



COLORADO

Department of Health Care
Policy & Financing

Dear Providers,

This email summarizes last week's additions to the Known Issues & Updates web page.

We frequently update our Known Issues & Updates web page, so make sure to check it for updates on a regular basis. Click the button below to visit the Known Issues & Updates web page. Please note that the Known Issues page is not an all-inclusive list of known issues.



Known Issues Web Page

Provider Web Portal updates,
known issues, work-arounds,
resolved issues, & general updates

Take me there!

Hot Topics

Physician-Administered Drugs Require both NDC Number and HCPCS Code

Claims for physician-administered drugs for in-office or outpatient hospital treatments must be submitted with both the NDC number and the HCPCS code. This applies to physician, outpatient hospital, EPSDT, and Medicare Part B crossover claims for physician-administered drugs. The physician-administered drugs HCPCS/NDC crosswalk is posted on the [Billing Manuals](#) web page under Appendix X.

Please contact Colorado.SMAC@state.co.us with questions.

Featured Provider Resources

Visit the new [Provider FAQ Central web page](#) for frequently asked questions and answers on a variety of topics, including:

- ACC: Access KP Program Termination
- Billing
- interChange Resources
- Interim Payments
- Opioid Policy Updates
- Pharmacy Information
- Revalidation and Enrollment
- Timely Filing

Recently Added Issues

Specialty Code Update – Community Transition Services (CCT)

Specialty codes for Brain Injury (BI), Elderly, Blind and Disabled (EBD), and Community Mental Health Services (CMHS) are unavailable as enrollment choices for CCT services. Currently they are only available to the BI population, but should also be applicable to the EBD, CMHS and Supported Living Services (SLS) populations. DXC and the Department are working to allow the following two specialties to be available:

- 738 – Independent Living Skills Training CCT – EBD - CMHS
- 739 – Independent Living Skills Training CCT – SLS

The H2014 procedure code will still require prior authorization. The UC modifier will still be used to indicate CCT-specific populations. Providers rendering CCT services to BI, EBD and CMHS members will need to add this specialty to their existing enrollment profile, but will not need to re-enroll. This change can be done via the Provider Web Portal in the modification tab.

The Department and DXC are working to resolve the issue. Upon issue resolution, affected claims should be resubmitted.

PAR Revisions for PETIs Due to ACF Daily Rate Increase

The ACF daily rate for EBD clients increased by \$0.72 for dates of service on or after October 1, 2017, from \$51.20 to \$51.92. However, the increased rates may not have been paid because case managers did not have the opportunity to revise PETIs and PARs before October billing began. Please be aware this rate increase does not apply to CMHS clients.

You have the option to correct this and receive the additional \$0.72 per day per client by following the steps below. Note that claims for all impacted dates of service must be voided by providers in order for PAR revisions to be performed. The [steps outlined in this letter](#), if followed, will minimize the financial impact to your agency and to the case manager. Interim payments are also available and can be initiated by contacting the DXC [Provider Services Call Center](#) (1-844-235-2387).

A copy of this message has been provided to all Single Entry Point Case Management Agencies to assure maximum cooperation across all impacted parties.

We acknowledge the frustration this issue has caused you and your agency. Interim payments are available to help mitigate the financial impact your agency may experience. Please contact the DXC [Provider Services Call Center](#) at 1-844-235-2387 if your agency needs assistance with voiding, rebilling, or to request an interim payment. Please also be patient with your case manager as this rate change impacts approximately five thousand clients.

Recently Resolved Issues

No new Resolved Issues posted to the website this week. DXC and the Department are aware of several newly resolved issues and are in the process of developing content to be posted on the Known Issues page as soon as possible.

Please do not reply to this email; this address is not monitored.