



INFORMATIONAL MEMO

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| TITLE: | CASE MANAGEMENT REDESIGN STATEWIDE WEBINAR |
| SUPERSEDES NUMBER: | N/A |
| EFFECTIVE DATE: | OCTOBER 13, 2020 |
| DIVISION AND OFFICE: | OFFICE OF COMMUNITY LIVING |
| PROGRAM AREA: | CASE MANAGEMENT |
| KEY WORDS: | CASE MANAGEMENT REDESIGN, CONFLICT FREE CASE MANAGEMENT, CFCM, CMRD, CARE AND CASE MANAGEMENT IT PLATFORM, LONG-TERM SERVICES AND SUPPORTS (LTSS) ASSESSMENT AND SUPPORT PLAN AND PERSON-CENTERED BUDGET ALGORITHM |
| INFORMATIONAL MEMO NUMBER: HCPF IM 20-050 | |
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| APPROVED BY: AMANDA LOFGREN | |

HCPF Memo Series can be accessed online: <https://www.colorado.gov/hcpf/memo-series>

Purpose and Audience:

To inform all stakeholders about upcoming stakeholder engagement webinars where the Department of Health Care Policy & Financing (the Department) will provide updates on Case Management Redesign to include Conflict-Free Case Management (CFCM).

Information:

The Department has been working on Case Management Redesign to include Conflict Free Case Management (CFCM). In 2014, the Centers for Medicare and Medicaid Services (CMS) implemented a final rule requiring the separation of case management from service delivery functions to mitigate conflict of interest for services provided under Home and Community-Based Services (HCBS) waivers. The Department continues to work with the Centers for Medicare & Medicaid Services (CMS) on Conflict-Free Case Management (CFMC) as a component of Case Management Redesign.

CMS understands the importance and complexity of implementing Case Management Redesign and CFCM at the same time to prevent the case management system from having to make multiple systemic changes through consecutive years. The webinar will provide stakeholders with an update of where we are with CFCM and the steps **necessary to implement CFCM and Case Management Redesign.**

As part of Case Management Redesign, the **Department will provide an update on other key Case Management projects, including the new Care and Case Management IT Platform, Long-Term Services and Supports (LTSS) Assessment and Support Plan and Person-Centered Budget Algorithm.**

The Department recognizes that transparency and stakeholder feedback are essential components to the success of implementing Case Management Redesign. The Department will be hosting two statewide webinars with the same information to provide two opportunities for stakeholders to participate. **The webinars will be held on the following date and times:**

Date: October 21, 2020

Time: 1:30pm-3:00pm

Registration link:

https://cohcpf.adobeconnect.com/edrq1u7aeaay/event/event_info.html

Date: October 21, 2020

Time: 5:00pm-6:30pm

Registration link:

https://cohcpf.adobeconnect.com/eaulo87aqqdl/event/event_info.html

Please register for one of the above **events if interested in participating in the webinar. We do have limited "room" access and will need to track the number of participants to ensure we can accommodate anyone who would like to participate in this event.**

Attachments:

None

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