COLORADO
Department of Health Care Policy & Financing

Health Impact on Lives: Health and Quality Improvement Subcommittee

Charter

Vision: A health care delivery system that provides high value care to its members.

Mission: To improve the quality of health care delivery and experience for Accountable Care Collaborative (ACC) members.

Purpose: The subcommittee addresses health and quality outcomes within the ACC and serves as a platform to discuss and disseminate best practices and improvement strategies across the ACC. It also provides strategic insight and recommendations to the Performance Improvement Advisory Committee (PIAC) and the Colorado Department of Health Care Policy and Financing (the Department) on initiatives related to the quality of health care delivery and experience of ACC members. See Figure 1 for a visualization.

Person, issue, or event that caused the subcommittee to be established: The subcommittee was formed by PIAC in September 2011.

Objectives: The subcommittee has the following objectives:

- Discuss best practices and challenges to improving quality, experience, and health outcomes for ACC members;
- Respond to requests from PIAC and the Department to investigate topics and strategies related to focus areas;
- Make recommendations to PIAC and the Department regarding the quality of health care delivery and health improvement promotion; and
- Advocate for inclusion of members' experiences in the overall assessment of the ACC.

Focus Areas: In SFY 2017, the subcommittee has the following focus areas:

- ACC Program Measures and Best Practices: The subcommittee will facilitate conversations regarding best practices used to improve programmatic performance measures. Key measures include EPSDT and depression screening rates;
- Client Engagement and Activation: The subcommittee will assess the strategies used by regional collaborative care organizations (RCCOs) and the Department to encourage members to actively engage and participate in their care and will assist in the development of the appropriate measures to monitor and evaluate the success of these strategies;
- Health Literacy: The subcommittee will assess the strategies used by RCCOs and the Department to ensure that members understand their benefits and service options and will assist in the development of the appropriate measures to monitor and evaluate the success of these strategies; and
- Performance Data Transparency and Utilization: The subcommittee will assist in the development of new strategies to publish programmatic performance data and to increase its consumption among RCCOs, key programmatic stakeholders, and the broader public.

Major Functions: In SFY 2017, the subcommittee will accomplish its objectives within its focus areas through the following activities:

- Discuss, monitor, and recommend improvement and innovation strategies regarding key performance indicators (KPIs) and additional quality measures;

- Discuss and review current RCCO strategies to improve KPIs and quality measures, including EPSDT and depression screenings;
- Identify and recommend innovative strategies positively impacting performance to be scaled across the ACC;

- Engage ACC members and stakeholders to gain insight into member experience with and understanding of their health care benefits and their health neighborhood;
  - Discuss and review current RCCO strategies to engage members in health care delivery;
  - Identify Department resources to support member engagement strategies;
  - Assist in the development of measures to assess the success of member engagement strategies;
- Develop strategies and recommendations to increase publication and use of ACC programmatic data;
  - Provide strategic feedback and recommendations on the design and functionality of the Department's new business intelligence and data management (BIDM) tools; and
  - Develop and recommend strategies to increase the consumption of programmatic performance data by RCCOs, key programmatic stakeholders, and the broader public.

Findings of the subcommittee will be reported to: PIAC and the Department.

Subcommittee Operations:

Subcommittee Chairs: Elisabeth Arenales, JD and David Keller, MD

Subcommittee Department Staff: Ben Harris

Meeting Schedule: Monthly, 4th Thursday from 3:00 - 4:30PM at the Department and via telephone.

Voting Members: The subcommittee's voting body is comprised of the following stakeholders:

Name	Position
Elisabeth Arenales, JD David Keller, MD	Co-Chairs (PIAC Members)
Todd Lesley	Other PIAC Member
Justin Wheeler, MD	Provider
Vacant	Consumer
Elizabeth Forbes	Consumer Advocate
Kiara Kuenzler, PsyD	Behavioral Health Expert
Jeff Bontrager, MSPH	Topical Expert
Gretchen Mills, MBA	Other
Paula Davis/Jessica Sanchez, MSW	Other
Vacant	Other
Vacant	Other

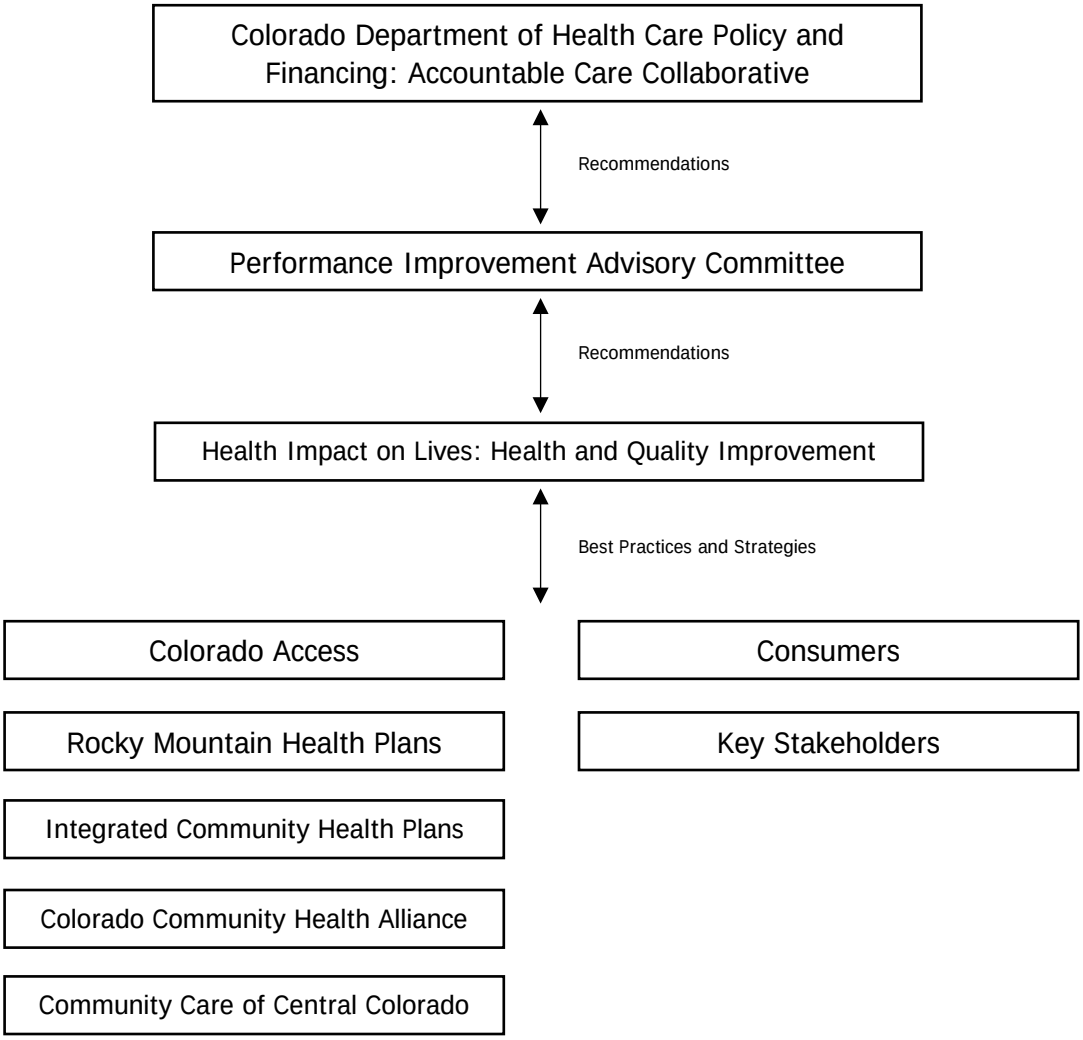
Voting Member Selection: The subcommittee chairs will solicit volunteers for voting membership during its first monthly meeting after restructuring. In the event that there are not enough volunteers to adequately represent each required voting category, the chairs will recruit members via formal invitation. In the event that a voting member can no long serve or is

temporarily unable to serve on the subcommittee, the chairs will appoint a replacement voting member with feedback from both subcommittee participants and voting membership.

Quorum: Currently, a voting quorum for the subcommittee is five of nine voting members present or attending by phone.

Charter revised August 2016

Figure 1.


Colorado Department of Health Care Policy and Financing: Accountable Care Collaborative
Recommendations
Performance Improvement Advisory Committee
Recommendations
Health Impact on Lives: Health and Quality Improvement
Best Practices and Strategies
Colorado Access
Rocky Mountain Health Plans
Integrated Community Health Plans
Colorado Community Health Alliance
Community Care of Central Colorado
Consumers
Key Stakeholders