



## **Instructions: Documentation of Lost or Unavailable Documentation**

**Warning:** Repeated use of this form as substitute for original documentation may result in revocation of the Cardholder's procurement card.

This form is required for any transaction that is not supported by documentation from the merchant.

### **Cardholder Instructions**

- If you do not have the original documentation from the merchant, contact the merchant to request replacement documentation.
- Complete this form whenever you are unable to provide documentation from the merchant for a transaction.
- Fill out all fields through Cardholder Certification Signature.
- Give the completed and signed form to your Approving Official.

### **Approving Official Determination Instructions**

Determine the Violation Status for the transaction based on the following guidelines.

- **Violation** – A transaction where the Cardholder has not provided documentation from the merchant but the charge appears to be reasonable for state business is to be considered a card violation. A Procurement Card Violation Warning Form does not need to be completed if the Approving Official and the Program director agree that there was no willful or negligent action on the part of the Cardholder and the charges appear reasonable for state business. Considerations in determining willful or negligent default include:
  - a) The Cardholder has tried and been unable to obtain documentation from the merchant.
  - b) The Cardholder is normally responsible and consistent with providing acceptable documentation.

**Action:** A copy of this completed form is to be kept with the Cardholder's statement that lists this transaction.

- **Violation and Potential Inappropriate Purchases** – A transaction where the Cardholder has not provided documentation from the merchant and the charge does not appear to be reasonable for state business.

*Action: A Procurement Card Violation Warning Form needs to be completed.*