



**COLORADO**

Department of Health Care  
Policy & Financing

## **Minutes of the Medical Quality Improvement Committee (MQuIC) Face To Face Meeting**

Thursday, September 14, 2017 9:00 am to 1:00 pm

Location: 303 E. 17<sup>th</sup> Ave Denver, CO 80203 11AB Conference Room  
Call In: 844-532-1234 Conference ID (access code) 93763427

### **1. Call to Order**

"The Contractor shall participate in the Department's Managed Care Quality Improvement Committee (MQuIC) to provide input and feedback regarding quality improvement priorities, performance improvement topics and measurements and specifics of reporting formats and time frames, and other collaborative projects."

### **2. Roll Call**

#### **A. Members Present**

Denver Hamrick, Angela Engle, Lindsay Cowee, Peggy Sparacino, Curt Curnow, Debbie Breikreuz, Brian Cichon, Maura Cameron, Kathy Bartilotta, Crystal Brown, Barbara McConnell, Chayne Boutillette, Teresa Craig, Manuela Heredia, Julia Lewis, Carlos Madrid, Jenny Starbuck, Heidi Kreuziger, Gregg Kamas, Janet Milliman, Russell Kennedy, Christi Melendez, Kim Elliot MD, Gina Stepuncik, Emma Bailey, Matt Bulfer, Nancy Viera, Gina Robinson, Carolyn Smallwood, Shelly Siedelberg, Nicole Nyberg, Michael Gratton, Danielle Culp, Chris Tzortzis, Dr. Mark Learned, Angela N., Rachel Henrichs, Natale Score, Jerry Ware.

#### **B. Members Excused**

Judy Zerzan, Bethany Himes, Keechia Merriweather, Tammy Gianfrancisco, William Heller, Paula Davis, Amber Saldivar, MaryJo Strobel, Jill Bystol, Dawn Arellano, Megan Myers, Mega Petrich, Kristin Brown, Pauline Casey, Jennifer Mueller, Matthew Lanphier, Adam Stauthamer, Alana Barrett, Abigail Worthen, Daniel Obarski, Keri Smith, Karen Haneke, Mariyah Badani, Shawni Smith, Marianne Lynn, Raymond Berens, Patricia Connally, Dr. Norma Stiglich, Christian Koltonski, Allison Heyne, Kari Pikus, Ethel Smith, Alan Kislowitz, Catherine Morrissey, Ashley Booth, , Kris Hartmann, Shoshanna Montoya, Regina Gaines, Cassandra VanZalinge, Megan Cheever, Michael Robinson, Emma Bailey, Kathleen Westcoat, Regina Cameron.



### **3. Introductions, and additions to the agenda**

Done.

### **4. Approval of the July 2017 Minutes**

Minutes approved.

### **5. BQuIC and MQuIC Combined Meeting**

Jerry shared input with the health plans about combining this meeting (MQuIC) with the behavioral health quality meeting after January 2018.

### **6. Final point on what is required in fiscal year 2017/2018 for new managed care regulations**

Barbara shared handouts on this topic prior to the meeting and then reviewed the "Medicaid Managed Care Regulations: What's new?" PowerPoint with the group. Example topics discussed include: State Monitoring 438.66e., Member Information 438.10h, Appeals and Grievances 438.402a, Adverse Determination, Program Integrity 438.608, other.

### **7. Healthcare Effectiveness Data and Information Set (HEDIS) 2017 Results**

Dr. Elliott, Jenny and Heidi conducted an interactive discussion about the HEDIS results. Meeting attendees were broken up into groups to address related questions. The group also discussed well child visitation rates with Gina R.. Participants in the groups shared input for the next face to face meeting which included: more group time and a focus on state issues which would be beneficial. One participant expressed appreciation of the group discussion. After the presentation Shelly agreed to share input at the November meeting that relates to refusal of vaccinations and the impact that has on HEDIS rates.

### **8. Discussion about selection of 2018 HEDIS measures**

Heidi led this discussion about 2018 HEDIS measures. The group discussed options for lead screening and Dr. Learned shared provider input about the effectiveness of a lead screening measure. Shelly also shared input about the HEDIS DMS and DRH HEDIS measures and that her health plan would not be able to collect that data. There was consensus from the Plans that the proposed 2018 HEDIS metrics were appropriate, and no changes were suggested.

### **9. Fiscal Year 17/18 Compliance Site Reviews**

Kathy again provided the "Federal Rules and Regulations for Managed Care Plans" handout for staff to review. Kathy confirmed standards that will be reviewed this



fiscal year (example, Program Integrity, Grievance & Appeals, Subcontracts and Delegation, Member Information). Kathy also noted how scoring for the member handbook will be addressed for Medicaid and CHP+ health plans. Kathy concluded the discussion by noting when the compliance site review tool will be share with health plans.

#### **10. Work the State is doing for member Fee For Service (FFS) Early and Periodic Screening Diagnostc and Treatment (EPSDT)**

Gina updated the group about where EPSDT input can be found online. Gina also reviewed what specialty providers need from Primary Care Providers (PCP) in regards to referrals.

#### **11. Consumer Assessment of Healthcare Providers & Systems (CAHPS) Data Results**

For this topic Russell provided a handout prior to the meeting. Russell then reviewed the PowerPoint content and noted that CHP+ health plans generally have a good/better response rate than the Medicaid health plan response rates. Russell also shared PCMH CAHPS information. Greg and the group briefly discussed options for adding questions to the CAHPS survey. Lindsay asked if the PCMH results will be shared with RCCOs and Russell said yes.

#### **12. Plan Updates**

Greg Denver Health- noted CAHPS and HEDIS work and shared input about new staff at his health plan (example, Products Natalie, Emma B., CEO Greg).

Dr Learned Kaiser Permanente- Discussed the leadership transition from Dr. Pharo to himself.

Janet Colorado Access- shared input about CAHPS, work being done on dental caries, preventative research, and none covered services for Nitrous.

Manuela Colorado Choice- noted CAHPS and HEDIS work and shared input about their new company name (Friday Health Plans) and operations in new counties.

Maura Rocky Mountain Health Plans- updated the group about their plan and United Health, tweeking work on commercial plans and HEDIS work being done.

**Meeting ended 30 minutes over. Click [here](#) for the online MQuIC site. Click [here](#) for online Health Services Advisory Group/Department Reports. Next meeting will be on November 2, 2017.**

