



## Hospital Back Up Redesign CSR Subcommittee

Wednesday March 2, 2016  
10:00 am - 12:00 pm  
303 E. 17<sup>th</sup> Ave.  
Denver, CO 80203  
Eleventh Floor Conference Room 11A

**Mission Statement:** Use the CU recommendations to inform the focus of internal and external workgroups during the redesign of the Hospital Back up Program. The purpose is to improve the program by addressing the gaps identified by CU within the HBU program.

**Call-in Information:**

Local: 720-279-0026, Toll-free: 877-820-7831, Participant Code: #308112  
[www.colorado.gov/hcpf/hospital-back-redesign-advisory-committee](http://www.colorado.gov/hcpf/hospital-back-redesign-advisory-committee) -- Link to HBU Redesign website.

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## AGENDA

**Purpose:** The purpose of this meeting is establish guidelines for communication between HBU providers and the SURC for HBU clients to receive a CSR in an opportune and reoccurring pattern.

- I. Current methods and issues
- II. Methods of notification from the provider
- III. Reoccurrence pattern for notification
- IV. Necessary documentation
- V. Questions

Reasonable accommodations will be provided upon request for persons with disabilities. Please notify Heather Fladmark at 303-866-6433 or [Heather.Fladmark@state.co.us](mailto:Heather.Fladmark@state.co.us) or the 504/ADA Coordinator at [hcpf504ada@state.co.us](mailto:hcpf504ada@state.co.us) at least one week prior to the meeting to make arrangements.

