



Minutes - Behavioral Health Quality Improvement Committee (BQuIC)

Tuesday, September 25, 2013 10:00 am to 12:00 pm Location: 1570 Grant St 4th fl. Conference Room

Attendees:	Minutes CC:
Katie Mortenson, Department of Health Care Policy and Financing	Sally Langston, Department of Health Care Policy and Financing
Suzanne Kinney, Access Behavioral Care (ABC)	Matthew Ullrich, Department of Health Care Policy and Financing
Barbara McConnell, Health Services Advisory Group (HSAG)	Taylor Larsen, Department of Health Care Policy and Financing
Rachel Henrichs, Health Services Advisory Group (by phone)	Sharon Pawlak, Division of Behavioral Health (DBH)
Christi Melendez, Health Services Advisory Group (by phone)	Tiffany James, Colorado Department of Human Services
Alana Berrett, Health Services Advisory Group (by phone)	Nikki Lemmon, Department of Health Care Policy and Financing
Russell Kennedy, Department of Health Care Policy and Financing	Laura Hill, Behavioral HealthCare, Inc (BHI)
Erica Arnold Miller, Colorado Health Partnerships (CHP)	Thomas Clay, Foothills Behavioral Health Partners
Jennifer Woodard, Value Options (by phone)	Lisa Clements, Division of Behavioral Health
Sage Winchester, Avysion Healthcare Services (by phone)	Katie Brookler, Department of Health Care Policy and Financing
Barbara Smith, Foothills Behavioral Health Partners (FBHP)	Karen Thompson, Northeast Behavioral Health Partnership, LLC
Samatha Kommana, Northeast Behavioral Health Partnership (NBHP)	Robert Bremer, Access Behavioral Care
Judy Yip, Health Services Advisory Group (by phone)	Myron Unruh, Value Options
James Bloom, Department of Health Care Policy and Financing	Shelly Spalding, Behavioral HealthCare, Inc (BHI)
Zoe Swaine, Office of Behavioral Health (OBH) (by phone)	Marilea Rose, Health Services Advisory Group
Brian Hemmert, Behavioral HealthCare, Inc (BHI)	Judy Zerzan M.D. , Department of Health Care Policy and Financing
Camille Harding, Department of Health Care Policy and Financing	Arnold Salazar, Colorado Health Partnerships (CHP)
Jeremy White, Value Options (by phone)	LeeAnn Merrifield, Behavioral HealthCare, Inc (BHI)
Lindsay Cowee, Behavioral HealthCare, Inc (BHI) (by phone)	Rachel Lee, Mental Health Center of Boulder County
Adrienne Jones, Office of Behavioral Health (OBH) (by phone)	Roger Gunter, Behavioral HealthCare, Inc (BHI)
Ligi Fu, Department of Health Care Policy and Financing	Diane Somerville, Health Services Advisory Group
Kelly Brune, Value Options (VO) (by Phone)	Jessie Wood, Behavioral HealthCare, Inc (BHI)
Catherine Morrissey, Colorado Department of Human Services	Michael Sajovetz, Department of Health Care Policy and Financing
Claudia Zundel, Colorado Department of Human Services (by phone)	Carrie Bandell, Access Behavioral Care (ABC)
Jerry Ware, Department of Health Care Policy and Financing (HCPF)	Kate Bell, Health Services Advisory Group
	Gina Robinson, Department of Health Care Policy and Financing

Quorum equals representation from a minimum of three Behavioral Health Organizations out of five plus one person from the Department.

Quorum Met? Yes.

- 1 Mission- To improve health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources.

TOPIC	DISCUSSION	RESULT
1. Introductions, and additions to the agenda		
2. Review August 2013 meeting Minutes	Minutes were reviewed and approved with minor changes. (To view past minutes and additional information about BQuIC visit www.colorado.gov/hcpf and click on Boards and Committees, then select BQuIC)	
3. Mental Health Statistics Improvement Program (MHSIP), Youth Services Survey for Families (YSS-F) and Youth Services Surveys (YSS)	Adrienne shared a timeline document with the group and stated that recent flooding caused challenges for a few Community Mental Health Centers (CMHCs) so the survey release period was moved back to October 21, 2013 via unanimous vote of CMHC staff. Adrienne also noted that the Department (HCPF) should receive survey data around the first of December. The discussion concluded with Adrienne noting technical reports for the last survey submission are expected to be completed in the coming weeks, copies of the final surveys will be shared in the coming weeks and that clients will have the opportunity to complete the survey online this time out.	On schedule for survey distribution
4. Pediatric referral form (ongoing topic)	Erica noted that physical health providers shared input that the current form can be overwhelming and BHO Quality Improvement (QI) Directors asked if Gina could consider regionalizing the current referral form?	Jerry will follow up with Gina.
5. Systems of Care	Claudia opened by noting the current adult health framework does not work for children and that the Substance Abuse and Mental Health Services Administration (SAMHSA) decided to create a system of care approach to assist with identifying best practices. For example, making sure families are involved with care, services are comprehensive. Colorado received a grant to work on this initiative and is working with 16 communities. Claudia noted that the hard part was making this initiative operational. Suzanne asked how the medical home would factor in this process? Claudia noted that medical homes are being thought about. Claudia then noted that CMHC staff and Value Options staff are assisting with this effort and that Aspen Point was the Care Management Entity. Samatha asked Claudia to explain the difference between now and past efforts. Claudia noted that the current effort is focused on statewide implementation. Camille asked for the names of the 16 community providers and Claudia shared that input. Topic ended with Claudia welcoming dialog with BHO staff.	
6. Timeline for the next Performance Measure Validation (PMV)	David and Jerry reviewed the timeline for the next audit. David confirmed that week of January 13, 2014 will be used for the audits. BHO QI Directors noted no objections to the schedule. Jerry requested David finalize the timeline and send an update for specific audit dates for plans.	David will send a final timeline with specific audit dates for plans. Brian will follow up with his staff to confirm they can continue updating the scope document.

TOPIC	DISCUSSION	RESULT
7. Behavioral Healthcare Organization (BHO) Engagement Measure discussion	David reviewed updates to this measure. Zoe had a few questions concerning the measure (example, not using CCAR data, using most recent intake service instead of the first) and stated that Dr. Fox of OBH would prefer one engagement measure instead of two. BHO staff and David assisted with answering Zoe's questions and thinking through the format of this measure. Group decided to move forward with the draft measure, but Zoe would like this committee to hold off final decisions until she speaks with the OBH C-STAT Technical Advisory Group. Group agreed.	Samatha will review table C codes for the measure and share concerns with the group by October 4, 2013.
8. Office Of Behavioral Health (OBH) C-STAT	Zoe informed the committee that a link for C-STAT was sent to members so they can review information (http://www.colorado.gov/cs/Satellite/CDHS-BehavioralHealth/CBON/1251645546536). Zoe then noted that OBH uses 5 performance measures to monitor providers. Barbara S. asked what source was used for the substance use disorders (SUD) measures and Zoe noted Drug/Alcohol Coordinated Data System (DACODS).	
9. Regional Care Collaborative Organization (RCCO) Integrated reports	Katie noted that the Department is still missing a RCCO report and that RCCOs will be resubmitting this report. Katie will provide an update to this committee at the next meeting.	Topic to be added to the October agenda
10. Behavioral Health Organizations (BHOs) 411 audit	Jerry informed BHO Directors that the audit criteria for the next audit is similar to last year and that BHO staff will have a chance to review the criteria around 10/16/13. Alana noted the 411 1/3 criteria for prevention/early intervention, drop in centers and school based services. Barbara S, and Samatha note that they don't believe the same 411 focus will be helpful.	Jerry will invite HCPF Rates staff to the next meeting to review criteria
11. BHO quality activities for substance abuse services starting 1/1/2014	Jerry asked BHO QI Directors to share input on their plans to monitor substance use services starting January 2014. Barbara S. noted that the benefit for these services has not been finalized, but that her plan is reviewing development measures. Erica noted that a lot of what is used for mental health services is expected to be used, but more detail on the benefit is needed. Samatha noted that her plan is considering using 5 core mental health measures used now (example, ED, inpatient), EBPs and the engagement measure. Suzanne noted more information about the benefit is needed and shared input about ABC participation in a national learning collaborative regarding substance use issues through ACAP. Brian noted similar concerns with the benefit. Jerry then asked BHO staff to research possible changes to three quarterly reports (network adequacy, grievance and appeals, access to care) to capture SUD information.	BHO QI Directors and the Department will discuss possible modifications to the quarterly reports at the next meeting.
12. Other topics discussed	<p>Samatha requested an update on Performance Improvement Project (PIP) requirements in regards to completing only one PIP for now. Katie noted that BHOs should continue to work on any PIPs in progress, and that this discussion will continue at the MQuIC meeting scheduled for 9/26/13. Samatha also asked for an update on a submitted focus study and BHO quality staff noted that the draft RFP is still listing a 2 PIP completion requirement.</p> <p>Barbara M. provided an update on the compliance site audit (example, standards that will be reviewed, record review). Barbara S. asked for clarification on the systems authorization presentation. Barbara M. shared input on expectations for the presentation.</p>	Katie will check status on NBHP's focus study submission and follow up with Nikki and Matthew concerning the BHO RFP language.

TOPIC	DISCUSSION	RESULT
13. Department Updates	-Reminder noted that BHOs should send their Annual Quality and Quality Improvement Plan reports to the Department's "BHO Compliance" email. -Also noted that the August 2013 monthly Ombudsman report was reviewed with no major issues noted. -James confirmed member month data will be sent to BHOs as scheduled.	
14. Public comments	NA	
Adjourn	Meeting ended on time.	

Future Meeting: October 22, 2013 10:00 a.m. to 12:00 p.m.

Reasonable accommodations will be provided upon request in order for persons with disabilities to participate as a group member. Please notify Jerry Ware at 303-866-2335 or jerry.ware@state.co.us at least one week prior to the scheduled meeting if you need special accommodations in order to participate.