

## PROCESS QUALITY SURVEY

The following is a survey that has been developed to assess the overall quality of your Council process. “Process” refers to how a group of people is working together to achieve goals and to address issues. When you rate the following items, you should be thinking about your Early Childhood Council and its work to build an effective *system* of early childhood services for young children and their families.

Please check the response next to each question that best represents how well you think the group is working together to build an early childhood system. There are no right or wrong answers to this survey. Please be candid and honest in your feedback. Regardless of what you think, there are likely others who will agree with you. Please rate all items.

	<b>Strongly Agree</b>	<b>Agree</b>	<b>Agree More Than Disagree</b>	<b>Disagree More Than Agree</b>	<b>Disagree</b>	<b>Strongly Disagree</b>
1. The people involved in the process usually are focused on broader goals, rather than individual agendas.						
2. The process is free of favoritism.						
3. Often decisions are made in advance and simply confirmed by the process.						
4. In the process, everyone has an equal opportunity to influence decisions.						
5. The process gives some people more than they deserve, while shortchanging others.						
6. The process responds fairly to the needs of its members.						
7. Decisions made in the process are based on fair criteria.						
8. In the process, some people’s “merits” are taken for granted while other people are asked to justify themselves.						
9. In the process, strings are being pulled from the outside which influence important decisions.						

	<b>Strongly Agree</b>	<b>Agree</b>	<b>Agree More Than Disagree</b>	<b>Disagree More Than Agree</b>	<b>Disagree</b>	<b>Strongly Disagree</b>
10. The allocation of resources is decided fairly.						
11. The criteria for allocations are fairly applied.						
12. In the process, there is sufficient opportunity to challenge decisions.						
13. In discussions about decisions or procedures, some people are discounted because of the organizations that they represent.						
14. The decisions made in the process are consistent.						
15. Decisions are based on accurate information.						
16. My rights are respected when decisions are made.						
17. I am treated with dignity by everyone involved in the process.						
18. Decisions are made based upon facts, not personal biases and opinion.						
19. I am able to influence the decisions made.						
20. I am given an opportunity to express my views before decisions are made.						

21. What do you think is working well in this group?

22. What recommendations do you have for improving this group?

23. What are some of the reasons that you participate in this group?

24. What could the group do to improve participation?

## WORKING TOGETHER

True	More True Than False	More False Than True	False	<b>The Context of the Collaboration</b>
				1. Our collaborative effort exists because we wanted to do something about an important problem(s).
				2. Our Council's top priority is to have a concrete impact on the real problem(s).

True	More True Than False	More False Than True	False	<b>The Structure of the Collaboration</b>
				1. The membership of our Council includes those stakeholders affected by the issue.
				2. Our membership is not dominated by any one group or sector.
				3. Our collaboration has access to credible information that supports problem solving and decision making
				4. Stakeholders have agreed on what decisions will be made by the Council.
				5. Stakeholders have agreed to work together on this issue.
				6. Our Council has set ground rules and norms about how we will work together.
				7. We have a method for communicating the activities and decisions of the Council to all members.
				8. There are clearly defined roles for Council members.

True	More True Than False	More False Than True	False	<b>Collaboration Members</b>
				1. Members are more interested in getting a good group decision than improving the position of their home organization.
				2. Members are effective liaisons between their home organizations and our Council.
				3. Members trust each other sufficiently to honestly and accurately share information, perceptions, and feedback.
				4. Members are willing to let go of an idea for one that appears to have more merit.
				5. Members are willing to devote whatever effort is necessary to achieve the goals.

True	More True Than False	More False Than True	False	<b>The Collaboration Process</b>
				1. Divergent opinions are expressed and listened to.
				2. The openness and credibility of the process helps members set aside doubts and skepticism.
				3. We set aside vested interests to achieve our common goal(s).
				4. We have an effective decision making process.

True	More True Than False	More False Than True	False	<b>The Results of the Collaboration</b>
				1. Our Council is effective in obtaining the resources it needs to accomplish its objectives.
				2. The time and effort of the collaboration are directed at obtaining the goals rather than keeping the collaboration in business.
				3. As a result of participating in this collaboration, my home organization has adopted shared goals developed by the Council.
				4. My home organization has developed or improved programs or services it delivers as a result of participation in the collaboration.