



Minutes - Behavioral Health Quality Improvement Committee (BQuIC)

Tuesday, March 25, 2014 10:00 am to 12:00 pm Location: 1570 Grant St 4th fl. Conference Room

Attendees:	Minutes CC Continued:
Katie Mortenson, Department of Health Care Policy and Financing (by phone)	Sally Langston, Department of Health Care Policy and Financing
Suzanne Kinney, Access Behavioral Care (ABC)	Matthew Ullrich, Department of Health Care Policy and Financing
Barbara Smith, Foothills Behavioral Health Partners (FBHP)	Taylor Larsen, Department of Health Care Policy and Financing
Christi Melendez, Health Services Advisory Group (by phone)	Sharon Pawlak, Office of Behavioral Health (OBH)
James Bloom, Department of Health Care Policy and Financing	Rebecca Helfand, Office of Behavioral Health (OBH)
Ligi Fu, Department of Health Care Policy and Financing	Nikki Lemmon, Department of Health Care Policy and Financing
Kelly Brune, Value Options (VO)	Laura Hill, Behavioral HealthCare, Inc (BHI)
Erica Arnold Miller, Colorado Health Partnerships (CHP)	Thomas Clay, Foothills Behavioral Health Partners
Christian Koltonski, Department of Health Care Policy and Financing	Lisa Clements, Office of Behavioral Health (OBH)
Brian Hemmert, Behavioral HealthCare, Inc (BHI)	Catherine Morrissey, Colorado Department of Human Services
Deborah Perry, Janssen Pharmaceuticals, Inc.	Karen Thompson, Northeast Behavioral Health Partnership, LLC
Joan Houska, Johnson & Johnson	Robert Bremer, Access Behavioral Care
Rachel Henrichs, Health Services Advisory Group (by phone)	Myron Unruh, Value Options
Camille Harding, Department of Health Care Policy and Financing	Shelly Spalding, Behavioral HealthCare, Inc (BHI)
Barbara McConnell, Health Services Advisory Group (HSAG) (by phone)	Marilea Rose, Health Services Advisory Group
Russell Kennedy, Department of Health Care Policy and Financing	Judy Zerzan M.D. , Department of Health Care Policy and Financing
Jeremy White, Value Options (by phone)	Arnold Salazar, Colorado Health Partnerships (CHP)
Sara Lomeli, Health Services Advisory Group (HSAG) (by phone)	LeeAnn Merrifield, Behavioral HealthCare, Inc (BHI)
Carrie Bandell, Access Behavioral Care (ABC)	Rachel Lee, Mental Health Center of Boulder County
Samatha Kommana, Northeast Behavioral Health Partnership (NBHP)	Roger Gunter, Behavioral HealthCare, Inc (BHI)
Jerry Ware, Department of Health Care Policy and Financing (HCPF)	Judy Yip, Health Services Advisory Group
	Jennifer Woodard, Value Options
	Michael Sajovetz, Department of Health Care Policy and Financing
Minutes CC:	Kate Bell, Health Services Advisory Group
Lindsay Cowee, Behavioral HealthCare, Inc (BHI)	Alana Berrett, Health Services Advisory Group
Roxzana Santacruz, Health Services Advisory Group (HSAG)	Diane Somerville, Health Services Advisory Group
Timea Jonas, Health Services Advisory Group (HSAG)	Adrienne Jones, Office of Behavioral Health (OBH)
Jessie Wood, Behavioral HealthCare, Inc. (BHI)	Gina Robinson, Department of Health Care Policy and Financing

Quorum equals representation from a minimum of three Behavioral Health Organizations out of five plus one person from the Department.

Quorum Met? Yes.

- Mission- To improve health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources.

TOPIC	DISCUSSION	RESULT
1. Introductions, and additions to the agenda		
2. Review February 2014 meeting Minutes	Minutes were reviewed and approved. (To view past minutes and additional formation about BQuIC visit www.colorado.gov/hcpf and click on Boards and Committees, then select BQuIC)	
3. LEAN Event Update	<p>Camille noted the work being done by a Tri-agency workgroup to identify gaps, interventions, and duplications/overlapping task. Christian will be documenting the group's efforts and putting that document in clearance and it is expected to also run through clearance at each state agency involved. Some of the attendees for this group include Colorado Behavioral Healthcare Council, the Office of Behavioral Health, Healthcare Policy and Financing, Community Mental Health Centers (CHMC) and Behavioral Health Organization (BHO) staff. Samatha identified 4 short wins for this effort (indigent data for CMHCs, Statewide Data And Analytics Contractor (SDAC) data shared with CMHCs, performance based contract incentives for CMHCs, HCPF and OBH contractual requirements). Camille also noted work on critical incident events currently used that may be duplicative. Additional questions and suggestions for this group should be sent to Camille.</p> <p>Samatha also led the group discussion about the BHO Performance Measure Analysis document that went out with the agenda. The outcome of this discussion is that BHO Quality Improvement QI Directors should submit their FY 12/13 performance measure analysis to the Department by 4/15/14. No specific format for this information is requested by the Department, but the submission should include insight on all reported measures and the 6 measures discussed at BQuIC.</p>	BHO Performance Measure Analysis due 4/15/14.
4. State Transition Performance Improvement Project (PIP)	Katie informed the group that proposals for this PIP are due in July 2014 and that no baseline is due at this time. BHO QI Directors had questions concerning the baseline data and termination of current PIPs (example, calendar year, fiscal year). Christi suggested that BHOs contact her to set up Technical Assistance (TA) conference calls to address outstanding issues with this PIP.	Katie will follow up with Christi about expectations for terminating current PIPs.
5. The Experience of Care and Health Outcomes Survey (ECHO)	Camille confirmed receipt of BHO input on this topic, but shared reasons for not changing survey question length at this time (example, survey integrity and required questions). Camille also noted the length of questions listed on the Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys and the good response rate received on them. Camille also address a few questions from the group (example Samatha asked if CDPHE used the ECHO (no), Suzanne asked if a Spanish ECHO will be used (yes), Carrie asked if there was benchmark data for the ECHO (yes, but not available at this time). Discussion ended with questions about the vendor HSAG uses (Thoroughbred Research Group) and the indigent sample OBH may be requesting.	Sara will check on benchmark data for the ECHO and share with the group when possible.
6. Adding substance abuse disorder (SUD) criteria to the Access to Care, Network Adequacy, and Grievance and Appeals reports	Group discussed the difficulty with capturing substance use disorder (SUD) in the quarterly reports and options for breaking out, or not breaking out the SUD on existing reports. Group also discussed adding Certified Addition Counselor (CAC) providers to the network adequacy (NA) reports. The outcome of this discussion is that the Grievance and Appeals (G&A) reports and Access To Care (ATC) report templates will not be modified to separate SUD, but future submissions are expected to include relevant SUD data/numbers in the totals/narratives. The NA report is the only report that the BQuIC Committee will be changing. Camille will also follow up with internal staff about	BHO QI Directors will get together before the next meeting to determine what SUD data fields can be modified in the NA report and share that input at the next meeting.

TOPIC	DISCUSSION	RESULT
	reporting needs.	
7. Colorado Mental Health Institute at Pueblo (CMHIP) quarterly reports	Overall, BHO QI Directors informed the Department that this report is helpful and that they are receiving input about Medicaid clients discharged from the State Hospitals.	
8. BHO 411 Audit	Samatha stated that the current 411 criteria does not allow for consistency in certain BHO audit activities and that the BHOs generally don't receive HSAG audit materials used for the evaluation of the BHOs.	Samatha is expected to email the example discussed in the meeting to Jerry who will then share that input with the Department's rates staff who develop the 411 criteria.
9. Department & plan updates	Noted on the agenda.	
10. Public comments	Joan and Deborah shared thoughts about how the meeting went and shared federal regulation input with the group.	
Adjourn	Meeting ended 10 minutes early.	

Future Meeting: April 22, 2014 10:00 a.m. to 12:00 p.m.

Reasonable accommodations will be provided upon request in order for persons with disabilities to participate as a group member. Please notify Jerry Ware at 303-866-2335 or jerry.ware@state.co.us at least one week prior to the scheduled meeting if you need special accommodations in order to participate.