



# MINUTES

Medical Quality Improvement Committee (MQuIC)  
 4<sup>th</sup> floor Conference Rm 1570 Grant St  
 January 9, 2014 2:00 p.m. - 3:30 p.m.

<b>Attendees</b>	<b>Absent/Excused Continued</b>
Sarah Schumann, Brookside Inn/Castle Rock	Katie Mortenson, Health Care Policy and Financing
Marilyn Gaipa, Denver Health Hospital Authority	David Brody, Denver Health Hospital Authority
Deanna Gylling, Colorado Choice	Bethany Himes, Colorado Access
Suzanne Kinney, Colorado Access/Access Behavioral Care	Keechia Merriweather, Kaiser Permanente
Manuela Heredia, Colorado Choice (by phone)	Tammy Gianfrancisco, Health Services Advisory Group
Camille Harding, Health Care Policy and Financing	William Heller, Health Care Policy and Financing
Rachel Henrichs, Health Services Advisory Group (HSAG) (by phone)	Kathryn Jantz, Health Care Policy and Financing
Jill Bystol, Rocky Mountain Health Plans (by phone)	Judy Yip, Health Services Advisory Group
Teresa Craig, Health Care Policy and Financing (by phone)	Paula Davis, Colorado Community Health Network
Jackie Hudson, Rocky Mountain Health Plans (by phone)	Kate Bell, Health Services Advisory Group
Nancy Sonnenfeld, Kaiser Permanente	Jessica Nell, Denver Health Hospital Authority
Julie Bryant, Colorado Choice (by phone)	Craig Gurule, Denver Health Hospital Authority
Roxzana Santacruz, Health Services Advisory Group	David Klemm, Rocky Mountain Health Plans
Janet Milliman, Colorado Access	Heidi Walling, Health Care Policy and Financing
Annie Lee, Kaiser Permanente	Carrie Bandell, Colorado Access
Dr. Susan Pharo, Kaiser Permanente	Allison Kennedy, Denver Health Hospital Authority
Sean-Casey King, Kaiser Permanente	Christi Melendez, Health Services Advisory Group
Polly Wilson, Colorado Access (by phone)	Gina Robinson, Health Care Policy and Financing
Jerry Ware, Health Care Policy and Financing	Meadow Jaime, Colorado Access
	Amber Saldivar, Health Services Advisory Group
	Analicia Baer, Denver Health Hospital Authority
	Shelly Siedelberg, Denver Health Hospital Authority
	Suzan Livengood, Denver Health Hospital Authority
	Alan Kislowitz, Health Care Policy and Financing
	Christine Tagliaferri, Denver Health Hospital Authority
	MaryJo Strobel, Kaiser Permanente
	Melissa Kulasekere, Colorado Access
	Jeremy Sax, Health Care Policy and Financing
	Westley Reed, Denver Health Hospital Authority
	Russell Kennedy, Health Care Policy and Financing
	Sara Lomeli, Health Services Advisory Group
<b>Absent/Excused</b>	Alana Berrett, Health Services Advisory Group
David Mabb, Health Services Advisory Group	Diane Somerville, Health Services Advisory Group
Carol Reagan, Colorado Access	Barbara McConnell, Health Services Advisory Group
Candace Duran, Rocky Mountain Health Plans	Judy Zerzan, Health Care Policy and Financing

Mission- To improve health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources.

Topic	Discussion	Result
Introductions/additions to the agenda		
Review minutes from November 2014	Minutes were reviewed and approved with minor changes.	To view past minutes and additional information about MQuIC visit <a href="http://www.colorado.gov/hcpf">www.colorado.gov/hcpf</a> and click on Boards and Committees.
Use of Antipsychotic Medications in Colorado Nursing Homes	Sarah provided handouts for this topic and reviewed a PowerPoint presentation. For example Sarah noted one goal of this project was to reduce off-label use of antipsychotic drugs by 15%, and she shared reasons to reduce these medications. Steps nursing homes use to accomplish the effort include, selection of a champion, staff retention, tracking systems, collaboration, education, and alternative intervention. Sarah also shared challenges, resources and Colorado results with the group. Sarah also addressed questions about the timeline for this effort (ongoing), and the type of prescribers at the nursing homes.	Interested parties can contact Sarah for additional information.
Expansion Benefits	Sean-Casey requested clarification about the alternative benefits that went live January 1, 2014. Sean-Casey and other health plan staff wanted to know if these benefits apply to CHP+ members and if so when will contract language be updated. This topic was initially discussed at the November 2013 MQuIC meeting. Annie and Sean-Casey noted a rehab benefit as an example benefit they would like an update for. Teresa stated that she believed the new benefits did not apply to CHP+, but that she would check and follow up with health plans.	<b>Teresa will confirm the coverage of the new benefits and follow up with health plans.</b>
CHP+ enrollment files	Marilyn noted that CHP+ enrollment has been challenging, and that her plan is experiencing costly work arounds. Marilyn noted that the enrollment file numbers are up and down without any real logic. Marylyn requested that the Department share plans to correct this issue. Sean-Casey expressed similar concerns. Some health plans also expressed concerns with HEDIS data. Teresa noted that the Department did have a recent discussion about a strategy plan to address this issue and that she will follow up with health plans.	<b>Teresa will follow up with health plans about the strategy plan on this issue.</b>
Symposium meeting update	Jerry noted that the four meeting dates for this meeting are 2/26/14, 5/28/14, 8/27/14, and 11/19/14 from 1pm to 5pm. The Department is expecting to have a conference number set up for participants to call in and an invite will be sent to everyone in the coming week/s. The meeting location is expected to be at Ft Logan, but a confirmation will also be sent.	<b>Katie M. is expected to send an invite for this meeting.</b>

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Combined Transition Performance Improvement Project (PIP)	Camille shared expectation for the PIP topic, presentation of the data, and the timeline for implementation (example, July 2014). Sean-Casey asked for clarification about the number of PIPs that will be in effect and Camille noted that it is expected that all health plans will work on this project, but that contract requirements would need to be considered to understand the number of required PIPs.	<b>Agenda topics at the symposium meeting are expected to further discussion on this requirement.</b>
Health Plan Updates	<p>Jackie shared input about her Health Plan's completed compliance site review, PIP submissions, NCQA accreditation with a commendable status, and HEDIS and CAHPS activities. Sean-Casey shared input about his Health Plan's completed compliance site review that had positive feedback and the expectation for receiving the draft report, and that they are looking at CHP+ enrollment.</p> <p>Marilyn noted that her health plan is waiting to be audited for the compliance site review, that they are working on NCQA accreditation, working on PIPs and healthy living projects, that Dr. Brody is working on applying for the relevant grants and is continuing work on the Telephonic Depression screening.</p> <p>Manuela noted that her health plan is continuing URAC accreditation, just completed their compliance site review, working on restructuring their quality committee, and busy working with the Exchange.</p> <p>Susanne noted that her health plan is preparing for an ISCAT and other audits, working on new benefit updates in related manuals, and participating in CHP+ discussions. Polly also noted that their plan is working on HEDIS, applying for relevant grants, and depression screening projects. Janet noted that brainstorming on PIPs is in progress.</p>	
Department Updates:	<p>Jerry noted that September 25, 2014 9am to 3pm is the date for the next face to face meeting at the Department and asked health plans to consider topics for the meeting.</p> <p>A brief note was made about the ICD-10 Provider Readiness Survey initiated by the Department and that it recently closed with 342 responses.</p>	<b>Health plan staff are expected to share agenda topics for the face to face meeting at future MQuICs.</b>
Other comments		
Closing	Meeting ended 10 minutes early.	

**Next meeting is March 6, 2014**