



## Minutes - Behavioral Health Quality Improvement Committee (BQuIC)

Tuesday, February 26, 2013 10:00 am-12:00 pm Location: 1570 Grant St 4<sup>th</sup> fl. Conference Room

Attendees:	Minutes CC:
Barbara McConnell, Health Services Advisory Group (HSAG) (by phone)	Sally Langston, Department of Health Care Policy and Financing
Suzanne Kinney, Access Behavioral Care (ABC) (by phone)	Carrie Bandell, Access Behavioral Care (ABC)
Gina Robinson, Department of Health Care Policy and Financing (by phone)	Russell Kennedy, Department of Health Care Policy and Financing
Rachel Henrichs, Health Services Advisory Group (by phone)	Michael Sajovetz, Department of Health Care Policy and Financing
Camille Harding, Department of Health Care Policy and Financing	Taylor Larsen, Department of Health Care Policy and Financing
Kate Bell, Health Services Advisory Group (by phone)	Sharon Pawlak, Division of Behavioral Health (DBH)
JENNIFER Woodard, Value Options	Alberta Lopez, Colorado Department of Human Services
Erica Arnold Miller, Colorado Health Partnerships (CHP)	Adrienne Jones, Division of Behavioral Health (DBH)
Diane Somerville, Health Services Advisory Group (by phone)	Laura Hill, Behavioral HealthCare, Inc (BHI)
Katie Mortenson, Department of Health Care Policy and Financing	Thomas Clay, Foothills Behavioral Health Partners
Barbara Smith, Foothills Behavioral Health Partners (FBHP)	Lisa Clements, Division of Behavioral Health
Samatha Kommana, Behavioral HealthCare, Inc (BHI)	Katie Brookler, Department of Health Care Policy and Financing
Lindsay Cowee, Behavioral HealthCare, Inc (BHI)	Roger Gunter, Behavioral HealthCare, Inc (BHI)
Jeremy White, Value Options (by phone)	Karen Thompson, Northeast Behavioral Health Partnership, LLC
Rachel Henrichs, Health Services Advisory Group	Robert Bremer, Access Behavioral Care
Nikki Lemmon, Department of Health Care Policy and Financing	Myron Unruh, Value Options
Matthew Ullrich, Department of Health Care Policy and Financing	Judy Yip, Health Services Advisory Group
James Bloom, Department of Health Care Policy and Financing	Marilea Rose, Health Services Advisory Group
Jessie Wood, Behavioral HealthCare, Inc (BHI)	Judy Zerzan M.D. , Department of Health Care Policy and Financing
Jerry Ware, Department of Health Care Policy and Financing	Christy Hormann, Health Services Advisory Group
	LeeAnn Merrifield, Behavioral HealthCare, Inc (BHI)
	Rachel Lee, Mental Health Center of Boulder County
	Alana Berrett, Health Services Advisory Group
	Arnold Salazar, Colorado Health Partnerships (CHP)

Quorum equals representation from a minimum of three Behavioral Health Organizations out of five plus one person from the Department.

Quorum Met? Yes.

TOPIC	DISCUSSION	RESULT
1. Introductions, and additions to the agenda	Jerry reviewed the due date for the draft performance measure validation reports (3/22/13) and noted that the group may approve the performance measure spreadsheet at the March 2013 BQuIC meeting.	
2. Review January 2013 meeting Minutes	Minutes were reviewed and approved with minor changes.	To view past minutes and additional information about BQuIC visit <a href="http://www.colorado.gov/hcpf">www.colorado.gov/hcpf</a> and click on Boards and Committees, then select BQuIC
3. Meet Nikki Lemmon (HCPF)	Matthew introduced Nikki and described their roles moving forward (example, both will work together with all Behavioral Health Organizations (BHOs)).	
4. Mental Health Statistics Improvement Program (MHSIP), Youth Services Survey for Families (YSS-F), and Youth Services Survey (YSS) calculations	KaraAnn opened the discussion by thanking Adrienne for her help with the survey data. KaraAnn noted that there was a decrease in the response to the surveys and that she will share the survey data with Jerry. Samatha asked KaraAnn if she knew why some centers did not have any surveys returned, but KaraAnn noted that follow up with the Office of Behavioral Health may answer that question.	<b>Jerry to send BHO staff a copy of the survey data and the Quality Improvement (QI) Directors will have until March 8, 2013 to comment back to the Department.</b>
5. Access to care	Jessie opened the discussion on this topic and asked BHO QI Directors to share input on how their BHOs collect access to care data from their Independent Provider Networks. Erica noted that her BHO receives input from various sources (example, prior authorization request). Suzanne noted that her community mental health center sends a weekly report to ABC, and other network providers use an excel spreadsheet that they fax or mail back. A Contact and Triage form is used by hospital Emergency Departments for emergent requests. Data collection for the quarterly report is a manual process. Matthew and Nikki asked the BHOs QI to explain how their BHO confirms the accuracy of this data. A few QI Directors indicated accuracy is confirmed with follow up and tracking.	
6. Accountable Care Collaborative (ACC)	Katie noted that the Regional Care Collaborative Organizations (RCCOs) are working on key performance measures with the Department, that the RCCOs are gearing up for work on the Adult Measures Grant, and that the RCCOs recently submitted their integrated care	

TOPIC	DISCUSSION	RESULT
	reports that the Department will be working with them on to tighten up requirements.	
7. Substance Abuse and Mental Health Services Administration (SAMHSA) initiative for older adults	Jerry opened the discussion on this topic by reviewing SAMHSA's initiative with the states and the efforts of the Colorado committee to bring focus on older adult services. James then shared Department data for Medicaid clients 60 years of age and older with depression, anxiety, and a suicide attempt. Samatha suggested the Department consider running a report for the same population, but on all diagnosis and then see if depression stands out in the top 10. Barbara S. asked for more specific information on how Medicare/Medicaid clients fared in the data. Jerry noted that the Department will consider the suggested input for future reports on this topic. Jerry concluded the discussion by noting a survey on this topic will be sent to the BHO QI Directors to gain insight on their thoughts for developed goals.	<b>Jerry to send out spreadsheet data with number/not client specific data to the BHO QI Directors.</b>
8. Attempted suicide data/follow up from the December 2012 meeting	James opened discussion on this topic by reviewing a handout that showed BHO specific percentage data on place of service for attempted suicides, and encounter data received before and after a suicide attempt. The data showed that the majority of Medicaid clients who attempted suicide presented in the emergency room/hospital. Data also showed the majority of clients did have a BHO encounter after the suicide attempt. Barbara S. asked if the BHOs could receive client data for their BHO.	<b>James will check and see if BHOs can receive client data on this topic.</b>
9. Medicaid foster care penetration rates	Jerry discussed past stakeholder input on the expectations of higher BHO penetration rates for foster care clients. Suzanne asked if data for foster care clients in residential facilities is counted, since these may be FFS and may not be billed to the BHO. Jerry was not sure and will follow up on this question. Suzanne then noted that ABC clients are being seen by their DIBS provider and that her BHO is researching how to increase penetration rates. Jessie noted that BHI is working to increase collaboration with counties and other agencies and working to identify barriers for increasing penetration. Samatha and the group then discussed Department of Human Services (DHS) funds that are available for mental health services and that those services would not be captured in the BHO penetration rates. Gina noted that BHOs may start to see kids previously seen by DHS due to core funding opportunities. Gina and the group also discussed how some foster care guardians refuse to use community mental health center (CHMC) services because they are not specialized for the foster care population. Erica noted that her plan has offered trainings to DHS offices and is trying to work with them on this topic.	<p><b>Jerry will follow up on Suzanne's question.</b></p> <p><b>Gina agreed to share non-BHO specialized therapist contact information with the BHOs so they could consider credentialing and adding to their network.</b></p> <p><b>Barbara S. and Erica will follow up with the Department via email about their plans efforts.</b></p>

TOPIC	DISCUSSION	RESULT
10. Pediatric referral form	Gina briefly discussed the one on one relationship that is needed for medical home providers and the group discussed reasons why pediatric providers are not using the form (example, not sure where the form is being sent). Gina also noted that communication about the referral form was noted in the Colorado Children's Healthcare Access Program (CCHAP) newsletters, emails, and practice manager meetings.	<b>Gina will share practice manager contact information with Jerry who will share with BHO QI Directors, who will then use this information to follow up with pediatric providers. Group will discuss progress at the next meeting.</b>
11. Mental Illness Criminal Justice Task Force	Camille noted that this task force is requesting focus topics to share with legislature and that it would be appreciated if BHO QI staff share any input with her via email in the next couple of weeks.	
12. Disaster planning	Barbara S. shared a handout with the group on her plans efforts to follow up with transitional clients. Suzanne described the MHCD transitional program for youth ages 16-24 (HIKE Program). Erica noted that her plan has completed webinars on TIP trainings. Erica also noted that NBHP has a CMHC that does TIP trainings.	<b>Gina noted Family Voices may have grant opportunities for BHOs and that she will follow up and let the group know about relevant opportunities.</b>
13. Department Updates	Jerry confirmed that the 2 <sup>nd</sup> Quarter State Hospital Reports were sent out.	
14. Public comments	NA	
15. Other	Barbara M. noted that the site reviews went well and has been completed. Draft reports are still being completed.	
Adjourn	Meeting ended on time.	

**Future Meeting: March 26, 2013 10:00 a.m. to 12:00 p.m.**

Reasonable accommodations will be provided upon request in order for persons with disabilities to participate as a group member. Please notify Jerry Ware at 303-866-2335 or [jerry.ware@state.co.us](mailto:jerry.ware@state.co.us) at least one week prior to the scheduled meeting if you need special accommodations in order to participate.