

Joint Budget Committee Hearing

December 12, 2014

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Executive Director



COLORADO

Department of Health Care
Policy & Financing

Office of Community Living

Office Director

Intellectual and
Development
Disabilities
Division

Long Term
Services and
Supports Division



System Complexities

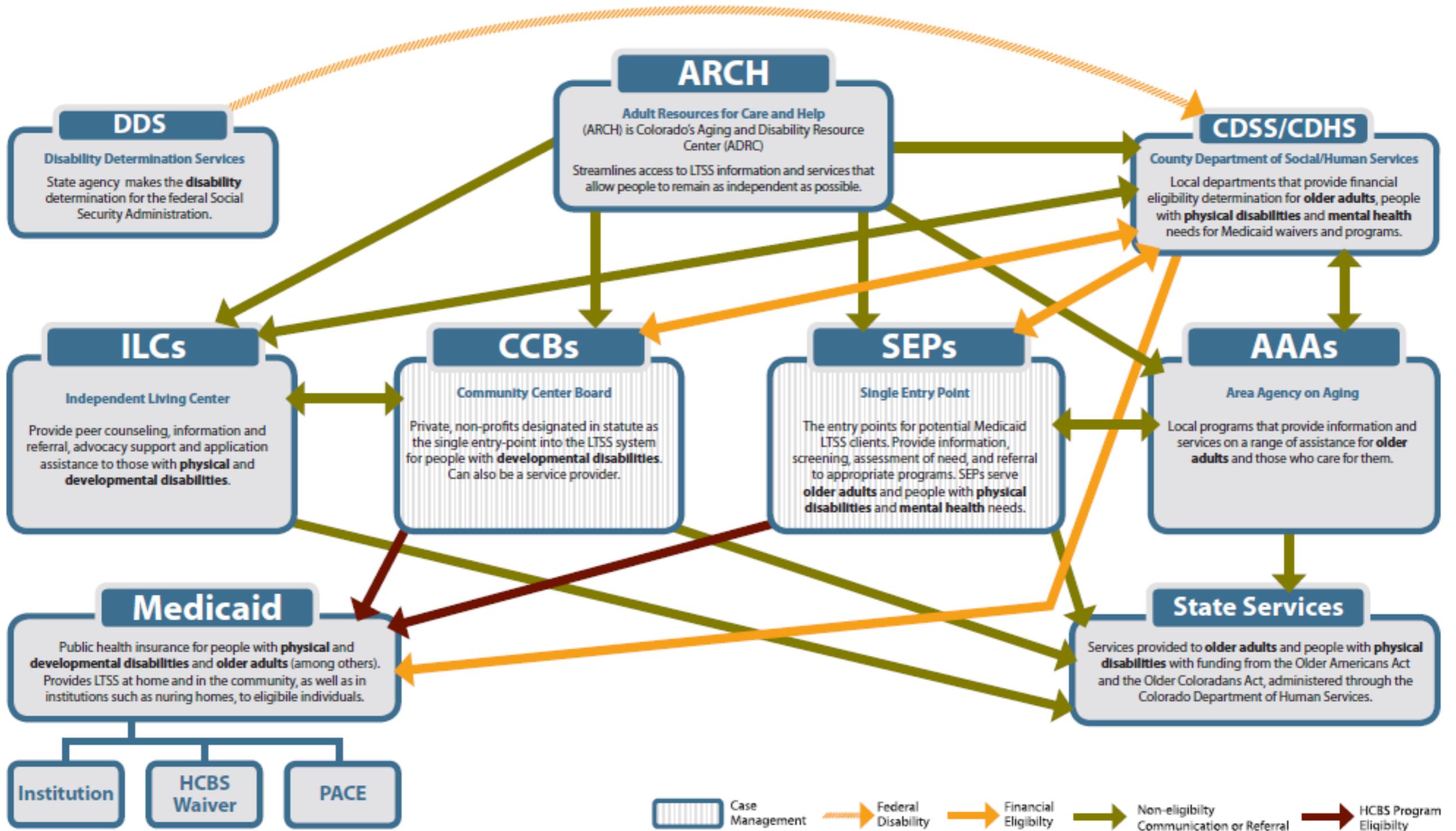
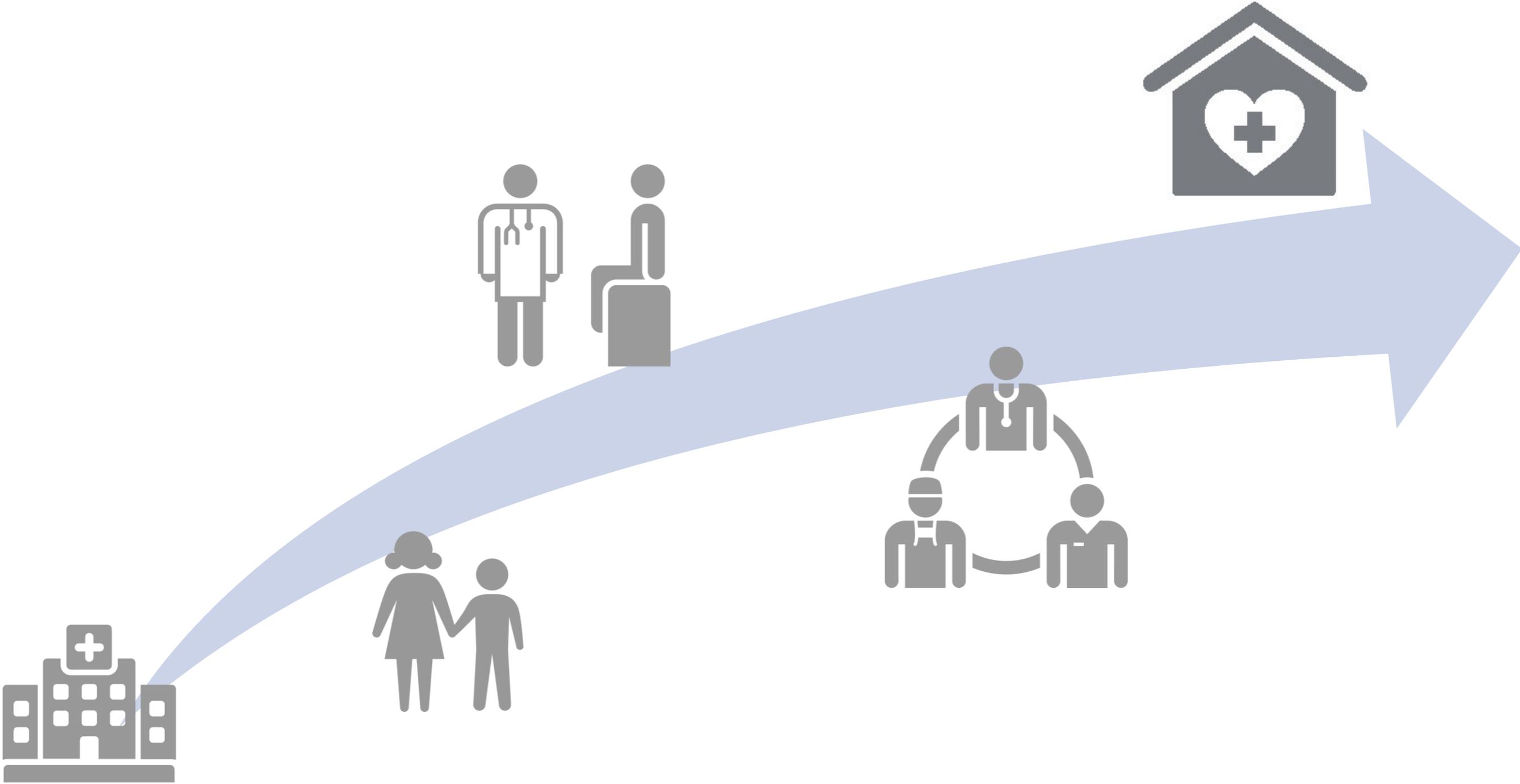


Image Source: Colorado Health Institute



Roadmap to Implementation



Response to Committee Questions

Susan E. Birch, Executive Director

Barb Ramsey, IDD Division Director

Jed Ziegenhagen, Office of Community Living Director



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Overview of IDD Services (1-7)

Respite services



Section 2 Waiting List (8-10)



HB-14 1051 Strategic Plan

- HB 14-1051 Requires the Department to develop a strategic plan in consultation with stakeholders to:
 - “Ensure that Coloradans with intellectual and developmental disabilities and their families will be able to access to the services and supports they need and want at the time they need and want those services and supports.”
- The Department held 5 stakeholder engagement meetings to develop the plan and gather feedback



HB 14-1051 Strategic Plan: Overview

- Includes background information on waiting list data, status, and administration
- Aligns with Department's mission, the recommendations of the Community Living Advisory Group and the Community Living Plan
- Organized around key strategies of the Department's FY 2014-15 Performance Plan:
 - **Customer** - Improve health outcomes, client experience, and lower per-capita costs
 - **Communications** - Sustain effective internal and external relationships
 - **Process** - Enhance efficiency and effectiveness through process improvement
 - **Financing** - Ensure sound stewardship of financial resources



Customer: Improve health outcomes, client experience, and lower per-capita costs

- Complete Data Integrity Review to Identify Full Scope of Current and Future Needs
- Family Supportive Services Program & State Supported Living Services Review
- Assess and Develop System Capacity
- Improve Transparency and Navigability of the System Through Waiver Redesign
- Provision of Conflict Free Case Management



Communications: Sustain effective internal and external relationships

- Establish a Stakeholder Communication Plan
- Increase Collaboration and Communication with Other State Agency Partners
- Develop an I/DD Handbook
- Execute Short-term Communication Commitments



Process: Enhance efficiency and effectiveness through process improvement

- Develop Statewide Order of Selection Process Allowing for Clear Communication of Waiting List Position
- Refine the Process for Exceptions to Order of Selection
- Establish Enrollment Timeframe Requirements
- Evaluate the Assessment and Service Planning Process



Financing: Ensure sound stewardship of financial resources

- Use Budget Process to Achieve Enrollment Goals
- Review the Service Plan Authorization Limits (SPAL) and support levels



HB 14-1051: Conclusion and Next Steps

- Update strategic plan on a quarterly basis to incorporate new information and additional strategies
- All feedback gathered so far and the Department's response will be published on the Department's website by the end of December 2014
- Ongoing stakeholder meetings
- Achieve the goal of timely enrollment for all eligible individuals by the year 2020



Section 3 Expenditures (11-14)



Changes to LTSS (15-19)



Conflict Free Case Management (20-22)

Separation of service delivery, case management



Community First Choice (23-27)



Consumer Directed Attendant Support Services (CDASS) (28-29)



Thank You

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