



Dear Provider,

Please review the following information on how to verify Health First Colorado (Colorado’s Medicaid Program) member eligibility in the Provider Web Portal.

For general instructions on how to verify member eligibility, reference the [Verifying Member Eligibility and Co-Pay Provider Web Portal Quick Guide](#), which was recently updated with current examples and additional details following the July 1, 2018, implementation of Accountable Care Collaborative (ACC) Phase II.

To determine which benefit plan a member is enrolled in under the Denver Health and Hospital Authority or the Rocky Mountain organizations, please review the information below.

How to Determine if a Health First Colorado Member is Enrolled in Denver Health Medicaid Choice (Managed Care Organization)

When verifying Health First Colorado member eligibility in the Provider Web Portal, a practice/provider may see that a member has a Managed Care Assignment with Denver Health and Hospital Authority. This **does not** always mean that a member is enrolled in Denver Health’s Medicaid Choice Managed Care Organization.

Denver Health and Hospital Authority currently participates with Health First Colorado in two benefit plans:

1. Primary Care Medical Provider: A fee-for-service provider within the open network of Health First Colorado; and
2. Denver Health Medicaid Choice (PIHP): A closed-network managed care organization.

In order to tell whether the member is enrolled with Denver Health and Hospital Authority’s Managed Care Organization, a provider/practice needs to look specifically at the "Benefit Plan" column on the Managed Care Assignment table of the Provider Web Portal. For step-by-step instructions, reference the [Verifying Member Eligibility and Co-Pay Provider Web Portal Quick Guide](#).

Assignment to a Denver Health and Hospital Authority **Primary Care Medical Provider** benefit plan does not impact fee-for-service payments.

Health First Colorado members can continue to see any Health First Colorado provider, including specialists, if Denver Health and Hospital Authority shows the benefit plan of "Primary Care Medical Provider."

The screenshots below show the two types of member benefit plan enrollments in Denver Health and Hospital Authority.

Example 1: Denver Health Primary Care Medical Provider Entity Enrollment

Managed Care Assignment Details	
Current MCO	Benefit Plan
DENVER HEALTH AND HOSPITAL AUTHORITY	Primary Care Medical Provider
COLORADO ACCESS	REGIONAL ACCOUNTABLE ENTITY
DENTAQUEST USA INSURANCE CO IN	Administrative Service Organization - Dental

Example 2: Denver Health Medicaid Choice (PIHP)

Managed Care Assignment Details	
Current MCO	Benefit Plan
DENVER HEALTH AND HOSPITAL AUTHORITY	Denver Health Medicaid Choice (PIHP)
COLORADO ACCESS	REGIONAL ACCOUNTABLE ENTITY
DENTAQUEST USA INSURANCE CO IN	Administrative Service Organization - Dental

How to Determine if a Health First Colorado Member is Enrolled in Rocky Mountain Health Plans Prime (Managed Care Organization)

When verifying Health First Colorado member eligibility in the Provider Web Portal, a practice/provider may see that a member has a Managed Care Assignment with Rocky Mountain Health Plans. This **does not** always mean that a member is enrolled in Rocky Mountain Health Plan's Managed Care Organization.

Rocky Mountain also currently participates with Health First Colorado in two benefit plans:

1. Rocky Mountain Health Plans: An entity within the open network of Health First Colorado; and
2. Rocky Mountain Prime: A closed-network managed care organization.

Health First Colorado members can continue to see any Health First Colorado provider, including specialists, if Rocky Mountain shows the benefit plan of "Regional Accountable Entity."

In order to tell whether the member is enrolled with Rocky Mountain's Managed Care Organization, a provider/practice needs to look specifically at the "Benefit Plan" column on the Managed Care Assignment table of the Provider Web Portal. For step-by-step instructions, reference the [Verifying Member Eligibility and Co-Pay Provider Web Portal Quick Guide](#).

The screenshots below show the two types of member benefit plan enrollments in Rocky Mountain Health Plans.

Example 1: Rocky Mountain Health Plans Regional Accountable Entity Enrollment

Managed Care Assignment Details	
Current MCO	Benefit Plan
ROCKY MOUNTAIN HEALTH PLANS	REGIONAL ACCOUNTABLE ENTITY
COLORADO ACCESS	REGIONAL ACCOUNTABLE ENTITY
DENTAQUEST USA INSURANCE CO IN	Administrative Service Organization - Dental

Example 2: Rocky Mountain Prime Enrollment

Managed Care Assignment Details	
Current MCO	Benefit Plan
ROCKY MOUNTAIN PRIME	ROCKY MOUNTAIN HEALTH PLANS PRIME
COLORADO ACCESS	REGIONAL ACCOUNTABLE ENTITY
DENTAQUEST USA INSURANCE CO IN	Administrative Service Organization - Dental

Thank you,

Department of Health Care Policy & Financing

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