



## COLORADO DEPARTMENT OF HEALTH CARE POLICY & FINANCING

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John W. Hickenlooper, Governor • Susan E. Birch MBA, BSN, RN, Executive Director

November 1, 2012

RE: Providing urgent care services and submitting claims for Accountable Care Collaborative (ACC) Program members

Dear Provider:

This letter is to clarify that Medicaid clients enrolled in the ACC Program may receive medically necessary services from any Medicaid provider, including urgent care providers. Providers may submit fee-for-service claims for services provided to ACC Program members, who receive the same benefits package as regular Medicaid clients.

When you check eligibility for a client who has been enrolled into the ACC Program, the Web Portal eligibility screen will look different than it does for a regular Medicaid client. The screen tells you that the client is a member of the ACC Program. It also shows the Regional Care Collaborative Organization (RCCO) the client belongs to, and the client's Primary Care Medical Provider (PCMP). Although it looks similar to the screen for clients in managed care plans, ACC Program members receive regular fee-for-service Medicaid. Please continue to provide services for Medicaid clients who are members of the ACC Program, and continue to submit fee-for-service claims for these services.

**The Department does not deny claims for Medicaid services provided to ACC Program members based on whether the member received a referral from his or her PCMP.**

Thank you for continuing to serve Medicaid clients. For more information about the ACC Program, go to [www.colorado.gov/hcpf](http://www.colorado.gov/hcpf) and select "Initiatives."

Sincerely,

A handwritten signature in blue ink, appearing to read 'Laurel Karabatsos', is written over a light blue circular stamp.

Laurel Karabatsos  
Deputy Medicaid Director  
Health Programs Office