



COLORADO
Department of Health Care
Policy & Financing

Dear Provider,

Claims for for the Fiscal Year 2017-2018 rate updates were adjusted with the intent to pay providers the additional amount for the increased rate. Claims were incorrectly denied for EOB 2305 – “Occupational therapy and physical therapy services limited to a maximum of 48 units.” The denials caused a recoupment on the originally paid claims.

The Department and DXC are working to resolve the issue and restore the original payments.

Additional communication will be sent when the claims have been reprocessed.

Thank you,

Department of Health Care Policy & Financing

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