



COLORADO DEPARTMENT OF HEALTH CARE POLICY & FINANCING

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John W. Hickenlooper, Governor • Susan E. Birch MBA, BSN, RN, Executive Director

April 23, 2012

RE: Providing services and submitting claims for Accountable Care Collaborative (ACC) program members

Dear Provider:

This letter is to clarify that Medicaid clients enrolled in the ACC program may receive services from any Medicaid provider. Providers may submit fee-for-service claims for services provided to ACC program members.

When you check eligibility for a client who has been enrolled into the ACC program, the Web Portal eligibility screen will look different than it does for a regular Medicaid client. The screen tells you that the client is a member of the ACC program. It also shows the Regional Care Collaborative Organization (RCCO) the client belongs to, and the client's Primary Care Medical Provider (PCMP). Although it looks similar to the screen for clients in managed care plans, ACC program members receive regular fee-for-service Medicaid.

Please continue to provide services for Medicaid clients who are members of the ACC program, and continue to submit fee-for-service claims for these services.

Thank you for giving us your feedback about the Provider Web Portal screen for ACC members. We apologize for the confusion this may have caused, and thank you for continuing to serve Medicaid clients. For more information about the ACC program, go to www.colorado.gov/hcpf and select "Initiatives."

Sincerely,

A handwritten signature in blue ink, appearing to read 'Laurel Karabatsos', is written over a light blue circular stamp.

Laurel Karabatsos
Deputy Medicaid Director
Medicaid & CHP+ Program Administration Office