



Dear Hospital Provider,

This email is to inform you the 2016 and 2017 Healthcare Common Procedure Coding System (HCPCS) codes have been updated in the Colorado interChange.

- The 2016 HCPCS codes were updated on July 12, 2017. All associated denied and suspended claims were reprocessed by DXC Technology (DXC) on July 14, 2017.
- The 2017 HCPCS codes were updated on August 10, 2017. All associated denied and suspended claims were reprocessed by DXC on August 11, 2017.

For additional details about these codes, please refer to the [2016 Practitioner HCPCS Special Bulletin](#) and [2017 Practitioner HCPCS Special Bulletin](#).

The Department and DXC also corrected an issue with the HCPCS codes that affected a limited number of UB claims and EAPG payments. The results of this fix will be reflected on the August 18, 2017 financial cycle.

Please note: HCPCS-related claims may still properly deny or suspend for other reasons.

The Department appreciates your patience during this transition to a new claims processing system and federal revalidation compliance, both of which occurred as the Department was rolling out the outpatient hospital EAPG reimbursement methodology.

The Department understands that implementing these changes has caused frustration for many of our hospital providers. We hope you understand that through this work, the Colorado Medicaid program is moving to a more modern system that provides greater transparency and accuracy. These changes will ultimately increase the quality of services provided to our members and bring the program into compliance with federal program integrity and accountability standards.

We are making every effort to ensure that providers are paid appropriately in a timely manner for services rendered to Medicaid members.

As a reminder, any provider experiencing financial hardship can call the Health First Colorado Provider Services Call Center at 1-844-235-2387 and select option 2 to "speak with an agent" and then option 4 to learn about interim payment options.

Once again, thank you for your patience and continued partnership through this transition.

Thank you,

Health First Colorado (Colorado's Medicaid Program)

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