify the presence of revised ACF and SLP Post Eligibility Treatment of Income (PETI) lines with effective dates on or after January 1, 2019.

Providers can view a member's Prior Authorization Request (PAR) status in the Provider Web Portal. In order to look up a PAR on the Web Portal, users should choose the "Care Management" option from the home page and click on "View Authorization Services." Next, users should enter the member identification number and approved PAR number into the Web Portal to search for the PAR status.

For more information on viewing PARs on the Web Portal, refer to the [Viewing Prior Authorizations in the Portal Quick Guide](#).

If there is not an active line on the PAR, please contact the member's case manager.

Thank you,

Department of Health Care Policy & Financing

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