

## Improving and Bridging Systems Subcommittee

### Agenda

Meeting Information			
<b>Date</b>	Thursday, January 4, 2018	<b>Time</b>	1:00 – 2:30 PM
<b>Location</b>	303 E 17 <sup>th</sup> Avenue, 7 <sup>th</sup> Floor, Room 10A	<b>Call-in Number</b>	1-877-820-7831 // 946029#
<b>Committee Purpose</b>	<p>Previous: Advise on innovative strategies to better bridge systems and improve benefit design in order to enhance and integrate care and services across systems and identify barriers to and recommendations to improve access and communication across systems of care and community supports.</p> <p>For Discussion (see revised charter): Serve as a laboratory for strategic innovations that bridge and integrate systems for Health First Colorado members, particularly those with complex needs and who require services and care coordination across systems, by convening various systems and partners to develop and advise on best practices and strategies that foster system integration, monitoring performance and implementation of the best practice and strategies, and developing recommendations for broader system and infrastructure re-design.</p>		
<b>Meeting Purpose</b>	Review July and October meeting products, consider revised charter and initial focus areas, and consider six month plan.		

Meeting Attendance	
Voting Members and Participants	Invited Guests
Joanna Martinson, Tammy Jo Musgraves, Tina Gage, Cassidy Smith, Ben Harris, Rahem Mulatu, Louisa Wren, Stephanie Farrell, Katherine Collins*, Julie Banch-Wickert*, Terri Hurst*, Carol Meredith*, Katie Patrick Jacobson*, Jonathan Muther*, Charlotte Van Horn*, Vicki Sanchez*, Gary Montrose*, Tracy Haas*	

\*Attended via phone

Meeting Items					
Item No.	Time	Owner	Description	Attachment	Action No.
1	1:00 – 1:10	CP	<b>Introductions and July and October minutes approval.</b> Carol called the meeting to order at 1:03PM and subsequently took roll call. Carol asked for a motion to approve the July minutes, and minutes were subsequently approved. Carol next explained the HSAG recommendation memo, which served as the October minutes. Some expressed the desire to review the recommendations more closely, so Carol pushed their approval to February's meeting.	1,2	
2	1:10 – 1:15	CP	<b>PIAC December Report Out.</b> Carol moved this item into the next agenda item as it had overlap with the next item.		
3	1:15 – 1:45	CP/All	<b>I&amp;BS Restructuring: Review recent discussions; review, discuss, and vote on revised sub-committee charter; discuss voting membership.</b> Carol gave an overview of the work done by her and HCPF	3,4	1



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		<p>staff on the subcommittee over the past year and a half. Originally, the subcommittee had hoped to do a deep dive on members with complex needs. However, due to challenges with procuring the necessary data, the subcommittee was unable to move forward and decided to reset its scope of work. After conducting a visioning exercise in July 2017, Carol and Morgan met with PIAC and ACC leadership to discuss the best way forward. Over the next few months, the group determined that the best way to honor the sub-committee's desire to work on care coordination strategies for frequent utilizers and high risk members was to focus on the specific populations of Corrections-involved and Medicare-Medicaid members. Both populations had data available and significant momentum. In light of these proposals, Carol and ACC staff worked to revise the proposed charter, which was presented to the sub-committee along with the previous charter. Ben thanked Carol and Morgan for their leadership throughout this transition and reiterated that these populations were priorities for the ACC team and HCPF.</p> <p>Carol asked the sub-committee for feedback on the change in scope. Louisa wondered how this work connected to the performance improvement projects (PIPs) of RCCOs and BHOs and, more broadly, with the work of the other sub-committees. Ben said that much of the work around Corrections-involved members came out of the PIPs and that the ACC team was working to create better processes that connected the three sub-committees and PIAC. Johanna and Carol added that it would be helpful to include the perspectives of the courts systems and local sheriffs for work around justice-involved members. Stephanie added that understanding care coordination for Corrections-involved members would yield more global lessons learned for inter-systems care coordination. Carol Meredith added that inclusion of LTSS services with Corrections care coordination would be important and that agencies needed to work together to better track and align funding. Ben and Stephanie agreed. Carol and Joanna also added that pulling data from multiple sources would be critical for success in both populations. Overall, the sub-committee affirmed the new scope.</p> <p>Stephanie wondered how the sub-committee would fill member vacancies. Carol said that HCPF and she had noted the vacancies but wanted first to focus on the content. She asked the sub-committee to think about whether they wanted to be a member and to confirm their participation at February's</p>		
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			<p>meeting. Sophie also reminded the sub-committee that these meetings were open to the public and anyone could attend as subject matter expert or as a more long-term permanent member.</p> <p>Carol asked for a motion to approve the charter with the caveat that PIAC may make some edits. The sub-committee approved the charter.</p>		
4	1:45 – 2:05	CP/BH	<p><b>Tentative Work Plan. Review and discuss six-month project plan.</b> Ben gave an overview of the tentative work plan for the next six months of the sub-committee. In February, Van Wilson, the project manager for the Medicare-Medicaid Program Demonstration, will give an overview of the demonstration, including lessons learned and key areas for continued monitoring, to the sub-committee. Based on those key areas, Van and the group will decide how to dig in on each over the course of April through June. In March, Ben will give a level-setting presentation on their work around corrections-involved members. Ben anticipated that HCPF will need help from the sub-committee in three areas: 1) developing a cross-system transitions plan, 2) developing a cross-system member engagement strategy, and 3) monitoring the work through performance data. Each of these areas would be addressed over the same timeline as the Medicare-Medicaid key areas. Ben also noted that in May and June the sub-committee would discuss how the PIAC’s transition to Phase 2 would look like.</p> <p>Carol noted that while the work plan was still broad, they wanted to sketch out a clear objective for each month. Ben said that Carol, Rahem, and he would work to discuss formal next steps and agendas for each month.</p>	5	
5	2:05 – 2:25	BH	<p><b>Criminal Justice Update. Discuss implementation of Corrections Strategic Plan.</b> Ben gave an update on three items related to the work with Corrections-involved members: 1) the implementation of the data sharing agreement (DSA), 2) the initiation of a RCCO/BHO/DOC workgroup, and 3) the Governor’s Strategic Plan. On the first, the DSA was in its implementation phase. It had to be amended with an additional clause, but HCPF was moving forward to begin provisioning the necessary RCCO, BHO, and DOC staff for Truven access. In the meantime, HCPF had begun to convene a group of RCCOs, BHOs, DOC staff, and other interested stakeholder to discuss the mechanics of an inter-agency re-entry care coordination process, which will actively report on its work to this sub-committee. Ben also discussed that over the summer Governor Hickenlooper</p>	6	



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			<p>had released a letter calling for the creation of a state-wide strategic plan related to behavioral health and criminal justice. HCPF has been actively involved in the development and advised based on their work with DOC. Ben suggested having a staff member from the Governor's Office attend a future sub-committee meeting to present on the plan when it was complete.</p> <p>Carol and Stephanie wondered how these strategies would be connected to more local efforts. Ben said this sounded very similar to issues that the ACC had encountered during its first phase. He hoped a space like workgroup of RCCOs, BHOs, and DOC would help alleviate some of those issues. Terri added that DOC often has a network of community corrections non-profits to help with the care transitions processes. Carol noted that local resource mapping should be added to the list of things the sub-committee could provide oversight on.</p>		
6	2:25 – 2:30	BH	<p><b>Committee Housekeeping and Next Steps:</b> Ben said that in light of Morgan's resignation the meeting location would be moved to HCPF. The date and time would remain the same. The meeting was adjourned at 2:33PM.</p>		

#### Meeting Action Items

Date Added	Action No.	Owner	Description	Due Date	Date Closed
1/4/2018	1	All	Determine whether members want to participate moving forward.	2/1/2018	

Reasonable accommodations will be provided upon request for persons with disabilities. Please notify Ben Harris at 303-866-2399 or [benjamin.harris@state.co.us](mailto:benjamin.harris@state.co.us) or the 504/ADA Coordinator [hcpf504ada@state.co.us](mailto:hcpf504ada@state.co.us) at least one week prior to the meeting to make arrangements.

