

Evaluating Access to Care

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Our Mission

Improving health care access and outcomes for the **people** we serve while demonstrating sound stewardship of financial **resources**

Our Vision

- Health First Colorado members can access: the right health services, at the right time, in the right setting, for the right duration.
- The Department conducts ongoing and appropriate access evaluation, develops evidence-based recommendations, and implements actionable solutions, in a timely and transparent manner.

Access Domains



What is the Department Doing to Evaluate Access to Care?



Ongoing Access Evaluation



Alignment Across Programs and Activities



Tracking, Evaluation & Reporting on Access Issues



Rate Review Access Analysis and Committee



Federal Regulatory Compliance

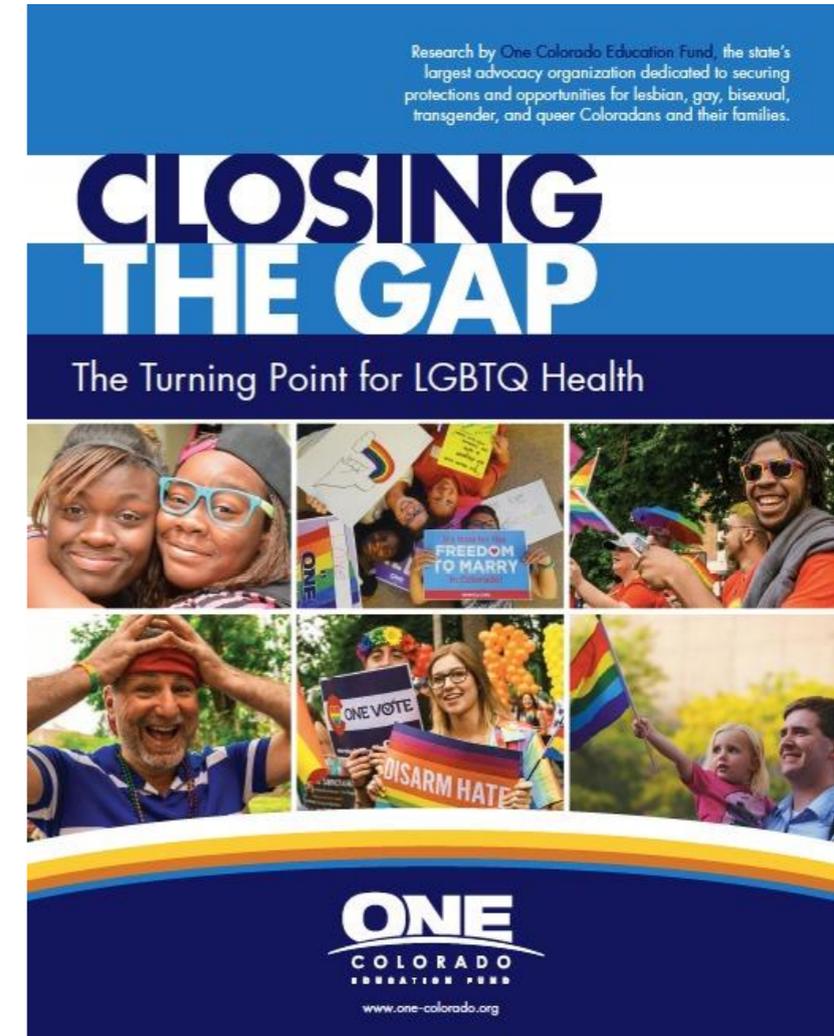
Our Engagement Commitments

- Thoroughly and thoughtfully evaluate all questions and feedback.
- Identify what feedback can be incorporated now or potentially in the future.
- Transparently communicate the outcomes of feedback and questions.
- Refer individuals to appropriate Department resources for out-of-scope topics.

Our Work in Action

Did you know?

- In 2016, the Department convened stakeholders to ensure coverage policy was appropriate to meet the needs of transgender members.
- Now working with community partners to evaluate Health First Colorado LGBTQ+ member access to care.



Our Work in Action

Did you know?

- On January 1st 2018, the federal government introduced an upper payment limit to select Durable Medical Equipment codes, such as oxygen.
- The Department is engaged in ongoing process to evaluate if/how this change has impacted access to care.



Our Work in Action

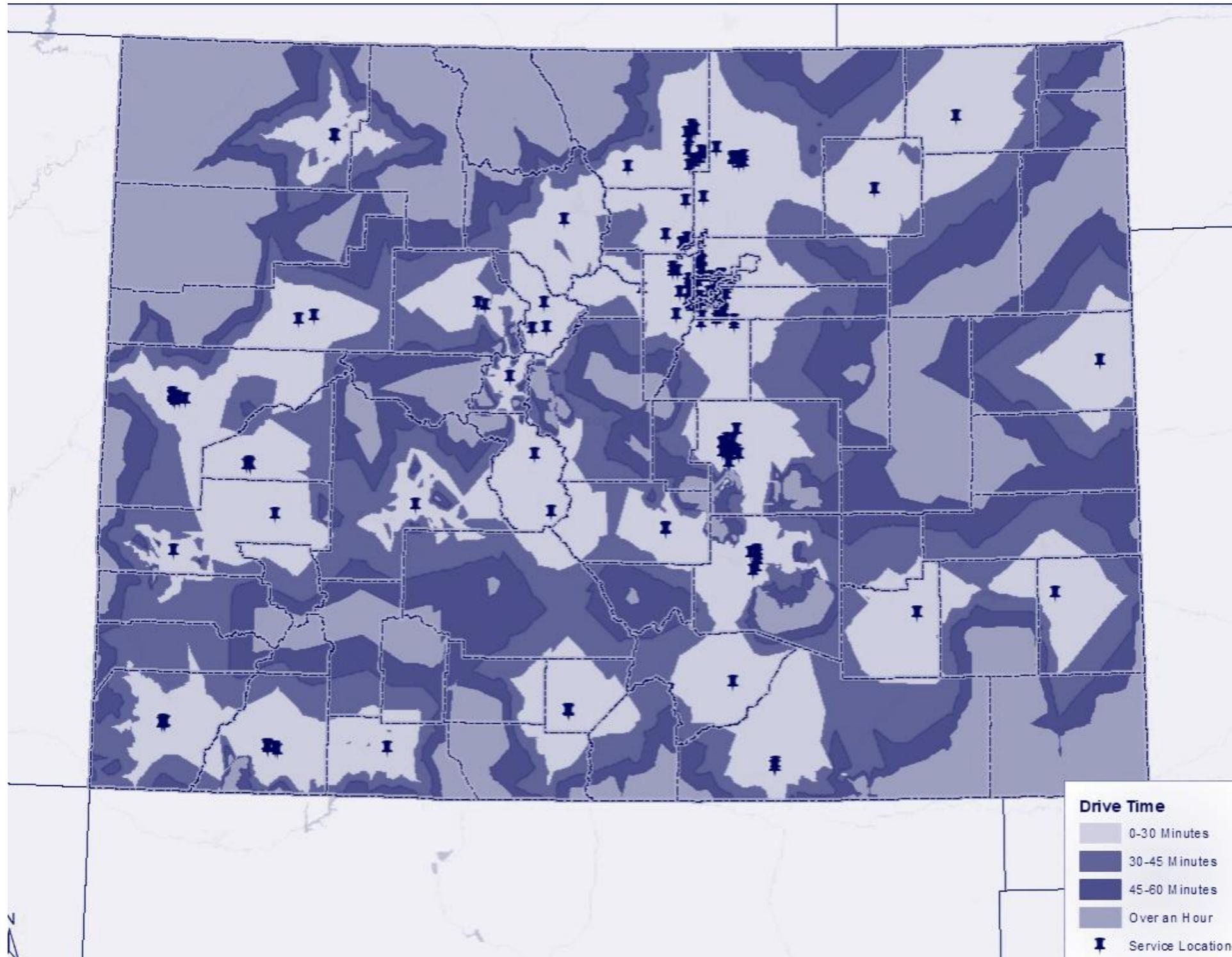
Did you know?

In 2017, the Department:

- Engaged 50+ HCBS stakeholders through the Rate Review Process regarding their access concerns
- Recommended further funding for HCBS services to improve access
- Secured an additional \$25 million in funding over the past two years to increase provider reimbursement rates to address HCBS access issues

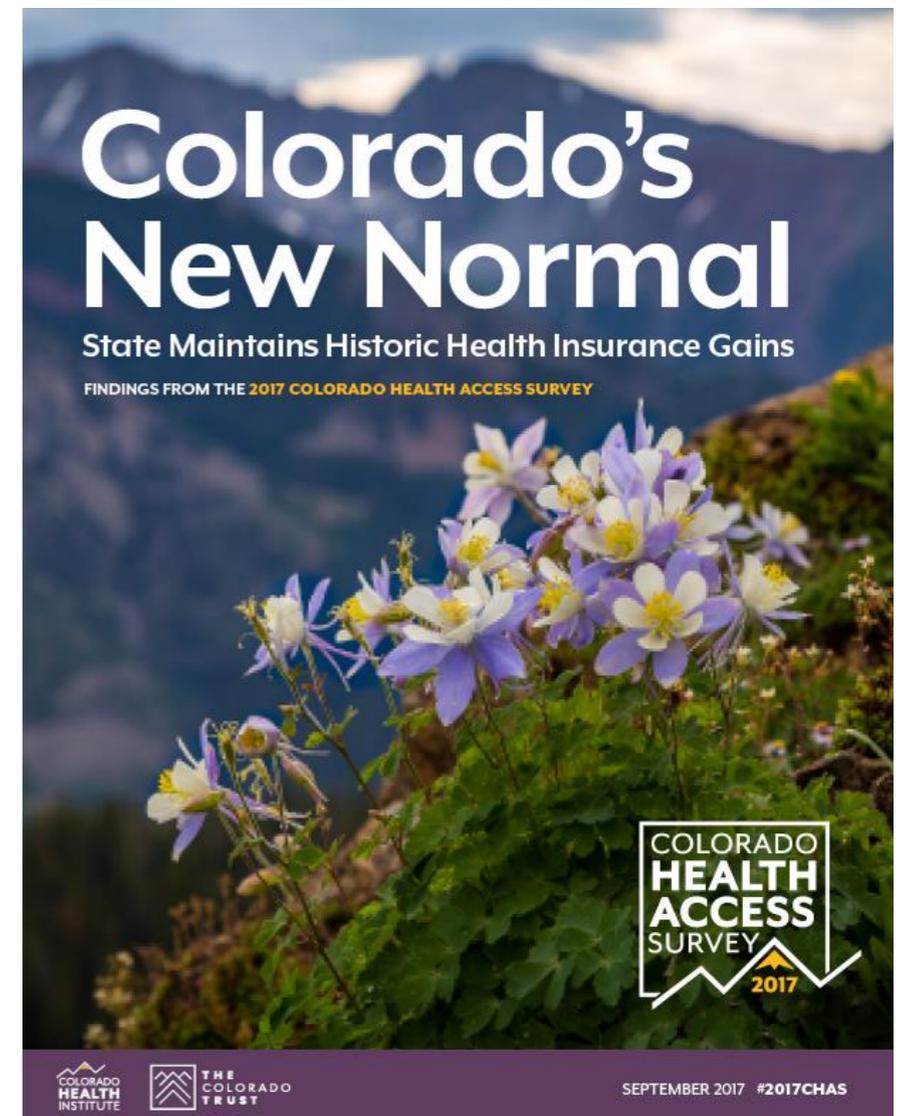


Improving Data Capabilities



Working with Partners

- Colorado Health Institute (CHI):
 - Biennial Colorado Health Access Survey (CHAS); and
 - Medicaid/Commercial Insurance Access to Care Index.
- Colorado Department of Public Health and Environment (CDPHE):
 - Health Systems Directory



Federal Access Requirements

- *Methods for Assuring Access to Covered Medicaid Services (80 FR 67575)*
 - Requires states to consider whether access to health care services will be impacted when provider fees are lowered or rebalanced (exceptions apply).
 - Also requires states to draft an Access Monitoring Review Plan (AMRP) every three years to evaluate access broadly.

Access Monitoring Review Plan

- The AMRP reports on access to five broad categories of services:
 - primary care
 - physician specialists
 - Fee-for-service behavioral health
 - pre- and post-natal obstetrics (including labor and delivery)
 - home health services
- Public comment period begins August 2019



Questions?

Contact Details

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Thank You!