



Minutes - Behavioral Health Quality Improvement Committee (BQuIC)

Tuesday, January 29, 2014 10:00 am to 12:00 pm Location: 1570 Grant St 4th fl. Conference Room

Attendees:	Minutes CC Continued:
Katie Mortenson, Department of Health Care Policy and Financing	Sally Langston, Department of Health Care Policy and Financing
Suzanne Kinney, Access Behavioral Care (ABC) (by phone)	Matthew Ullrich, Department of Health Care Policy and Financing
Barbara Smith, Foothills Behavioral Health Partners (FBHP) (by phone)	Taylor Larsen, Department of Health Care Policy and Financing
Timea Jonas, Health Services Advisory Group (HSAG) (by phone)	Sharon Pawlak, Division of Behavioral Health (DBH)
James Bloom, Department of Health Care Policy and Financing	Zoe Swaine, Office of Behavioral Health (OBH)
Ligi Fu, Department of Health Care Policy and Financing	Nikki Lemmon, Department of Health Care Policy and Financing
Kelly Brune, Value Options (VO) (by Phone)	Laura Hill, Behavioral HealthCare, Inc (BHI)
Erica Arnold Miller, Colorado Health Partnerships (CHP)	Thomas Clay, Foothills Behavioral Health Partners
Camille Harding, Department of Health Care Policy and Financing	Lisa Clements, Division of Behavioral Health
Brian Hemmert, Behavioral HealthCare, Inc (BHI)	Catherine Morrisey, Colorado Department of Human Services
Jessie Wood, Behavioral HealthCare, Inc (BHI)	Karen Thompson, Northeast Behavioral Health Partnership, LLC
Roxzana Santacruz, Health Services Advisory Group (HSAG) (by phone)	Robert Bremer, Access Behavioral Care
Diane Somerville, Health Services Advisory Group (by phone)	Myron Unruh, Value Options
Alana Berrett, Health Services Advisory Group (by phone)	Shelly Spalding, Behavioral HealthCare, Inc (BHI)
Amy Kearney, Health Services Advisory Group (by phone)	Marilea Rose, Health Services Advisory Group
Adrienne Jones, Office of Behavioral Health (OBH) (by phone)	Judy Zerzan M.D. , Department of Health Care Policy and Financing
Jerry Ware, Department of Health Care Policy and Financing (HCPF)	Arnold Salazar, Colorado Health Partnerships (CHP)
	LeeAnn Merrifield, Behavioral HealthCare, Inc (BHI)
	Rachel Lee, Mental Health Center of Boulder County
	Roger Gunter, Behavioral HealthCare, Inc (BHI)
	Judy Yip, Health Services Advisory Group
	Jennifer Woodard, Value Options
Minutes CC:	Michael Sajovetz, Department of Health Care Policy and Financing
Jeremy White, Value Options	Kate Bell, Health Services Advisory Group
Lindsay Cowee, Behavioral HealthCare, Inc (BHI)	Rachel Henrichs, Health Services Advisory Group
Russell Kennedy, Department of Health Care Policy and Financing	Barbara McConnell, Health Services Advisory Group (HSAG)
Christi Melendez, Health Services Advisory Group	Samatha Kommana, Northeast Behavioral Health Partnership (NBHP)
Carrie Bandell, Access Behavioral Care (ABC)	Gina Robinson, Department of Health Care Policy and Financing

Quorum equals representation from a minimum of three Behavioral Health Organizations out of five plus one person from the Department.

Quorum Met? Yes.

- Mission- To improve health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources.

TOPIC	DISCUSSION	RESULT
1. Introductions, and additions to the agenda	Topics 13- 16 from the Behavioral Health Organization (BHO) Performance Measure Workgroup Meeting were added to this agenda.	
2. Review November 2013 meeting Minutes	Minutes were reviewed and approved with minor changes. (To view past minutes and additional information about BQuIC visit www.colorado.gov/hcpf and click on Boards and Committees, then select BQuIC)	
3. Future topics	<p>Samatha noted that she would be interested in the “Use of Antipsychotic Medications in Colorado Nursing Homes” presentation at the February 2014 BQuIC meeting.</p> <p>Suzanne confirmed that her BHO would be interested in the “FY 2012-2013 Clinical Profile For Members With Depression Report” presentation from HSAG. Alana asked that the final report be shared with BHO QI Directors so they can send questions in advance.</p>	Jerry will work on scheduling these presentations and send BHO QI Directors a copy of the report.
<p>4. Mental Health Statistics Improvement Program (MHSIP), Youth Services Survey for Families (YSS-F) and Youth Services Surveys (YSS)</p> <p>ECHO survey update</p>	<p>Adrienne noted that all survey data was received from their vendor (IDS) and that she is working on sending the Community Mental Health Centers (CMHCs) their raw data by the end of this week. Adrienne also noted that there was a 5% response rate increase for this year compared to last year. Kelly said the CMHCs appreciate the quick turnaround on survey results and asked for clarification for receiving survey data from the Office of Behavioral Health (OBH). Adrienne and addressed Kelly’s question. Suzanne asked for confirmation on the amount of YSS surveys sent to the CMHCs. Adrienne addressed this questions as well (example, about 3,800 YSS surveys sent out).</p> <p>Camille reviewed history for this joint effort with the OBH and shared the makeup for this survey that will be distributed to adult and child Medicaid clients. Camille noted that internal Department staff and Adrienne are working on the draft and that a copy may be shared with BHO Quality Improvement (QI) Directors at the February 2014 BQuIC meeting if not sooner. Camille noted that CMHC staff may not be aware of this new survey, answered Jessie’s question that results will be separated out, and said the survey will be administered around May 2014 to avoid conflicts with other survey implementations</p>	ECHO topic to be added to the next meeting agenda.
5. Quarterly quality summit meeting	Katie noted that between 230 and 430 invites have been sent out for these meetings and that the agenda is still in progress. Katie again noted expectations for plans to bring ideas for the Care Transition Performance Improvement Project (PIP). Barbara and Suzanne asked for clarification on the meeting date since the time of the meeting appears to conflict with another Lean meeting set up by the Department. Camille confirmed all meetings will take place as scheduled and shared input about who from the BHOs should attend the Lean meeting.	

TOPIC	DISCUSSION	RESULT
6. Regional Care Collaborative Organization (RCCO) Integrated reports	Katie noted that new reports are due this Friday and that she will share a copy with BHO staff by next Monday.	Katie to send BHO staff report copies.
7. Alternative Care Facility (ACF) clients receiving Behavioral Health Organization (BHO) services	Ligi reviewed a handout of the BHO data. Barbara and other QI Directors requested that the Department re-run the data based on individual BHO denominators. Ligi and James agreed that a re-run of data could be done and presented at the next meeting.	Topic to be added to the next meeting agenda.
8. Care Transition Performance Improvement Project (PIP)	Katie said that she recently met with Christi Melendez (HSAG) and discussed concerns affecting high risk populations. They also discussed how to measure the results for this PIP. Research on this topic continues and will be shared at the joint February meeting.	
9. Foster care behavioral health penetration: What is a standard penetration rate for these clients?	Camille shared insight on this topic (example, dial not moving/improvement not being seen) and Jerry asked BHO QI Directors to share their input on this topic. One BHO (Erica CHP) noted that they are still trying to understand what rate is appropriate. Another BHO (Suzanne ABC) noted that the penetration rates don't include kids seen by their pediatrician who may treat some behavioral disorders include data for children in residential, and that the data set is not complete. The third BHO (Samatha NBHP) noted input in a report that gives some indication of penetration rates for foster care clients. Camille noted that new staff to be hired at the Department will be tasked with core provider identification responsibilities for this population.	New Department staff to be hired will work on core provider identification.
10. Need for quarterly reports template change-Access to Care, Network adequacy, Grievances	Samatha asked if there was a Department team working on BHO quarterly report templates. Camille said not at this time, but new staff to be hired will be tasked with reviewing BHO quarterly report templates to identify improvements.	New Department staff to be hired will review templates for improvements by July 2014.
11. Difference in Access to Care standards for Mental Health and SUD members	Samatha and other BHO QI Directors asked the Department to confirm access to care requirements that should be used for substance abuse disorder services since the OBH requirements currently in used by providers are not similar (example, 3 days vs. 7 day routine request, and calendar vs. business days).	Camille will follow up with Lori Banks/Dr. Fox about presenting SUD access to care standards at the next meeting. Jerry will follow up with Nikki and Matthew about access to care requirements that should be used.
12. Department & plan updates	Jerry asked BHOs to ensure the next submission of quarterly reports (access to care, network adequacy, grievance and appeals) include input on SUD services and to provide narratives where data can't be added. <u>Reminder to submit Engagement performance measure rates to the Department on or before the end of February 2014 was shared.</u>	
13. Confirm performance	Samatha agreed to take on the role for updating performance measure #4.	

TOPIC	DISCUSSION	RESULT
measure updating roles		
14. Substance abuse codes added to the penetration performance measures criteria	The group agreed to add SUD codes to the penetration rate criteria.	James and Ligi will work on the draft criteria.
15. Performance Measure Validation (PMV) Previous Recommendations Question from this year	Group reviewed one prior year PMV recommendation, agreed that Jessie should add scope document language to clarify the appropriate fiscal year for emergency services started in one fiscal year and ending in another, decided not to add case management to the follow up post discharge measure (code T1016), and deferred rendering provider discussions for the follow up post discharge measure until after new BHO RFP awards are made.	
16. Work on criteria for the Initiation and Engagement of Alcohol and other Drug Dependent Treatment Measure	At this time the HEDIS criteria is noted for calculating this measure. The group expects to continue calculating the current engagement measure developed in last year's workgroup meetings, but expects to align with OBH efforts.	
Adjourn	Meeting ended on time.	

Future Meeting: February 25, 2014 10:00 a.m. to 12:00 p.m.

Reasonable accommodations will be provided upon request in order for persons with disabilities to participate as a group member. Please notify Jerry Ware at 303-866-2335 or jerry.ware@state.co.us at least one week prior to the scheduled meeting if you need special accommodations in order to participate.