



1560 Broadway Suite 600
Denver, CO 80202

July 10, 2017

1
(name)
(address)
(address)

Dear (member) :

We are sending this letter to you to let you know about a privacy issue involving your protected health information.

The Department of Health Care Policy and Financing and DXC Technology work together to pay medical providers who deliver health care services to Health First Colorado (Colorado's Medicaid Program) members.

On May 10, 2017, DXC found that a billing report containing some of your health information was available online between March 1, 2017 and May 10, 2017. Your health information is protected under the Health Insurance Portability and Accountability Act (HIPAA). The following information was in the report:

- Your Name
- Medicaid ID number
- The name and address of the doctor or health care provider that provided services to you
- Patient Number (the number assigned to you by the health care provider's office)
- Procedure code (the number assigned to a health care service you received)
- Date of service (the date you had the health care service)
- Payment amount (the amount Medicaid paid the doctor or health care provider)

Your Social Security Number and address were NOT in the report.

DXC discovered this problem and immediately addressed it. Also, DXC contacted the internet search engines where this information was found and requested the links be removed. DXC will continue to monitor its systems moving forward.

We have no evidence that your information has been viewed by anyone. We believe there is a low risk that your information will be used inappropriately. Nevertheless, we recommend that you take the following steps to protect yourself:

- We are working with Experian to help you **protect your identity and credit information at no cost to you.**

- **You must activate this protection within 60 days of the date on this letter.** Please see the brochure that came with this letter for information on how you can get this protection.
- Please also review any letters or other communication you receive from health care insurers, doctors, and other health care providers to make sure the information is correct.

If you receive anything that is incorrect or you have questions about this letter, please call Health First Colorado at 844-235-2387 and press option 2 then press option 7 to report the information or ask questions.

Your privacy is important to DXC and the Department of Health Care Policy and Financing. We apologize for any concern or inconvenience this may have caused.

Sincerely,

DXC Technology