



**COLORADO**

Department of Health Care  
Policy & Financing

## **Transition Information -**

### **Important dates for Health First Colorado (Colorado's Medicaid program) providers who submit medical claims and PARs**

(All claims and PARs except pharmacy, including medical encounters)

#### **September 1, 2016**

##### **Trading Partner enrollment begins**

- Providers that submit batch claims (or entities that submit batch claims on behalf of a provider) need to enroll as a Trading Partner by visiting <https://colorado-hcp-portal.xco.dcs-usps.com/hcp/provider>.

#### **October 3, 2016**

##### **Provider training begins for the:**

- New provider Web Portal
- Member Portal
- The Medical Assistance Provider Incentive Repository (MAPIR)
- Trading Partner Administration (TPA)

See [www.Colorado.gov/HCPF/Provider-Resources](http://www.Colorado.gov/HCPF/Provider-Resources) for full schedule.

#### **October 7, 2016**

##### **Last date Xerox will accept paper medical claims and adjustments, claims reconsiderations, claim edits, refund checks, and PARs\***

- \*This affects PARs submitted to Xerox State Healthcare ONLY. *PARs submitted through the ColoradoPAR program or eQHealth are unaffected by this deadline.*
- Paper medical claims submitted after 10/7/16 will be held and processed by HPE on or after 10/31/16.
- Paper medical claim adjustments that need to be made after this date will need to be adjusted in the new provider Web Portal, on or after 10/31/16.

#### **October 15, 2016**

##### **Providers receive new Provider IDs.**

- New provider IDs will be sent out via email.

#### **October 19, 2016**

##### **PARs submitted on the PAR portal (eQSuite) after 10/19, will be held until 10/31 and processed by the new fiscal agent HPE**

- PARs can still be submitted on the PAR portal (eQSuite) after this date, but due to the system conversion, these PARs will be saved and then processed on 10/31/16 with the new fiscal agent.
- This effects the following Fee for Service (FFS) PAR types: Audiology, Behavioral Therapy, Diagnostic imaging, Durable medical equipment (DME), Habilitative Speech Therapy – Adult, Inpatient out-of-state admissions, Medical services, including transplant and bariatric surgery, Pediatric long term home health (LTHH), Physical & occupational therapy, Private duty nursing, Synagis®, and Vision.
- For additional updates, please continue to visit the [ColoradoPAR program](#) website.



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## October 21, 2016

### **Last day for Xerox to accept electronic medical claims submissions and adjustments**

- All medical claims that are not in a "to be paid" or "paid" status will be denied at 2pm.
- Medical claims not "paid" or "to be paid" will need to be re-submitted to HPE on or after 10/31/16.
- No medical claims submitted between 2pm 10/21/16 and 8am on 10/31/16.

### **All PARs\* not resolved are denied at 2pm**

- \*This affects PARs submitted to Xerox State Healthcare ONLY. *PARs submitted through the ColoradoPAR program or eQHealth are unaffected by this deadline.*
- Denied PARs will need to be resubmitted on or after 10/31/16.

## October 26, 2016

### **Paper checks for "to be paid" or "paid" medical claims are mailed out**

## October 27, 2016

### **EFT for "to be paid" or "paid" medical claims**

## October 29, 2016

### **Final medical PCRs will be posted on 10/29/16 for pickup through 11/18/16 (from the CGI Web Portal)**

## October 30, 2016

### **Deadline for Pharmacy PARs to be submitted – 10am**

- Pharmacy PARs not approved by 10pm will be returned and will need to be resubmitted on or after 10/31/16.

## October 31, 2016

### **Providers can log-into the new provider Web Portal**

Once logged-in providers should:

- Check to make sure their contact information is up to date.
- Check to make sure they are affiliated to the correct MCOs, BHOs, and RCCOs (if applicable).
- Update their TPID information with their submitters new TPID (if applicable).

## November 1, 2016

### **Electronic & paper medical claims can be submitted to HPE**

- Via new Web Portal or FTP.

## November 2, 2016

### **No paper checks this week (for medical claims)**

- Paper checks normally sent out on 11/2/16 will be delayed until 11/9/16.



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**November 3, 2016**

**No EFT this week (for medical claims)**

- EFT normally delivered on 11/3/16 will be delayed until 11/10/16.

**November 9, 2016**

**First paper checks from HPE mailed out**

- For medical claims submitted between 10/31/16 and 11/4/16.

**November 10, 2016**

**First EFT from HPE**

- For medical claims submitted between 10/31/16 and 11/4/16.

**November 18, 2016**

**Last day reports and PAR Letters are available on CGI Web Portal**