



COLORADO

Department of Health Care
Policy & Financing

MINUTES OF THE BEHAVIORAL HEALTH QUALITY IMPROVEMENT COMMITTEE (BQuIC)

303 17th Ave Denver CO 80203 11th Fl. C Conference Room

September 26, 2017 10:00 am to 12:00 pm

1. Call to Order

BHO contract requirement "The Contractor shall have its Quality Improvement Director or their designee participate in the Department's Behavioral Health Quality Improvement Committee (BQuIC), to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and time frames, and other collaborative projects."

2. Roll Call

Quorum equals representation from a minimum of three Behavioral Health Organizations (BHOs) out of five plus one person from the Department.

Quorum Met? Yes.

A. Members Present

John Doherty, Ling Cui, Chase Lambert, Danielle Culp, Katherine Bartilotta, Kris Hartmann, Catherine Morrissey, Erica Arnold-Miller, Clara Cabanis, Lindsay Cowee, Mandi Strickland, Alana Berrett, Heidi Kreuziger, Crystal Brown, Melissa Eddleman, Lauren Young, Tina McCrory, Jeremy White, Gina Stepuncik, Rachel Henrichs, Barbara McConnell, Marianne Lynn, Katie Tenhulzen, Regina Cameron, Kari Pikus, Alejandro Vera, Jerry Ware.

B. Members Excused

Christi Melendez, Curt Curnow, Michael Gratton, Regina Gaines, Adrienne Jones, Ethel Smith, Sam Madden, Kiara Kuenzler, Lenya Robinson, Nicole Nyberg, Lynne Bakalyan, Bob Dyer, Robert Bremer, Myron Unruh, Judy Zerzan, Kate Parker, Rebecca Helfand, Dave Rastatter, Nancy VandeMark, Kristin Brown, Jonna Henkel, Jefferey Riestler, Michelle Tomsche, Abigail Worthen, Patrick Steadman, Camille Harding, Jenny Nate, Patricia Connally, Jill McFadden, Kari Snelson, Meredith Silverstein, Regina Cameron, Gina Robinson, Lauren Young, Julie Slivka, Matt Bulfer, Colleen McKinney, Kelly Mahncke, Troy Peck, Valerie Cassano, James



Bloom, Dario Russo, Kendall Sauer, Ligi Fu, , Russell Kennedy, Christian Koltonski, Julia Lewis, Arnold Salazar.

3. Introductions, and additions to the agenda

Added Colorado Department of Corrections (CDOC) topic to the agenda.

4. Approval of Minutes

The August 2017 minutes were reviewed and approved.

5. General Updates

Kris noted that Performance Improvement Project (PIP) submissions emails went out about the October 30, 2017 due date. Kathy provided an update on the compliance site review tool, and the desk request packet sent to certain health plans. Kari provided an update for the next satisfaction survey project. Regina introduced herself again to the group and provided an update about next steps for the Performance Measure Validation (PMV). Gina reminded Behavioral Health Organization (BHO) staff about the due date (Sept 29, 2017) for submitting their encounter data QUIP (quality improvement plan) documentation and noted that she is available for technical assistance (TA).

6. Behavioral Health Organization (BHO) 411 and BHRR draft guideline review

John, Alana and Lauren led this discussion with BHO quality staff and provided a handout in advance of the meeting. John reviewed important changes to the criteria and Lauren and Alana reviewed key sections of the draft guidelines with the group (example, Timeline, Documentation Standards, Technical Documentation, Minimal Staff Requirements, Other). Jeremy asked a question about the timeline medical record tracking dates. Marianne asked questions about addressing missing data (example, data of birth). Alan and Lauren addressed these questions. Mandi, Erica, Lindsay and Clara expressed concerns about criteria changes that were not in previous guideline documents. John informed BHO staff that they should submit their concerns to him by October 3, 2017 which is the deadline for the Department to consider changes for the guidelines. Alana and Lauren confirmed that for documentation standards billing summaries can't be the sole source. Alana provided additional insight for minimal staff requirements and BHO quality staff expressed acceptance of this input. Lauren also shared input about BHO due dates for



submitting BHRR 137 medical record information. The group briefly discussed acceptance of FOHC approaches discussed before concluding this topic.

7. Incentive Performance Measure Questions

Danielle led the discussion for this topic. Danielle and Melissa also address BHO questions and discussed possible updates that could be made to the incentive scope document and incentive indicator #9s template. Please reference the agenda for a list of the BHO questions discussed. Danielle captured complete notes for this topic which include follow up task. For example, possible scope document language changes about MOU criteria. Danielle noted that these discussion items if approved will be updated in the scope document and other relevant materials in the coming days as well as an updated incentive scope document shared with the group and HSAG. The group also discussed BHO deliverable due date changes (example, workplan due November 1, 2017 and Template due December 1, 2017). Tina shared comments and asked questions about the due date submissions with the group. Jerry, Danielle and BHO Quality Directors also discussed that BHOs should submit their incentive rates to the HSAG FTP site by the due date of November 1, 2017 then send HSAG and the Department an email about their submission. Danielle and the group also noted that BHOs can use a format of their choosing for their November 1, 2017 incentive measure submission, but that it should be clear about what rate belongs to what incentive measure. The group then discussed how BHOs should still submit their standard performance measure rates by the December 1, 2017 due date.

8. Colorado Department of Corrections (CDOC) Data Sharing Agreement

Alejandro provided an update on this effort to provide BHO and Regional Accountable Care Collaborative (RCCO) organizations data to assist them with providing services to released offenders from the CDOC system. Example, name, date of birth, identification number, county, parole officer, diagnosis (Dx) and other data provided to these health plans in advance of an offender's release. Tina and Alejandro then discussed how the identification number will be shared with the BHOs.

9. BHO monthly and quarterly reports sent by the Department

Jerry provided the update for this topic which included: Foster care data has been completed and all BHOs should have this input, quarterly Waiver Client by BHO data is up to date and the next quarterly report will be out beginning in October, the Department's Data Analysis Section (DAS) is still working on Rx claim BHO monthly report (still waiting on pharmacy data), still working on MI Client with 2 or more ED visits, still working on ACT client by BHO data, and Member Month data for calculating measures will be available the first week of October. Erica and other



BHO Quality Directors requested that Jerry follow up on the following two questions: the Department promised to share non-PHI SUD data/rates with them in October. Will the Department still provide that non-PHI SUD data and if so when? Can the non-PHI SUD ED visits data be broken out by hospital?

10. Department and Plan updates/reminders

Jerry reminded BHO quality staff about their FY 17/18 Suicide Risk Assessment data deliverable submission due date of April 30, 2018, reminded BHO staff about their Quality Plan and Annual Impact Analysis report due date at the end of this month, and he provided a reminder about when the final standard performance measure scope document was last modified and shared with them.

11. Public Comments

No external visitors attended this open to the public meeting.

12. Adjourn

Meeting ended on time.

Future Meeting: October 24, 2017 10:00 am to 12:00 pm

Click [here](#) for the online BQuIC site.

