

# *Medicaid Member Handbook*

Update to Medical Services Board

**Antoinette Taranto**  
**Chief Client Officer**

April 8, 2016



**COLORADO**

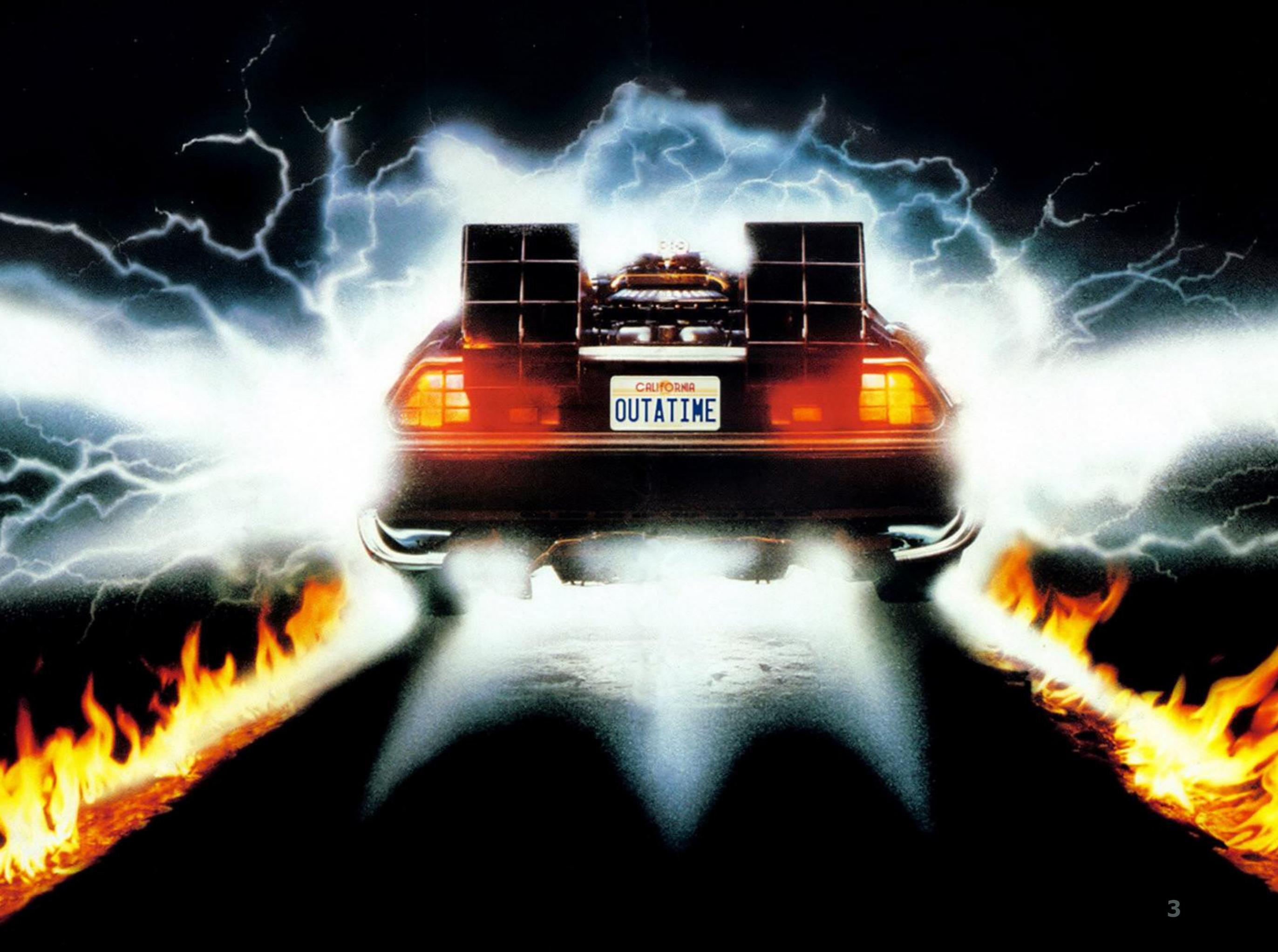
Department of Health Care  
Policy & Financing

***120 Million Sheets***  
***1,500 Trees***  
***30 Acres***

SAN ISABEL

National  
Forest





# *Delivered: The Way You Want*

- Immediately in the PEAK portal

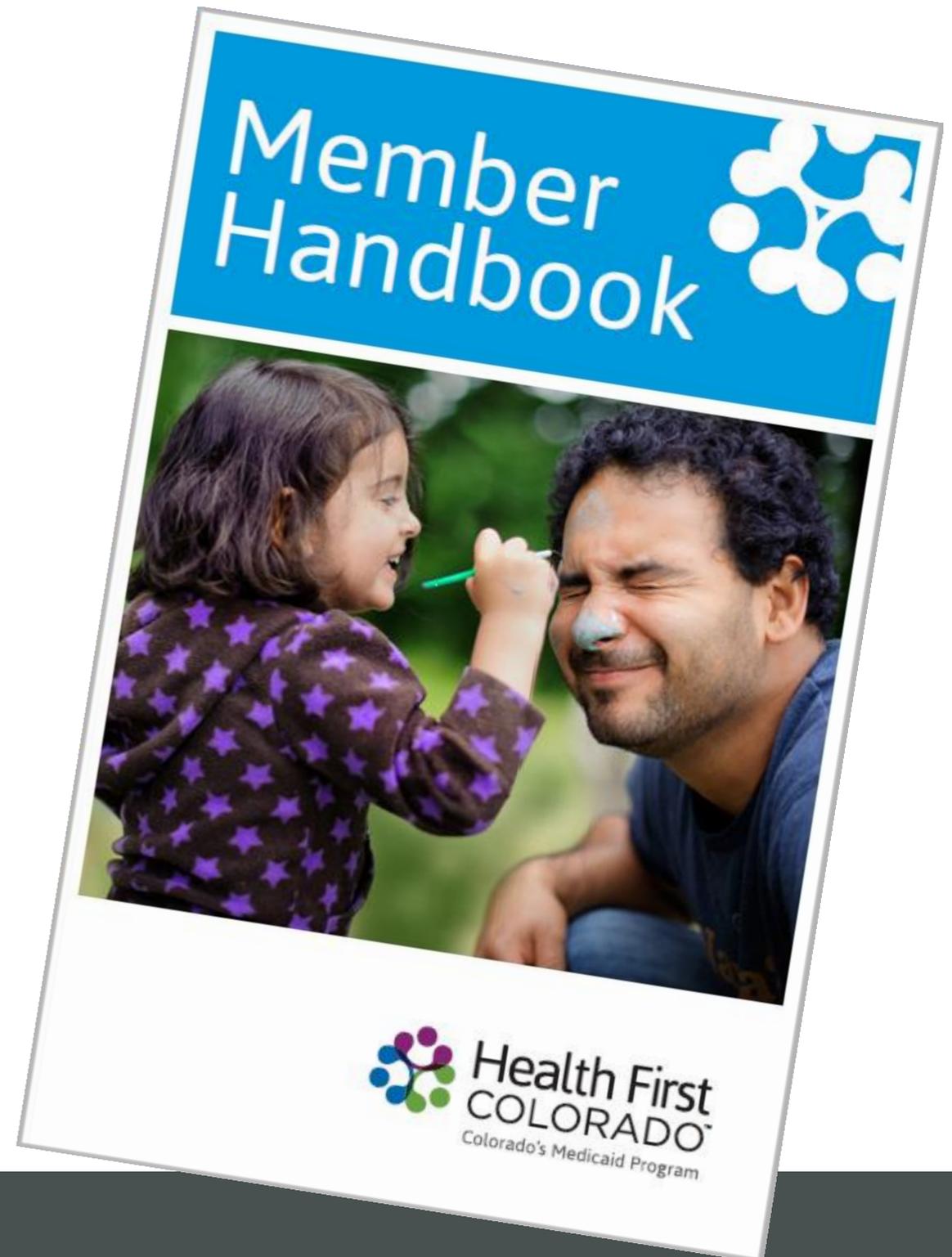


- Personalized to household
- Options to mail, print, download, translation, large print, etc.



# Short Term

- Approximately 9 sheets
- Federal approval to mail one per household
- Gives you what you need to get started
- Over 95% savings!



# *Continual Feedback Loop*



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*Thank You!*

Antoinette.Taranto@state.co.us  
303-866-5005



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