

To Whom It May Concern:

The Colorado Department of Health Care Policy & Financing and the Department of Human Services are working to redesign and improve methods for people to learn about their options for long-term services and supports and to enroll in programs. The first step in this process is to facilitate focus groups through a series of conference calls. The Departments are seeking input from people who currently access long-term services and supports. As a consumer or caregiver, your ideas and experiences are particularly important.

The purpose of this call is to gather information about your personal experiences as a consumer or caregiver. State employees will not be on any of the calls. All comments will be shared in summary (i.e. you will not be quoted directly in any way, unless you request it). Each call will be limited to 8-10 participants and will be professionally facilitated by a consultant (not a state employee) to assure that your time is respected. Your input about what works – and particularly, what doesn't work – about the current system will be invaluable as we plan for a more coordinated, consumer-friendly system.

Please let me know if you are able to participate in a call on one of these days:

- Monday, February 2nd from 10:00 a.m. – 11:30 a.m.
- Thursday, February 5th from 1:00 p.m. – 2:30 p.m.
- Thursday, February 5th from 3:00 p.m. – 4:30 p.m.
- Tuesday, February 10th from 11:30 a.m. – 1:00 p.m.

Your time and opinions are of great value to us. We hope you can participate in one of the scheduled calls. Participation is based on a first-come, first-served basis. To RSVP or if you have any questions, please contact Aron Snyder at aron.snyder@state.co.us or 303-866-3312. In your RSVP, please state which call you will be participating in along with your age, your disability and whether or not you are enrolled in Medicaid. Call-in information will be provided to you after you RSVP. To compensate you for your time, all participants will be given \$15 gift cards following the call.

Thank you for considering this request.

Regards,

Aron Snyder
Project Manager, No Wrong Door Grant
Colorado Department of Health Care Policy & Financing