

HCPF Stakeholder Engagement Project Goal:

Establish a more consistent stakeholder engagement experience for Department staff and partners.

Background – Why is there a HCPF Stakeholder Engagement Project?

- The Department has several types of stakeholder groups that differ in their purpose, size, level of formality, complexity of rules/agreements and level of external communications about their meetings.
- Department staff have varying levels of expertise working with stakeholders. As a result, the experience of stakeholder engagement varies widely across the department for both staff and our external partners.
- The Department is working with Government Performance Solutions, Inc. (GPS) to assist with this project.

Expected Outcomes of the HCPF Stakeholder Engagement Project:

- Department staff are better prepared and more confident facilitating stakeholder engagements and meetings
- Department staff have the tools, methods and the support needed to successfully prepare and conduct stakeholder meetings
- Stakeholders have clearer understanding of how their input will be used
- The Department and stakeholders have mutually productive relationships
- A more consistent experience for those involved in stakeholder meetings

What to Expect During the Stakeholder Focus Group:

The contractor, GPS, will use a collaborative process to gather input from stakeholders to help inform the design of future stakeholder processes that helps the contractor:

- Learn what challenges members, advocates, providers and other stakeholders encounter with HCPF's current stakeholder engagement process
- Identify preferred method(s) of engagement and follow-up communication
- Understand what stakeholder's value as part of stakeholder engagement process (before, during and after)

Who do I contact to provide input?

If you are unable to participate in the focus group (i.e. not able to attend, not enough time, etc.) you can reach out directly to the contractor:

- Brian Pool at brian@governmentperformance.us or 303.884.8646
- Kate Newberg at kate@governmentperformance.us or 720.515.9477