



OPERATIONAL MEMO

TITLE:	TRANSITION COORDINATION AGENCY LIST
SUPERSEDES NUMBER:	N/A
EFFECTIVE DATE:	NOVEMBER 12, 2019
DIVISION AND OFFICE:	CASE MANAGEMENT AND QUALITY PERFORMANCE DIVISION, OFFICE OF COMMUNITY LIVING
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Purpose and Audience:

The purpose of this Operational Memo is to provide guidance to the Department of Health Care Policy & Financing's (Department) contracted options counseling entities to comply with contract requirements regarding informed choice for skilled nursing facility residents interested in exploring transitioning to the community with the support of Transition Coordination Agencies (TCAs).

Information:

To ensure that all Colorado Health First members have the opportunity to make an informed choice of their residence and service providers, the Department created a newly required tool for contracted options counseling entities. The tool must be used to help members select which TCA they wish to work with. This tool, called the Transition Coordination Agency List, includes information about each TCA and the services they provide. The Department will maintain and update a master Transition Coordination Agency List as well as individual lists for each options counseling region. The

Department will work with TCAs to maintain up-to-date information. The Transition Coordination Agency List includes the following information:

- Agency Name
- Contact Information
- Agency Description
- Medicaid Service (this can include any State Plan or Home and Community-Based Services provided by the TCA)
- Additional Services (this can include any service that is not a Medicaid service but is provided through the agency such as transportation assistance or family caregiver support)
- Locations Served (this can include counties served and/or municipalities served)

The Transition Coordination Agency List is to be used by options counselors in helping Health First Colorado members identify a TCA to work with during their Transition Coordination process. The Transition Coordination Agency List was compiled with this support of all current TCAs and with the help of the Transitions Stakeholder Advisory Council. The Transition Coordination Agency List will be available to the public on the Transition Services webpage and will be updated as necessary.

Attachment(s):

Transition Coordination Agency List

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