

Inpatient Hospital Review Program Overview

Case Management Agency Meeting

November 1, 2018

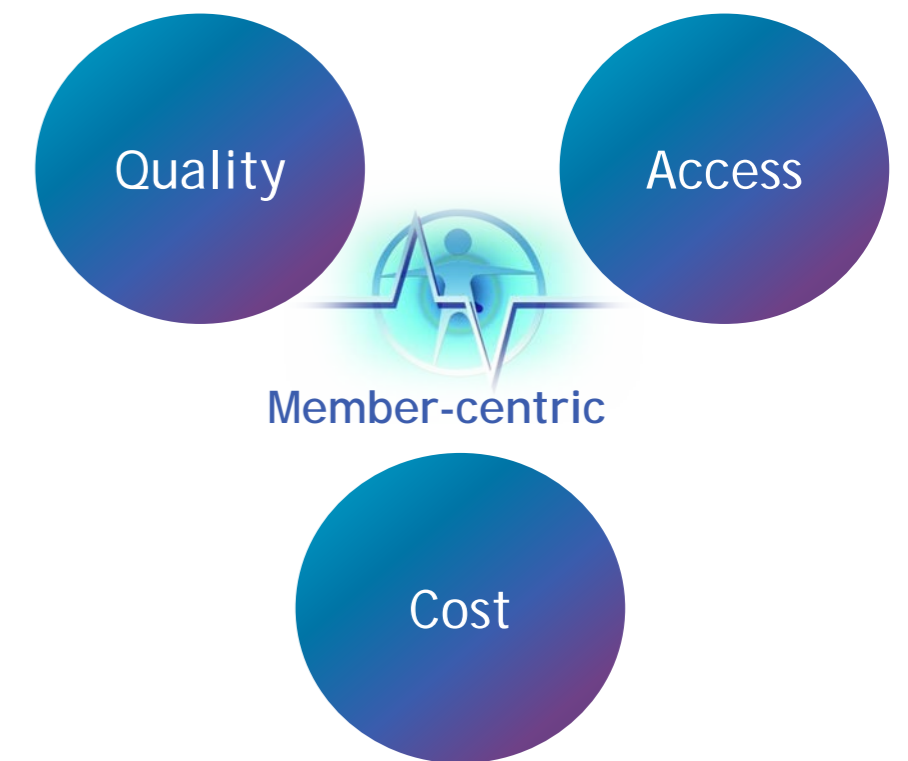
Stephanie Ziegler, Cost Control & Quality Improvement Office Director

Agenda

- Principles of Quality Improvement & Cost Control
- Inpatient Hospital Review Program Overview & Feedback
- What's Next: Online Resources & Future Engagement

Improving Quality; Controlling Cost

- Health = physical, mental & social wellbeing
- Most vulnerable populations requires policy that addresses individual needs
- Predict to Prevent
- Right resources early yield near + long-term savings
- Care coordination & transition management
- Stay connected in between care settings
- Right Care. Right Place. Right Time. Done Right!



Inpatient Hospital Review Program

Through SB 18-266, the Department is implementing an inpatient hospital review program in collaboration with our stakeholders

Program Goals

- Improve Member's Quality of Care
- Facilitate better care planning and inpatient care transitions
- Ensure services occur in appropriate care setting with the optimal stay length based on individual's needs
- Monitor to assure appropriate billing practices
- Provide timely, accurate information and tools to our partners who can then assist those Members needing the most assistance

Inpatient Hospital Review Program Components

Prior or contemporaneous to admission

- Inpatient admission notification
- Preadmission certification

Concurrent with inpatient stay

- Continued stay > 4 days
- Complex case review

Post inpatient stay

- Pre-pay reviews
- Post-pay reviews

Care Coordination with our Partners

Improving the daily data feeds to our partners with potential high-risk members prioritized:

- Inpatient Admission - notification about admission with key information to assist care coordination
- Continued Stay Reviews - continued stays over 4 days prioritizing potential high risk members with their projected discharge date



Patient Prioritization

Daily reports will have patients listed in priority order to allow targeted coordination of care

List Order	History of Behavioral or Mental Health Diagnoses or last (2) years	Any Occurrence of all-cause 30 day readmissions over the last (2) years	Patients with high-ED (emergency department) utilization, with three (3) or more visits over the last year	High-risk pregnancies
First	X	X	X	X
Second	X		X	X
Third		X	X	
Other	Any other subset of the population			

Discussion & Feedback

What's Next...

- Conducting meetings with key stakeholders
- Conducting hospital test connectivity and training - approximately 99% of hospitals are currently integrated
- Effective beginning of January 2019
- Program Updates in Future Case Management Agency Meetings
- Other....

Where to Find Out More: Online Resources

- New web page for Controlling Medicaid Costs Initiatives (SB 18-266)
- Inpatient Hospital Review Program and Other Information
- Upcoming Stakeholder Meeting Information
- Visit [CO.gov/hcpf/controlling-medicaid-costs-initiatives](https://www.CO.gov/hcpf/controlling-medicaid-costs-initiatives)

Thank You!

Contact: Stephanie Ziegler
Cost Control & Quality Improvement Office Director
Stephanie.Ziegler@state.co.us