Elise LoSasso

Subject: FW: Water quality issues from GBFPD drawdown

Mike,

How true, it was sad to learn that a neighbor lost their home. I have asked for prayers at church for this family in their time of need. I am glad we were able to be of some assistance by providing water for our local water district to battle the blaze.

I was sorry to hear about the sediment in the water. We try to keep the hydrants flushed and we do now have a schedule for all hydrants in all neighborhoods. I have copied Lisa, our manager on this to make sure I don't misrepresent the Districts rules. So Lisa, please correct me if needed.

In the past we have not compensated anyone for flushing the lines in their homes or for damaged clothing. I will however have Lisa add this to the agenda at our next Board meeting which will be on May 7th. I would love to have you as a guest and ask the question.

As for compensation on your bill for the water you used to flush your lines, at our rates it would be a very minimal amount. We deliver water to each home at a cost of $4.50 per 1,0000 gallons of water so compensation for water would I believe be $1.80.

Please send Lisa an estimate of the cost of the clothing that was ruined with a request for compensation. I will have Lisa submit this to the Board at our next meeting. As I said earlier, I do not believe the Board will be willing to move on this but it may be worth a visit to our next Board meeting. On behalf of the District, I would like to apologize for the inconvenience yesterday morning.

Regards,

Terry

Lisa: Please follow up with Mike. Also, talk with Jeff to see if flushing other hydrants in the area of Mike's home may be a wise idea after all the sediment was stirred up..... Thanks, Terry

On Thu, Apr 18, 2013 at 6:40 PM, Mike <mclark52@msn.com> wrote:
Terry,
I'm glad we were able to perform a civic duty in providing water for last nites unfortunate fire. However, the resulting sediment/ discoloration issues with our supply this morning does warrant a few questions. We had 1 ruined load of wash and it has taken a subsequent 8 full cycles and 4 full bath-tubs to flush our lines to a semblance of clarity with our supply. My estimate is over 200 gals to flush the lines. Will there be an adjustment made to our next bill to compensate for that amount of water passing thru my meter ?? I fully realize a family is homeless from last nites events, but my question does bear the asking.

Your thoughts ?

Thanks,
Mike Clark