



COLORADO

Department of Health Care
Policy & Financing

MINUTES OF THE BEHAVIORAL HEALTH QUALITY IMPROVEMENT COMMITTEE (BQuIC)

303 17th Ave Denver CO 80203 11th Fl. C Conference Room

November 28, 2017 10:00 am to 12:00 pm

1. Call to Order

BHO contract requirement "The Contractor shall have its Quality Improvement Director or their designee participate in the Department's Behavioral Health Quality Improvement Committee (BQuIC), to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and time frames, and other collaborative projects."

2. Roll Call

Quorum equals representation from a minimum of three Behavioral Health Organizations (BHOs) out of five plus one person from the Department.

Quorum Met? Yes.

A. Members Present

Melissa Eddleman, Troy Peck, Bethany (HSAG), Rachel Henrichs, Justine Miracle, Chase Lambert, Danielle Culp, Kris Hartmann, Catherine Morrisey, Erica Arnold-Miller, Clara Cabanis, Mandi Strickland, Heidi Kreuziger, Lauren Young, Jeremy White, Gina Stepuncik, Regina Cameron, Julia Lewis, Ligi Fu, Jerry Ware.

B. Members Excused

Destiny Meyer, Christi Melendez, Curt Curnow, Michael Gratton, Adrienne Jones, Sam Madden, Nicole Nyberg, Lynne Bakalyan, Bob Dyer, Robert Bremer, Myron Unruh, Judy Zerzan, Kate Parker, Rebecca Helfand, Dave Rastatter, Kristin Brown, Jonna Henkel, Jefferey Riester, Michelle Tomsche, Abigail Worthen, Patrick Steadman, Camille Harding, Jenny Nate, Patricia Connally, Jill McFadden, Kari Snelson, Meredith Silverstein, Gina Robinson, Julie Slivka, Matt Bulfer, Colleen McKinney, Kelly Mahncke, Valerie Cassano, James Bloom, Kendall Sauer, Marianne Lynn, Arnold Salazar, Kari Pikus, Katherine Bartilotta, Lindsay Cowee, Crystal Brown, Tina McCrory, Diana Maier, Dario Russo, Russell Kennedy, Christian Koltonski, Ethel Smith, Barbara McConnell, Jamie Hamilton.



3. Introductions, and additions to the agenda

Jerry briefly noted that this committee would need to start work on the FY 17/18 standard scope document in January 2018. Clara asked the group to consider having another party take on the role for editing the standard scope document going forward. Jerry also noted that Heidi will be leaving the Department this Friday and moving on to a sister agency.

4. Approval of Minutes

The October 2017 minutes were reviewed and approved.

5. General Updates

Kris discussed the finalizing of the Performance Improvement Project (PIP) submissions, PIP feedback coming in December, and PIP resubmissions in January 2018. Rachel provided an updated on the Compliance Site Reviews (example, ABCD and ABCNE done, CHP, BHI and FBHP to start after January 1, 2018). Julia noted that the Experience of Care and Health Outcomes (ECHO) satisfaction survey was in the final stages and plans to send out survey material in January 2018 are moving forward. Regina noted that Performance Measure Validation onsite audits will begin next week and that source code review results should be sent later this week. Lauren provide an updated on completed the 411 audit guidelines. Gina shared the status on the process improvement measures the behavioral health plans are working on for the Quality Improvement Plan/QUIP projects and noted her availability for technical assistance (TA).

6. Behavioral Health Organization (BHO) monthly and quarterly reports sent by the Department

Ligi provided an update to this committee that around January 2018 pharmacy data/quarterly reports may be provided to BHOs and then Department can then move forward with calculating standard measure ##5 (adherence) and measure #8 (diabetes). Ligi also confirmed that the Department will be calculating standard measures #11a and 11b (follow up emergency department) in the coming week/s, and BHO penetration rates should be calculated in the coming week/s. The group also discussed the calculation of standard measure #10b by the Department. BHO staff again requested additional SUD material previously discussed with James Bloom, but Jerry confirmed that input would need to be requested after January 1, 2018 as James noted. Jerry recalled that the BHOs have not been sent the incentive rates for measures #6 and #7 (emergency department utilization for mental health



and substance use). Jerry said he will send that input to the BHOs after the meeting.

7. BHO Closeout Deliverables

Troy used the TV monitor and reviewed a submitted closeout document from Mandi and his internal draft closeout document. Troy noted that no final decisions have been made on the BHO closeout deliverables, but he shared insight on which deliverables may and may not be required.

8. Due Dates for the Standard Performance Measure Suicide Risk Assessment vs. Incentive Suicide Risk Assessment Measure

Jerry informed BHO Quality Directors about options for submitting these two deliverables. All BHO Quality Directors agreed to submit both deliverables on the May 2018 due date. These two deliverables use different age group breakouts which should be captured in the reports, but the certain sections of the criteria of the standard scope document can be used for both reports since it is more specific.

9. Behavioral Health Organization (BHO) Stretch Measures Timeline Update

Danielle requested BHO Quality Directors to do a high-level presentation on their stretch measures at the December 2017 BQuIC meeting.

10. Incentive Measure Indicator 9 Documented Care Coordination Agreements

Clara led this discussion with Danielle. Danielle will do some addition research on this topic to clarify the deliverable and share her input at the January 2018 BQuIC meeting.

11. Method for calculating target Incentive performance rates

Mandi led this discussion with Danielle to clarify the method used. All BHO Quality Directors agreed that their baseline rates were recalculated, but the bench marks were not adjusted for the recalculation. BHO staff requested that the Department make that adjustment. Melissa and Danielle will research this request and follow up with the BHOs. BHO staff may do additional research on this issue to show the impact of not making the adjustment in the benchmark and share that input with Melissa and Danielle.



12. BHO Incentive Dashboard/Draft

Danielle briefly discussed the dashboard for the incentive rates and will check with internal staff to see if this information is ready to be shared.

13. Public Comments

No external visitors attended this open to the public meeting.

14. Adjourn

Meeting ended early.

Future Meeting: **December 19, 2017** 10:00 am to 12:00 pm

Click [here](#) for the online BQuIC site.

