



COLORADO

Department of Health Care
Policy & Financing

Medical Quality Improvement Committee (MQuIC) Face to Face Meeting

Thursday, September 14, 2017 9:00 a.m. - 1:00 p.m. (Mountain Time)

Location: 303 E. 17th Ave Denver, CO 80203 11th floor AB Conference Room

Call in: **844-532-1234**

Conference ID (access code) **93763427**

1. Introductions, Additions to the Agenda, Determine Lunch & Break Times 5 Minutes

2. Review July 2017 Minutes 5 Minutes

3. BQuIC and MQuIC Combined Meeting 5 Minutes

Jerry will share insight on the Department's future plans to combine these meetings.

4. Confirm, add, or change (Presenter Jerry Ware, the Department of Health Care Policy and Financing (HCPF)) Final point on what is required in fiscal year 2017/2018 for new managed care regulations 45 minutes

Barbara McConnell (Health Services Advisory Group/HSAG) will lead this discussion and share insight on new quality improvement centric regulations, timelines and deliverables. Additional meeting staff would like to know how many Performance Improvement Projects (PIPs) CMS requires in the new regulations the timeline for those PIPs and historical background regarding PIPs.

5. Healthcare Effectiveness Data and Information Set (HEDIS) 2017 Results 45 Minutes

Jenny Starbuck and **Kim Elliott** (HSAG) will be presenting this topic in person starting at 10:00am. Webinar will be available for those who will not be on-sit See the webinar login instructions below:

Meeting Number: 800 776 710

Meeting Password: MQuIC#2017

To join this meeting (Now from mobile devices!)

Our mission is to improve health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources.

www.colorado.gov/hcpf



1. Go to (or copy this link in your URL)
<https://hsagonline.webex.com/hsagonline/j.php?MTID=m3c27c9bab0abd6272c8584cbd9039f6e>
2. If requested, enter your name and email address.
3. If a password is required, enter the meeting password: MQulC#2017
4. Click "Join".
5. Follow the instructions that appear on your screen.

TELECONFERENCE INFORMATION

Provide your phone number when you join the meeting to receive a call back.

Alternatively, you can call:

Conference dial-in number: 844-532-1234(US)

Access Code: 93763427

6. Discussion about selection of 2018 HEDIS measures **15 Minutes**

Heidi Kreuziger (HCPF) will lead this discussion. Health plans should come prepared to discuss options, and their preferred HEDIS selections.

11:00 am Hour Lunch Break

7. Fiscal Year 17/18 Compliance Site Reviews

Katherine Bartilotta (HSAG) will share input on this topic. **15 Minutes**

8. Work the State is doing for member Fee For Service (FFS) Early and Periodic Screening Diagnostic and Treatment (EPSDT) **10 Minutes**

Gina Robinson (HCPF) will share an update on this topic.

9. Consumer Assessment of Healthcare Providers & Systems (CAHPS) Data Results **15 Minutes**

Russell Kennedy (HCPF), and **Julia Lewis** (HSAG) will be presenting on this topic and share CAHPS trends seen across other organizations (are there themes, areas of opportunity, successes for all health plans, etc).

10. Plan Updates **10 Minutes**

Quality Directors/staff from each health plan can share updates with the Department at this time.

11. Closing

Our mission is to improve health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources.
www.colorado.gov/hcpf



Next Meeting: November 2, 2017

Reasonable accommodations will be provided upon request for individuals with disabilities. Please notify the Committee Coordinator at 303-866-2335 or jerry.ware@state.co.us or the 504/ADA Coordinator hcpf504ada@state.co.us at least one week prior to the meeting.

Famous Quality Quotes:

1. "We cannot solve our problems with the same thinking we used when we created them." Albert Einstein
2. "If you can't describe what you are doing as a process, you don't know what you're doing." W. Edward Deming
3. "There is nothing more difficult to take in hand, more perilous to conduct, or more uncertain in its success, that to take the lead in the introduction of a new order of things." Niccolo Machiavelli
4. "Quality improvement is the responsibility of everyone at all levels in the company rather than those of quality departments only." Unknown
5. "Measure what is measurable and make measurable what is not." Galileo Galilei
6. "It is not enough to simply "do your best". You must strive for perfection." Subir Chowdhury
7. "Quality is not an act, it is a habit." Aristotle
8. "Why should we measure it, and report it and improve it when, what we really should do, is just eliminate it?" Peter Drucker
9. "Those who are not dissatisfied will never make any progress." Dr. Shigeo Shingo
10. "You can have any color, as long as it's black." Henry Ford

