

Improving and Bridging Systems Subcommittee

Minutes

Meeting Information			
Date	Thursday, May 3, 2018	Time	1:00 – 2:30 PM
Location	303 E 17 th Avenue, 11 th Floor, Room 11B	Call-in Number	1-877-820-7831 // 946029#
Committee Purpose	Serve as a laboratory for strategic innovations and guidance that bridge and integrate systems for Health First Colorado members, particularly those with complex needs and who require services and care coordination across systems.		
Meeting Purpose	Discuss the Department’s corrections approach and historic member experience with Medicaid.		

Meeting Attendance	
Voting Members and Participants	Invited Guests
Carol Plock, Stephanie Farrell, Candy Wolfe, Joanna Martinson, Katherine Collins, Terri Hurst, Rahem Mulatu, Ben Harris, Sophie Thomas, Harriet Hall*, Kalisha Crossland*, Carol Ann Hendrikse*, Andrea Kedley*, Aubrey Corrigan*, Jenny Nate*, Bryan Standley*, Louisa Wren*, Vicki Sanchez*, Matthew Wilkins*	Krista Fuentes

*Attended via phone.

Meeting Items					
Item No.	Time	Owner	Description	Attachment	Action No.
1	1:00 – 1:05	CP	Roll call and April minutes’ approval. After technical difficulties, Carol called the meeting to order at 1:10PM. April minutes were approved without comment.	1	
2	1:05 – 1:10	CP	April PIAC Report Out. Carol gave the PIAC report out. The impending ACC Phase II Transition was the biggest topic. Currently, the Department is soliciting applications for new PIAC members and will announce the chosen applicants in June. Onboarding for new members will begin in July, and the full transition is expected to be complete by September. The Department is hoping to fill 17 member slots and reflect the diversity of the program and its members. The Department has also been meeting with the incoming Regional Accountable Entities (RAEs) on a bi-weekly basis to discuss implementation activities, including contract development. The Department has also been hosting webinars for a variety of ACC Phase II topics, including the six behavioral health visits, performance measurement, and PCMP contracting. Sophie added that the RAE contracts have been signed and that there continues to be significant work on the behavioral health side. Carol said the PIAC asked about the behavioral health credentialing process. They also raised the important issues of member representation on the new PIAC and within other program and Department avenues.		



Improving and Bridging Systems Subcommittee

Minutes

3	1:10 – 1:30	BH	<p>Review the Department’s Corrections Re-Entry Care Model. Ben gave an overview of the Department’s efforts to better serve members who are transitioning from correctional facilities. In April 2017, in light of an impending data sharing agreement, the Department developed and released a strategic plan that proposed a care model for these members. This model aligned with efforts from the Governor’s Office, helped scale efforts by the BHOs and RCCOs, and was a direct response to peer-reviewed research regarding the mortality challenges of this population. The model outlined three different components: member engagement, care coordination, and care continuity. Ben noted that the Department had made several key steps and changes to implement the care model. These included refining Medicaid eligibility business processes and implementing a data sharing agreement with the Department of Corrections, which transfers information regarding Medicaid-eligible offenders who are releasing within the coming six months. The Department has also convened a work group with the Department of Corrections, RCCOs, and BHOs to help implement the data sharing agreement. Even with these steps, Ben said the Department was still open to revising its approach, particularly around aligning with community-based resources and efforts.</p>	2	
4	1:30 – 2:15	KF/TH	<p>Discuss member experience with justice system and Health First Colorado. In order to ensure that the Department’s efforts were grounded in the experience of its members, Ben said the Department had partnered with Terri Hurst at the Colorado Coalition for Criminal Justice Reform to conduct four focus groups with members who had been released from justice facilities but had received coverage through Medicaid during their re-entry period. These efforts aligned with the Governor’s call for more engagement with this population when assessing the overall effectiveness of interventions. Terri and Krista Fuentes then reported their findings. Krista noted that the focus groups were held on the front range and, thus did not reflect the experience of members releasing in rural communities. She said the themes primarily centered around proactive eligibility and enrollment, care coordination and continuity, overall member engagement, trusted community partners, and continued health care access. For the first, Krista said there continued to be an opportunity for improvement to close the loop on Health First Colorado applications. Many members said they knew they had applied for benefits but did not know whether the benefits had been confirmed. Stephanie asked whether Department of</p>	2,3	1



Improving and Bridging Systems Subcommittee

Minutes

			<p>Corrections staff had access to eligibility and application information. Ben said that the Department had worked with Re-Entry and Parole staff to grant them access to PEAKPro where they could verify and change the status of releasing members. Terri said that while general information about their benefits in the community was important for all members, some members needed care coordination assistance as they transitioned into the community. Carol Ann added that Rocky had partnered with a community corrections facility to provide care coordination to post-release members. Terri also added engagement materials and modalities were also critical for any care coordination and re-entry efforts success. Carol Ann said that current BHOs and RCCOs had done in-reach events at prisons as well as educational sessions at parole offices. Ben added that the data sharing agreement will help with both of those efforts as BHOs, RCCOs, and future RAEs would now know where their respective members were being released from and to. Jenny cautioned that it was still hard to get into the facilities to do the events. Terri added that partnering with community agencies would help provide a different engagement point between members, RCCOs, and BHOs.</p> <p>In light of time, Carol asked that the sub-committee postpone the remainder of the discussion until June’s meeting. She also asked Terri and Krista to create a summary of recommendations from the report. She asked the sub-committee members to consider revising and adopting recommendations at the next IBS meeting for eventual PIAC approval.</p>		
5	2:15 – 2:25	CP	<p>Review sub-committee membership roster. Carol and Ben introduced the revised sub-committee roster. Given that more subject-matter experts expressed interest in participating, the proposal was to open up four slots for each topic area. The sub-committee would continue to have seven core members who attended all meetings. The sub-committee approved the roster.</p>	4	
6	2:25 – 2:30	BH	<p>Sub-committee housekeeping and wrap-up. June’s meeting agenda will entail concluding the initial criminal justice conversation, reviewing the action items for the Medicare-Medicaid scope of work, and celebrating the work and success of the first iteration of the ACC and its PIAC sub-committees. All members, regardless of subject-matter expert or core status, were encouraged to attend. Carol adjourned the meeting at 2:28PM.</p>		



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Meeting Action Items					
Date Added	Action No.	Owner	Description	Due Date	Date Closed
5/3/2018	1	KF/TH	Truncate drafted findings.	6/7/2018	

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