



## Minutes - Behavioral Health Quality Improvement Committee (BQuIC)

Tuesday, June 25, 2013 10:00 am to 11:00 am Location: 1570 Grant St 4<sup>th</sup> fl. Conference Room

Attendees:	Minutes CC:
Katie Mortenson, Department of Health Care Policy and Financing	Sally Langston, Department of Health Care Policy and Financing
Suzanne Kinney, Access Behavioral Care (ABC)	Barbara McConnell, Health Services Advisory Group (HSAG)
Kevin Heckman, Colorado Children's Healthcare Access Program (CCHAP)	Matthew Ullrich, Department of Health Care Policy and Financing
Rachel Henrichs, Health Services Advisory Group (by phone)	Taylor Larsen, Department of Health Care Policy and Financing
Jessie Wood, Behavioral HealthCare, Inc (BHI)	Sharon Pawlak, Division of Behavioral Health (DBH)
Janine Vincent, MAXIMUS/Ombudsman	Tiffany James, Colorado Department of Human Services
Russell Kennedy, Department of Health Care Policy and Financing	Nikki Lemmon, Department of Health Care Policy and Financing
Erica Arnold Miller, Colorado Health Partnerships (CHP)	Laura Hill, Behavioral HealthCare, Inc (BHI)
Jennifer Woodard, Value Options (by phone)	Thomas Clay, Foothills Behavioral Health Partners
Sage Winchester, Avysion Healthcare Services	Lisa Clements, Division of Behavioral Health
Barbara Smith, Foothills Behavioral Health Partners (FBHP)	Katie Brookler, Department of Health Care Policy and Financing
Samatha Kommana, Northeast Behavioral Health Partnership (NBHP)	Roger Gunter, Behavioral HealthCare, Inc (BHI)
Jeremy White, Value Options (by phone)	Karen Thompson, Northeast Behavioral Health Partnership, LLC
James Bloom, Department of Health Care Policy and Financing	Robert Bremer, Access Behavioral Care
Diane Somerville, Health Services Advisory Group (by phone)	Myron Unruh, Value Options
Alana Berrett, Health Services Advisory Group (by phone)	Judy Yip, Health Services Advisory Group
Camille Harding, Department of Health Care Policy and Financing	Marilea Rose, Health Services Advisory Group
Diane Wanty, Department of Health Care Policy and Financing	Judy Zerzan M.D. , Department of Health Care Policy and Financing
Jerry Ware, Department of Health Care Policy and Financing	Kate Bell, Health Services Advisory Group
	LeeAnn Merrifield, Behavioral HealthCare, Inc (BHI)
	Rachel Lee, Mental Health Center of Boulder County
	Adrienne Jones, Division of Behavioral Health (DBH)
	Arnold Salazar, Colorado Health Partnerships (CHP)
	Lindsay Cowee, Behavioral HealthCare, Inc (BHI)
	Shelly Spalding, Behavioral HealthCare, Inc (BHI)
	Gina Robinson, Department of Health Care Policy and Financing
	Michael Sajovetz, Department of Health Care Policy and Financing

Quorum equals representation from a minimum of three Behavioral Health Organizations out of five plus one person from the Department.

Quorum Met? Yes.

- 1 Mission- To improve health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources.

TOPIC	DISCUSSION	RESULT
1. Introductions, and additions to the agenda		
2. Review May 2013 meeting Minutes	Minutes were reviewed and approved with minor changes. (To view past minutes and additional information about BQuIC visit <a href="http://www.colorado.gov/hcpf">www.colorado.gov/hcpf</a> and click on Boards and Committees, then select BQuIC)	
3. May 2013 Ombudsman report	Janine opened the discussion and noted that her office receives more calls around summer time needing assistance finding services (example, clients looking for services like day treatment). Janine confirmed that the main reason clients called the Ombudsman for the month of May 2013 was due to issues with access to care and she also reviewed other processes used to resolve client complaints (example, formal plan). Janine also noted that Behavioral Health Organizations (BHO) and Regional Care Collaborative Organizations (RCCOs) are working well together to resolve client issues (example, dual diagnosis).	
4. Mental Health Statistics Improvement Program (MHSIP), Youth Services Survey for Families (YSS-F) and Youth Services Surveys (YSS)	Adrienne states her office is currently working on analysis for the surveys, and doing comparison work. Adrienne noted that MHSIP workgroup invites have gone out to Community Mental Health Center (CMHC) staff and that Jerry has sent invite input to BHO quality staff. Adrienne noted that she will be working on scheduling the first meeting for the workgroup who will assist with setting the implementation month for the next round of surveys. Suzanne asked if the BHOs will have a single person representation on the workgroup? Jerry explained that the workgroup Adrienne will facilitate is expected to be small and one person representing the BHOs would be preferred. The group briefly discussed data submission for the Department and Barbara requested that the BHO Quality Directors be updated on the type of data that will be used for the survey calculations (example, Medicaid question).	<b>James will follow up with Michael and send data requirements to Adrienne and update the group at the next meeting. (Adrienne may be able to provide an update on the workgroup at the next BQuIC meeting)</b>
5. Pediatric referral form (ongoing topic)	Kevin Heckman noted that CCHAP works with 250 physical health primary care practices and has been updating these providers on the referral form. Kevin noted that initially Gina asked their office to send the draft form out to get feedback from practices which was done and that the form is currently available in the CCAHP newsletters via quick link/mental health link. Kevin noted that their office has tried numerous ways to disseminate the form, but that some practices may not have absorbed the material. Samatha noted that she had spoke with three CMHCs for her BHO and none have received a referral via this form. Samatha also noted that one particular physical health practice didn't even know about the form and requested Kevin follow up with that office. Kevin agreed and asked if there were other provider offices that BHO staff are aware of that may not be aware of the form? Jessie said yes, and that almost 85% of her plans physical health practices are not aware of the form and that she will send Kevin input to identify those providers. Erica asked if there was some other venue where general information about the BHOs can be shared instead of	<b>Jessie will follow up with Kevin about practices needing an update.</b>  <b>Jerry will add this topic to the next meeting agenda to focus on tracking for the form.</b>

TOPIC	DISCUSSION	RESULT
	calling all providers (example, webinar)? Kevin said that option may be available. Katie noted that the RCCOs will be discussing this same issue a future meeting as well to assess their understanding of the form. Barbara noted that her plan is working with two CMHCs and that the personal contact with them works well. Kevin then noted that an August 13, 2013 practice meeting may work for a BHO presentation and that he will coordinate with Gina. Erica concluded the discussion by noting her plan and other BHOs associated with Value Options is working on tracking options for this form.	<b>If a BHO presentation is scheduled Kevin will follow up with Gina so she can updated the group.</b>
6. Adult Medicaid Quality Measures (AMQM) Grants	Diane W. shared a handout with the meeting attendees and reviewed all of the grant projects being worked on. Diane W. noted that the focus of the projects is depression and diabetes and that the projects are just getting started. BHO QI Directors briefly noted that these projects are related to their client's mental health conditions.	
7. Regional Care Collaborative Organizations (RCCOs) integration reports	Katie provided the group with a handout of the latest integrated report and noted that the Department previously clarified to the RCCOs that more data was needed for the July 2013 submission. Camille asked the BHO QI Directors what input noted would be helpful for them? Samatha noted that they would like to review the report first and provide insight at a later time. Barbara asked if the reports are six month submissions and if it was processed based? Katie said yes. Camille also provided insight on the types of projects the Department wanted to see for adult & children and other trends & integration data needed. Katie noted that she will work on trending data after the July 2013 report submissions and share with this group at the August 2013 BQuIC meeting. Suzanne asked if the new PIP process will have any relationship with the input noted in this report? Katie noted that the Department is not sure yet. Samatha then asked if the State Innovation Model Grant (SIM Grant) was connected with this input? To address this question Camille reviewed requirements for the 2 million dollar SIMs grant.	<b>Katie to share report trending data at the August 2013 BQuIC meeting.</b>
8. Department Updates	Katie noted that Dr. Gordon Moore will be speaking about the Statewide Data and Analytics Contractor (SDAC) at the next RCCO quality meeting and all are welcome to attend.	
9. Public comments	NA	
10. Other	*Russell informed the group that the Department is working with Health Services Advisory Group (HSAG) to schedule the next round of compliance site audits. *Katie confirmed final Performance Improvement Projects (PIPs) reports have been sent out. *Jerry informed Diane S. that HSAG can expect to validate the same BHO performance measures the next time out.	
Adjourn	Meeting ended five minutes early.	

**Future Meeting: July 23, 2013 10:00 a.m. to 12:00 p.m.**

Reasonable accommodations will be provided upon request in order for persons with disabilities to participate as a group member. Please notify Jerry Ware at 303-866-2335 or [jerry.ware@state.co.us](mailto:jerry.ware@state.co.us) at least one week prior to the scheduled meeting if you need special accommodations in order to participate.