



**COLORADO**  
Department of Health Care  
Policy & Financing

Dear Providers,

Some providers are still sending pharmacy Prior Authorization (PA) requests to Conduent (formerly called Xerox).

The Department is no longer contracted with Conduent/Xerox and all Pharmacy PAs should be sent to Magellan, effective February 26, 2017:

- via phone at 1-800-424-5881
- via fax at 1-800-424-5881
- or via mail:

Magellan Rx Management  
ATTN: Pharmacy Call Center  
14100 Magellan Plaza  
Maryland Heights, MO 63043

**PAs sent to Conduent/Xerox, will not be processed.**

If you have any questions about pharmacy PAs, please contact the Magellan RX Management Pharmacy Call Center at 1-800-424-5725.

Do not respond to this email. It is not a monitored account.

Thank you,

The Department of Health Care Policy and Financing

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