My Application Status

Medical Assistance Applications

NOTE: We are experiencing extremely high call volume with wait times of up to an hour. Call volumes are high all day long. Please be patient.

- **If your question is about the status of your Medicaid application you should call 1-800-359-1991.**
- **If your question is related to private health insurance available through Connect for Health Colorado, you should call 1-855-752-6749.**
- **If you have questions about how to complete your Medicaid or Child Health Plan Plus (CHP+) application, more than 100 Frequently Asked Questions are available on colorado.gov/health.**

If you applied for Medical Assistance (Medicaid or Child Health Plan *Plus* (CHP+) and are looking for the **status of your application** you can call:

1-800-359-1991

Hours of operation: Monday through Friday, 8:00 a.m.-6:00 p.m.

If you applied online for Medical Assistance and did not receive an immediate eligibility determination (denial or approval), please review the Next Steps.

General Questions about Medical Assistance and Benefits

For all other questions please call the Medicaid Customer Contact Center at 1-800-221-3943 / TDD 1-800-659-3745. Hours of operation: Monday through Friday, 7:30 a.m.-5:15 p.m.

For Food or Cash Assistance Applications

If you need assistance with your application that includes a request for food or cash assistance, please call 1-800-536-5298. Hours of operation: Monday through Friday, 8:00 a.m.-5:00 p.m.

Department of Health Care Policy and Financing · 1570 Grant Street · Denver, CO 80203-1818

Phone: (303) 866-2993 · Fax: (303) 866-4411

Customer Contact Center: 1-800-221-3943

Transparency Online Project (TOP) System Privacy & Security Policy