



**Notes**

Nursing Facilities Advisory Council

Tuesday, May 21, 2013

3:15 PM – 4:45 PM

225 East 16<sup>th</sup> Avenue, 1<sup>st</sup> Floor Conference Room  
Denver, CO 80203

<b>ATTENDEES</b>	<b>AGENCY</b>
Arlene Miles	CHCA
Deann Conroy	CDPHE
Diane Gomez	Kindred
Jan Garramone	CDPHE
Janet Snipes	Holly Heights
Jay Moskowitz	Vivage
Jeff Jerebker	Vivage
Jennifer Reinheimer	Myers & Stauffer
Lonnie Hilzer	Continuum Health Mgmt
Mary Koretke	Vivage
Nancy Fox	Vivage
Sarah Schumann	Brookside Inn
Shannon Gimbel	DRCOG-Ombudsman
Shelley Hitt	State LTSS Ombudsman
Tami Kendall	Denver North Care Center
<b>ON PHONE</b>	
Janet Dauman	CDHS
John Adams	Vibra
Lori Nelson	Five Star Quality Care
Les Hendrickson	Public Consulting Group
Nancy Borgstadt	Colorado Foundation for Medical Care
Teri Blechar	Vivage
<b>STATE STAFF</b>	
Matt Haynes	Safety Net Program Section
Anthony Satariano	LTSS Division
Susan Love	LTSS PETI Specialist
Kathy Snow	LTSS Policy Specialist
Jason Takaki	LTSS Facilities Unit Supervisor
Cathy Fielder	LTSS Auditor
Whitney Zanutelli	LTSS QA/Audit Supervisor
John Barry	HCPF, LTSS Stakeholder Relations

## **I. Welcome, Announcements, Introductions:**

John Barry welcomed the attendees and those attending on the phone. Meeting attendees introduced themselves indicating the organization they represent.

John talked about the Community Living Advisory Group (Advisory Group):

- Two new additions to the Advisory Group: Dustin Dodson now represents NFs. Renee Walberg represents Children and Families.
- The Advisory Group meets every 4<sup>th</sup> Monday at KRMA-TV. Please contact John to be added to the email list receiving notices about this group.
- The Advisory Group is charged with submitting a proposal to the Governor's Office by September 2014 to redesign LTSS.

John is in charge of the Alternative Care Facilities (ACF) Communication List, if you would like to be added to the list please let him know.

John introduced Whitney Zanotelli, the LTSS Quality Assurance/Audit Supervisor. She described the QA/Audit team members whose focus includes Nursing Facilities: 3 auditors and 1 trainer. In 2013, the team is asking the questions – Are we doing what we need to and are we communicating effectively? We'll be reaching out for input and feedback throughout the year.

## **II. Review of meeting notes**

John Barry asked the group for corrections to March's meeting notes. One clarification was made but no changes needed.

## **III. Pay for Performance (P4P): Anthony Satariano**

- PCG has completed all the reviews and the scores have been sent out.
- Results included:
  - 21 facilities missed submitting the satisfaction survey (1 repeat from last year). These facilities are allowed to appeal the score they received and during the appeal they can submit the missing paperwork. This follows the procedure utilized last year.
  - It should be noted that documents submitted on CDs or electronically did not always open when PCG reviewed the application. Unreadable documents were counted as missing documents and affect the score. An appeal is allowed to submit the unreadable documents.
  - Appeals must be filed within 35 days of the date of the PCG letter. PCG letter was sent about May 8, 2013.
- On April 16<sup>th</sup> and May 21<sup>st</sup> workgroup meetings were held. The group is adding P4P information to the State website and the new application should be ready by July, if the PCG final report has been sent out. A final draft of the application should be ready by July 16.
- The next workgroup meeting will be held on June 18<sup>th</sup>. Check with Anthony on the start time.

- Questions contact Anthony Satariano at phone (303) 866-3895 or email [Anthony.Satariano@state.co.us](mailto:Anthony.Satariano@state.co.us).

#### **IV. Provider Fee Update: Matt Haynes**

- The FY2012-2013 mass adjustments are being reconciled. Letters have been sent out, payments have been issued and appeals have been executed. The FY2011-2012 adjustments have been captured in the recaptured process. Information for the FY2013-2014 modeling is being compiled.
- The Provider Fee Advisory Board meeting was held on May 24, 2013 at HCPF.
- Questions contact Matt Haynes at phone (303)866-8305 or email [Matt.Haynes@state.co.us](mailto:Matt.Haynes@state.co.us).

#### **V. Discussion with HCPF Internal Auditor: Cathy Fielder and PETI Specialist: Susan Love**

- NF Class I Audits: Cathy Fielder briefly described the NF audit process and then asked for input and feedback from the group.
  - Audits have 2 parts: Per Diem Billing and Personal Needs
  - A mini compliance review was conducted on the surety bond in April 2013. Per Regulation 10 C.C.R. 2505-10, Section 8.482.52.B a current surety bond for a Class I NF is to be sent to the Department at the time of renewal. This review was able to obtain all but three current bonds.
  - For the personal needs part, the auditors are looking for input and feedback to the following questions:
    - Are there areas around the personal needs testing that need clarification?
    - Are there audits performed by management companies that we can modify to meet the Department's review requirements?
    - What future steps would be feasible or what steps would add too much work to the business office? (In the context of changing the timing of the audit and information required.)
    - Would this meeting be a good place to have these discussions or is there a different meeting format we need to consider?
  - Please email ideas to [Cathy.Fielder@state.co.us](mailto:Cathy.Fielder@state.co.us) by June 17, 2013.
  - Contact Cathy at 303-866-2913 with questions.
- The question was asked: If there is a variance between the COLA Mass Report and the individual 5615 for a resident, which one rules? Cathy is looking into the answer.
- PETI: Susan Love announced that starting in July 2013 PETI requests should be faxed to HCPF for approval. A formal announcement will be sent out shortly with the dedicated fax number.
- The question was asked what patterns or omissions are slowing down the processing of requests. Susan responded that 10%-30% are missing signatures, client id, patient payment amount and/or pricing codes.
- Susan also mentioned that requests under \$400 where the NF PETI Fee Schedule has an amount for each procedure code do not need to be submitted to the Department. Please refer to Susan's announcement for more information.

## **VI. Supplemental Behavioral Program: Kathy Snow**

- Refer to Dear Administrator letter dated April 15, 2013, subject: Application for supplemental payment for nursing facilities that offer specialized behavioral services.
  - The passage of Colorado Senate Bill 11-125 has added the Specialized Behavioral Program as a tier of the new reimbursement program.
  - The Specialized Behavioral Program does not replace Mental Health Specialized Services mandated through PASRR regulations.
- Nursing facilities must complete an application to participate. Application is located on the website: [www.colorado.gov/hcpf](http://www.colorado.gov/hcpf) under Partners & Researchers > Long Term Care Partners > Nursing Facility Supplemental Programs Application.
- Deadline for applying is June 15, 2013.
- Facilities that have a currently certified Specialized Behavioral Program must submit a letter of intent by June 15, 2013 to receive continued certification.
- Please submit applications and letters of intent to: HCPF attn: Nora Brahe 1570 Grant St, Denver, Colorado 80203-1818.
- If you have additional questions on this topic, please contact Nora Brahe at phone (303) 866-3566 or email [Nora.Brahe@state.co.us](mailto:Nora.Brahe@state.co.us)
- The question was asked about how HCPF knows what a NF offers or what oversight is performed. Per Kathy Snow, Nora Brahe visits the nursing facilities to conduct reviews. A facility must agree to perform 100% of the program requirements to participate.
- This program is separate from the Hard to Place program which is administered by Bonnie Silva.

## **VII. Hospital Back-up (HBU) Update: Kathy Snow**

- Kathy Snow distributed a HBU Program Summary.
- A redesign of the HBU program is underway.
  - It should offer more options, have community based care, have a continuum of care, allow home or nursing facility options, and define ways to measure client outcomes.
  - HCPF is working on the cost part of the program.
  - HCPF is working on the Standard Operating Procedures (SOP) for the Department, SEP Agencies and Masspro to make the process more streamlined and efficient.
- Kathy also distributed a HBU Placement Hierarchy.
- HCPF is working with SEPs to ensure they are looking at all placement options. Keeping in mind – what is least restrictive and what is safest for the resident. What's safest may not always be the cheapest.
- The time frame on the redesign – currently a skeleton program is in place and HCPF is working on the clinical piece of the program. CMS has seen the skeleton program and liked it. They indicated to include outcome incentives and show continuum of care.
- The completion goal is 2015.

## **VIII. Public Comments:**

- Janet Snipes brought an issue to the group about admitting a new resident at 5 p.m. on a Friday and submitting the UTLC-100 to LTC Options for approval. When approval was received it was dated Monday. For the facility to get paid for Friday, Saturday and Sunday, the facility has to go through the appeal process. Kathy Snow volunteered to look into the situation.
- Kathy Snow has submitted a question to CMS about the 30 day stay regulation regarding when a resident is on a waiver and has to be admitted to a hospital or nursing facility for less than 30 days - Can the resident leave the hospital or nursing facility after a short stay and still be on the waiver? This question did not include the patient payment or monthly allowance amount.
- Shelley Hitt inquired about having Nora Brahe present an update on the new PASRR process at the next NFAC meeting.
- Shelley Hitt inquired about the priority list Jason Takaki and Kathy Snow were putting together from the March 2013 meeting. Jason said they'd put a list together for the next NFAC meeting.

**IX. Next Meeting: Tuesday, June 18, 2013, 3:15 pm – 4:45 pm.  
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