



Minutes - Behavioral Health Quality Improvement Committee (BQuIC)

Tuesday, October 22, 2013 10:00 am to 12:00 pm Location: 1570 Grant St 4th fl. Conference Room

Attendees:	Minutes CC:
Katie Mortenson, Department of Health Care Policy and Financing	Sally Langston, Department of Health Care Policy and Financing
Suzanne Kinney, Access Behavioral Care (ABC)	Matthew Ullrich, Department of Health Care Policy and Financing
Barbara McConnell, Health Services Advisory Group (HSAG)	Taylor Larsen, Department of Health Care Policy and Financing
Rachel Henrichs, Health Services Advisory Group (by phone)	Sharon Pawlak, Division of Behavioral Health (DBH)
David Poulin, Colorado Mental Health Institute at Pueblo	Tiffany James, Colorado Department of Human Services
Alana Berrett, Health Services Advisory Group (by phone)	Nikki Lemmon, Department of Health Care Policy and Financing
Russell Kennedy, Department of Health Care Policy and Financing	Laura Hill, Behavioral HealthCare, Inc (BHI)
Erica Arnold Miller, Colorado Health Partnerships (CHP)	Thomas Clay, Foothills Behavioral Health Partners
Joey Gallegos, Department of Health Care Policy and Financing	Lisa Clements, Division of Behavioral Health
Sage Winchester, Avysion Healthcare Services	Catherine Morrissey, Colorado Department of Human Services
Barbara Smith, Foothills Behavioral Health Partners (FBHP) (by phone)	Karen Thompson, Northeast Behavioral Health Partnership, LLC
Samatha Kommana, Northeast Behavioral Health Partnership (NBHP) (by phone)	Robert Bremer, Access Behavioral Care
Judy Yip, Health Services Advisory Group (by phone)	Myron Unruh, Value Options
James Bloom, Department of Health Care Policy and Financing	Shelly Spalding, Behavioral HealthCare, Inc (BHI)
Zoe Swaine, Office of Behavioral Health (OBH) (by phone)	Marilea Rose, Health Services Advisory Group
Brian Hemmert, Behavioral HealthCare, Inc (BHI)	Judy Zerzan M.D. , Department of Health Care Policy and Financing
Camille Harding, Department of Health Care Policy and Financing	Arnold Salazar, Colorado Health Partnerships (CHP)
Jeremy White, Value Options (by phone)	LeeAnn Merrifield, Behavioral HealthCare, Inc (BHI)
Lindsay Cowee, Behavioral HealthCare, Inc (BHI) (by phone)	Rachel Lee, Mental Health Center of Boulder County
Adrienne Jones, Office of Behavioral Health (OBH) (by phone)	Roger Gunter, Behavioral HealthCare, Inc (BHI)
Ligi Fu, Department of Health Care Policy and Financing	Diane Somerville, Health Services Advisory Group
Kelly Brune, Value Options (VO) (by Phone)	Jessie Wood, Behavioral HealthCare, Inc (BHI)
Paige Rosemond, Colorado Department of Human Services (CDHS)	Michael Sajovetz, Department of Health Care Policy and Financing
Melinda Cox, Colorado Department of Human Services (CDHS)	Carrie Bandell, Access Behavioral Care (ABC)
Janelle Sheppard, Colorado Department of Human Services (CDHS)	Kate Bell, Health Services Advisory Group
Brenda Mientka, Access Behavioral Care (ABC) (by phone)	Gina Robinson, Department of Health Care Policy and Financing
Jerry Ware, Department of Health Care Policy and Financing (HCPF)	Christi Melendez, Health Services Advisory Group
	Jennifer Woodard, Value Options

Quorum equals representation from a minimum of three Behavioral Health Organizations out of five plus one person from the Department.

Quorum Met? Yes.

TOPIC	DISCUSSION	RESULT
1. Introductions, and additions to the agenda	Katie requested to have a brief discussion about the statewide Performance Improvement Project (PIP).	
2. Review September 2013 meeting Minutes	Minutes were reviewed and approved with minor changes. (To view past minutes and additional information about BQuIC visit www.colorado.gov/hcpf and click on Boards and Committees, then select BQuIC)	
3. Mental Health Statistics Improvement Program, Youth Services Survey for Families and Youth Services Surveys	Adrienne informed the group that the survey process will be delayed for a week, or two. The timeline for completing the surveys will be extended to make up for the delay. Adrienne also stated that the response rate should not be affected by the delay and technical reports from the last survey period will be completed soon. Suzanne asked if the surveys will include a narrative/summary like previous years. Adrienne said they will include a summary.	
4. Behavioral Health Organization (BHO) client admissions to the State Hospital	Joey reviewed her process for correcting BHO enrollment for Medicaid clients admitted to the state hospitals. Joey noted that there is some lag time for making the corrections and that her process does not have anything to do with correcting eligibility. David shared third party information that indicated possible problems with BHO eligibility may originate at the county level. Camille and David then shared input about legislation starting in January 2014 that may have additional impact on this issue. Erica asked David to confirm how the admission and discharge dates are set up for the state hospitals which he did and Barbara S. shared input that her plans research shows a variation in the admission/discharge dates of two to three days. Joey asked BHO quality staff to send her examples where the BHO enrollment date is two to three days after the client was discharged from the state hospital and she will investigate further.	
5. Pediatric referral form (ongoing topic)	Suzanne noted that her BHO will not be modifying the form since services are provided in the Denver area. Barbara S. said her BHO will work on a modified regional form and share that draft with the Department.	Topic will be added to the next meeting agenda.
6. Colorado Department of Human Services (CDHS) Waiver	Melinda shared handouts that contained information about the Core Services-Family Preservation Program and Safe & Stable Families. For Core Services “the counties provide program services that best meet the needs of the child and family.” Paige reviewed the IV E Waiver which allows flexible spending for out of home care. Brian asked for confirmation about who receives services for the waiver and Paige said Medicaid and non-Medicaid clients receive services. Paige also noted substance abuse services included in the waiver and Camille shared input about the BHOs covering substance abuse services starting January 2014.	
7. BHO Engagement Measure	Zoe informed the group that the Office of Behavioral Health (OBH) Technical Advisory Group met and reviewed the measure criteria. The advisory group agreed with most of the criteria except that they would like to use CCAR to identify intakes instead of diagnosis. Zoe noted that OBH will run their engagement measure with CCAR and diagnosis data and provide an option for Community Mental Health Centers (CMHCs). Zoe then asked any BHO staff willing to share their SQL for this	BHOs can submit rates for this measure on 11/29/13 or at the end of February 2014.

2 Mission- To improve health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources.

TOPIC	DISCUSSION	RESULT
	measure to contact her.	
8. BHO 411 Audit	Erica asked Sarah to explain what the difference was for this year's audit compared to last year. Sarah noted that the review period was different, that the Department will pull the sample, and that the Department has responsibilities note in the deliverable timeline. Sarah then asked the BHO Quality Improvement (QI) Directors if the 2011 Uniform Service Coding Standards Manual (USCS) will be used by them this time. BHO staff noted that the 2011 USCS would not be used. Samatha, Erica, and Barbara S. then raised a concern about the timing for the Department (or HSAG) to send the BHOs the 411 sample. They asked if the sample could be sent a little earlier so BHOs could start earlier on obtaining the records from providers. Alana shared a date that may work for adjusting the timeline before the topic concluded.	The Department will modify the criteria before finalizing on 10/30/13.
9. Compliance site review and alignment with the Office of Behavioral Health	Camille shared a handout with the group and noted how the Department is aligning with OBH. Russell noted that the Department is planning to visit one CMHC for each BHO region between December 2013 and April 2014. The same two standards BHOs are being audited on will be reviewed and the tool for this audit is being worked on. Camille noted that participants at a recent Colorado Behavioral Healthcare Council (CBHC) meeting requested BHO staff be invited to the CMHC audits and that the Department has no concerns with this request. Suzanne asked that the Department keep the BHOs updated on the CMHC audit and Russell said updates will be sent. The group then discussed BHO contract language related to NCQA and monitoring of providers. BHO QI Directors noted concerns with the CMHC audits and suggested incorporating it into the current HSAG BHO audit process. Camille noted that option may be used for future audits. Camille then discussed efforts to implement an ECHO survey for BHO adult and child clients.	
10. Possible modifications to current BHO quarterly reports	Jerry said that the Access to Care and Grievance and Appeals report format appears to be able to capture issues with the January 2014 substance abuse benefit, but that the Network Adequacy report format may need additional columns added to capture substance abuse provider information.	Topic to be discussed at future meetings.
11. Department & plan updates	Katie said the Department is moving forward with a statewide Performance Improvement Project (PIP) focusing on care transitions and that the 3 year PIP timeline will continue. Katie also noted that BHOs can retire a current PIP if improvement is present or continue on with that PIP. Katie then noted concerns with the Regional Care Collaborative Organization (RCCO) Integrated Reports. James confirmed member month data has been sent to the BHOs. Katie and Jerry noted that the first date for the joint meeting with RCCO, MCO, BHO, HSAG and Department staff will be on 2/26/14 and that invites will be sent.	
12. Public comments	NA	
Adjourn	Meeting ended on time.	

Future Meeting: November 26, 2013 10:00 a.m. to 12:00 p.m.

Reasonable accommodations will be provided upon request in order for persons with disabilities to participate as a group member. Please notify Jerry Ware at 303-866-2335 or jerry.ware@state.co.us at least one week prior to the scheduled meeting if you need special accommodations in order to participate.

4 Mission- To improve health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources.