



Minutes - Behavioral Health Quality Improvement Committee (BQuIC)

Tuesday, July 23, 2013 10:00 am to 11:00 am Location: 1570 Grant St 4th fl. Conference Room

Attendees:	Minutes CC:
Katie Mortenson, Department of Health Care Policy and Financing	Sally Langston, Department of Health Care Policy and Financing
Suzanne Kinney, Access Behavioral Care (ABC)	Alana Berrett, Health Services Advisory Group
Barbara McConnell, Health Services Advisory Group (HSAG)	Matthew Ullrich, Department of Health Care Policy and Financing
Rachel Henrichs, Health Services Advisory Group (by phone)	Taylor Larsen, Department of Health Care Policy and Financing
Jessie Wood, Behavioral HealthCare, Inc (BHI)	Sharon Pawlak, Division of Behavioral Health (DBH)
Roger Gunter, Behavioral HealthCare, Inc (BHI) (by phone)	Tiffany James, Colorado Department of Human Services
Russell Kennedy, Department of Health Care Policy and Financing	Nikki Lemmon, Department of Health Care Policy and Financing
Erica Arnold Miller, Colorado Health Partnerships (CHP)	Laura Hill, Behavioral HealthCare, Inc (BHI)
Jennifer Woodard, Value Options (by phone)	Thomas Clay, Foothills Behavioral Health Partners
Sage Winchester, Avysion Healthcare Services (by phone)	Lisa Clements, Division of Behavioral Health
Barbara Smith, Foothills Behavioral Health Partners (FBHP)	Katie Brookler, Department of Health Care Policy and Financing
Samatha Kommana, Northeast Behavioral Health Partnership (NBHP)	Michael Sajovetz, Department of Health Care Policy and Financing
Jeremy White, Value Options (by phone)	Karen Thompson, Northeast Behavioral Health Partnership, LLC
James Bloom, Department of Health Care Policy and Financing	Robert Bremer, Access Behavioral Care
Diane Somerville, Health Services Advisory Group (by phone)	Myron Unruh, Value Options
Judy Yip, Health Services Advisory Group (by phone)	Shelly Spalding, Behavioral HealthCare, Inc (BHI)
Camille Harding, Department of Health Care Policy and Financing	Marilea Rose, Health Services Advisory Group
Kate Bell, Health Services Advisory Group (by phone)	Judy Zerzan M.D. , Department of Health Care Policy and Financing
Lindsay Cowee, Behavioral HealthCare, Inc (BHI)	Arnold Salazar, Colorado Health Partnerships (CHP)
Gina Robinson, Department of Health Care Policy and Financing	LeeAnn Merrifield, Behavioral HealthCare, Inc (BHI)
Adrienne Jones, Office of Behavioral Health (OBH) (by phone)	Rachel Lee, Mental Health Center of Boulder County
Zoe Swaine, Office of Behavioral Health (OBH)	
Kelly Brune, Value Options (VO) (by Phone)	
Jerry Ware, Department of Health Care Policy and Financing	

Quorum equals representation from a minimum of three Behavioral Health Organizations out of five plus one person from the Department.

Quorum Met? Yes.

TOPIC	DISCUSSION	RESULT
1. Introductions, and additions to the agenda	Compliance site visit update added to the agenda.	
2. Review June 2013 meeting Minutes	Minutes were reviewed and approved with minor changes. (To view past minutes and additional information about BQuIC visit www.colorado.gov/hcpf and click on Boards and Committees, then select BQuIC)	
3. Mental Health Statistics Improvement Program (MHSIP), Youth Services Survey for Families (YSS-F) and Youth Services Surveys (YSS)	James confirmed that the Office of Behavioral Health (OBH) was updated on the data needs to calculate the next round of survey data. Suzanne asked if the recalculated rates have been confirmed and Jerry and James noted that the rate calculation was completed, but that the group can confirm their acceptance of the rates at August meeting. Adrienne & Kelly provided an update about the 7/22/13 OBH workgroup meeting outcomes (example, cutting number of survey questions on all surveys, making surveys more user friendly, may provide an online option for completing the surveys, creating a survey monkey to confirm new changes). Barbara S. asked if the Department would consider using another survey besides MHSIP/YSS-F/YSS. Camille said she is not opposed to changing the survey requirements and would welcome a discussion with BHO staff on this topic.	Group will confirm survey rates at the August meeting.
4. Pediatric referral form (ongoing topic)	Gina asked BHO staff if Kevin Heckman's participation at the June 2013 was helpful and the response was that Kevin's participation was helpful. Erica reviewed topics that would be covered at the August 2013 Colorado Children's Healthcare Access Program (CCHAP) meeting. Gina requested that they also discuss input on crossover clients (Medicaid members assigned to another BHO that is different from the BHO working with the Community Mental Health Center (CMHC) providing the service). Erica also provided a brief update on tracking efforts and Samatha noted that no forms have been received for her BHO catchment area. Suzanne noted that her BHO is working with Metro Crisis, primary care providers (PCPs) and has spoken with the Mental Health Center of Denver on the use of the form. Katie noted that the form is still planned for a future Regional Care Collaborative Organization (RCCO) meeting.	Topic will be added to the next meeting agenda.
5. Behavioral Healthcare Organization (BHO) Engagement Measure discussion	(Prior to this meeting HSAG assisted the Department with a draft of this performance measure. To respond to the draft Jessie & Lindsay (BHI) submitted a modified version of the draft for the Department and other BHOs to consider) In addition to changes noted on the BHI draft (example date of intake) Jessie proposed making this single measuring into two (one for mental health services & one for substance abuse services). Camille noted that carving out the measure into two measures does not lead to the purpose of the measure. Zoe then noted OBH's efforts to align CMHC's on this measure and asked BHO staff to share input on what they do with high morbidity in regards to this measure. Barbara and other BHO staff asked if it was possible to modify the measure for just mental health services at the present time. Judy then followed up and shared	Camille will meet with the Department Medical Director to confirm coding for this measure and provide an update at the next meeting.

TOPIC	DISCUSSION	RESULT
	<p>history on the drafting of the draft measure that was based on HEDIS and noted that the BHI draft does not include a negative diagnosis. Other BHO staff suggested that the name of the measure be changed to Initial & Engagement. Samatha noted that the measure when defined can't be expected to calculate over 8%. One BHO staff member noted that it would be difficult to exclude medication only for this measure. Roger asked the Department to explain the goal of the measure (example, align all measures with HEDIS, or use HEDIS as a guideline). Camille answered and said the goal is more about ensuring clients receive services and attempt to align with OBH efforts. Roger then asked if OBH is wanting HEDIS to be a standard. Zoe noted that OBH wants what is right for Colorado clients and shared some additional input on the origins of this measure (example, Washington Circle Group). Discussion ended with a brief comments on the effective date for BHO substance abuse coverage (January 2014) and Barbara noted that the substance abuse benefit is not clearly defined.</p>	<p>BHO Directors will collaborate on the drafts discussed and share their input of the final measure at the August meeting.</p>
<p>6. Aligning BHO Performance Improvement Projects (PIP) with Regional Care Collaborative Organizations and HCPF efforts</p>	<p>Suzanne noted the goal of this topic was to brainstorm what PIP for the BHOs to do, get a timeline and push back if necessary. Katie noted that the current timeline is not concrete, and topics would have to be broad to fit all participating plans. Katie also noted that composite measures may be used (several measures with a focus on a particular domain). Katie and Suzanne noted that for the September MQuIC meeting with physical health plans the PIP topic may need to focus on just the timeline. Samatha asked what her plan should do in regards of sun setting (ending) PIPs? Katie noted that the Department may have to address sun setting PIPs on a case by case basis. Camille noted that answer for these questions are being researched.</p>	<p>Katie will follow up with BHO staff in a week concerning some PIP topics discussed today.</p>
<p>7. Quality Improvement (QI) Plans</p>	<p>BHO staff had no objections with the Department posting the next round of QI plans on the Department website. Jerry noted that some BHO plans combine their QI Plan and Annual Quality Report so the Department is expecting to post both of these reports online.</p>	
<p>8. Penetration Rates</p>	<p>Group decided to discuss adding substance abuse codes to the penetration rates at a later date.</p>	
<p>9. Compliance site review update</p>	<p>Barbara M. noted that HSAG was working with the Department to confirm audit criteria, that this was a focused site review year, that discussions are also being made with OBH to possibly include CMHC audit options, and that a record review may be done. Samatha asked Barbara to provide insight on the timeline for the audit. Barbara M. noted that plans to begin BHO audits in February 2014 are being planned.</p>	
<p>10. Department Updates</p>	<p>Jerry noted that 4 quarter state hospital reports were sent to BHO staff.</p>	
<p>11. Public comments</p>	<p>NA</p>	
<p>Adjourn</p>	<p>Meeting ended 10 minutes early.</p>	

Future Meeting: August 27, 2013 10:00 a.m. to 12:00 p.m.

Reasonable accommodations will be provided upon request in order for persons with disabilities to participate as a group member. Please notify Jerry Ware at 303-866-2335 or jerry.ware@state.co.us at least one week prior to the scheduled meeting if you need special accommodations in order to participate.