



Dear Providers,

This email is a reminder that financial assistance is available to enrolled providers experiencing billing difficulties. If you are an enrolled provider experiencing financial hardship, you can request interim payments by calling the Provider Services Call Center at 1-844-235-2387 and select option 2 to "speak with an agent" and then option 4 to learn about interim payment options.

Interim payments are paid at 80 percent of a provider's historic weekly payment average over a three-month period prior to March 1st.

Interim payments are meant to give providers temporary financial relief until claims are processed correctly. These payments are not intended to pay outstanding claims billed.

Once claims are processing correctly, an accounts receivable will be set up and these payments will be recouped from future payments. We cannot issue interim payments to providers who are not enrolled or who have not yet completed the revalidation process.

We are making every effort to ensure that providers are paid appropriately in a timely manner.

Once again, thank you for your patience and continued partnership through this transition.

Thank you,

Health First Colorado (Colorado's Medicaid Program)

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*Please do not reply to this email; this address is not monitored.*

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