



COLORADO
Department of Health Care
Policy & Financing

Dear Provider,

On Saturday April 14, 2017, a system enhancement was put in place to allow hospitals to verify member eligibility up to five years in the past.

Hospitals will only be able to verify the five years of eligibility through the batch/EDI process; IVR and the Provider Web Portal will continue to limit eligibility verification to one year.

Please note: hospitals will **ONLY** be able to span the eligibility for a maximum of 13 months.

Therefore, if five years of eligibility verification is needed, the transaction would have five different benefit time frames.

Example: Verification for five years from April 30, 2017 would need to consist of:

- Time frame #1: May 1, 2012 - April 30, 2013
- Time frame #2: May 1, 2013 - April 30, 2014
- Time frame #3: May 1, 2014 - April 30, 2015
- Time frame #4: May 1, 2015 - April 30, 2016
- Time frame #5: May 1, 2016 - April 30, 2017

Thank you,

Health First Colorado (Colorado's Medicaid Program) and Child Health Plan
Plus (CHP+)

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