



COLORADO

Department of Health Care
Policy & Financing

MINUTES OF THE BEHAVIORAL HEALTH QUALITY IMPROVEMENT COMMITTEE (BQuIC)

303 17th Ave Denver CO 80203 11th Fl. C Conference Room

May 23, 2017 10:00 am to 12:00 pm

1. Call to Order

BHO contract requirement "The Contractor shall have its Quality Improvement Director or their designee participate in the Department's Behavioral Health Quality Improvement Committee (BQuIC), to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and time frames, and other collaborative projects."

2. Roll Call

Quorum equals representation from a minimum of three Behavioral Health Organizations (BHOs) out of five plus one person from the Department.

Quorum Met? Yes.

A. Members Present

Tina McCrory, Gina Robinson, Kendall Sauer, Timea Jonas, Regina Gaines, Ligi Fu, Katherine Bartilotta, Julia Lewis, Danielle Culp, Kris Hartmann, Jeremy White, Catherine Morrissey, Michael Lott-Manier, Erica Arnold-Miller, Clara Cabanis, Lindsay Cowee, Barbara McConnell, Scott Jones, Lauren Young, Russell Kennedy, Rachel Henrichs, Mandi Strickland, Alana Berrett, Heidi Walling, Kelly Mahncke, Jerry Ware.

B. Members Excused

Ethel Smith, Crystal Brown, Melissa Eddleman, Sam Madden, Kiara Kuenzler, Lenya Robinson, Nicole Nyberg, Lynne Bakalyan, Bob Dyer, Robert Bremer, Myron Unruh, Eric Matt, Judy Zerzan, Kate Parker, Rebecca Helfand, Dave Rastatter, Nancy VandeMark, Kristin Brown, Adrienne Jones, Jonna Henkel, Arnold Salazar, Jefferey Riester, Michelle Tomsche, Abigail Worthen, Marianne Lynn, Patrick Steadman, Camille Harding, Kim Griffith, Christian Koltonski, Kari Pikus, Jenny Nate, Troy Peck, Patricia Connally, Jill McFadden, Christi Melendez, Lisa Brody, Chase Lambert, Kari Snelson, Meredith Silverstein, Valerie Cassano, James Bloom, Michael Gratton, Regina Cameron.

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3. Introductions, and additions to the agenda

Group briefly discussed Behavioral Health Organization (BHO) deliverables due after June 30, 2018 (example, Annual Quality Report, fiscal year (FY) 17/18 performance measures, Evidence Based Practice (EBP) report, quarterly reports). Tina and Michael shared insight that the BHO Executive Contractors Meeting has been talking about these transitional deliverables and that their later discussions should clarify how the Department will received required reports.

4. Approval of Minutes

The April 2017 minutes were reviewed and approved.

5. General Updates

Kris confirmed Performance Improvement Project (PIP) reports for all BHOs have been completed and shared. Kathy confirmed all BHO compliance site review activities for BHOs have been completed and reports sent with corrective actions documentation. For FY 17/18 Kathy said the review standards will be Member Information, Grievance and Appeals, Delegation & Subcontracts, and Provider Participation and Program Integrity. Regina and Julia noted that member response rates are lower than the previous year and that the draft report will be submitted to the Department on June 7th. Timea reminded the group that Performance Measure Validation activities are completed for this fiscal year and in July Health Services Advisory Group (HSAG) will pick up these activities again. Lauren confirmed BHOs have sent all materials for the 411 and behavioral health record review (BHRR) audits and that they are working on analysis.

6. Early and Periodic Screening Diagnostic and Treatment (EPSDT)

Gina informed the group that rules for EPSDT are being rewritten and she encouraged BHOs that don't have staff attending the committee meetings for this work to consider participating.

7. Incentive performance measure scope document and timeline

Danielle started this discussion by addressing BHO questions from the last meeting (Example Question- Are BHOs to include state and non-state hospital data in incentive measures 4 & 5? Answer from Danielle yes, incentive measures #4-5 are to include all hospitals and not just non-state). Clara asked if a final incentive scope document will be sent out? Danielle said yes. Tina shared concerns with BHO eligibility data coming from the new Interchange System and noted how the errors in this data (attribution) may affect their future performance measure calculations. Danielle and Jerry will do some internal communication about this issue. Catherine asked Danielle to follow up on incentive scope document qualifier one and qualifier



two requirements to clarify what is needed. For example, qualifier two what Corrective Actions Plans are involved. Danielle said she will follow up and report back to the group at the next meeting if not sooner.

8. BHO Monthly and quarterly reports sent by the Department

Ligi shared insight on the process to now create the BHO quarterly report data and she said the plan is still to provide that data in July 2017.

9. BHO Performance Measure (PM) Workgroup

Jerry and the group agreed that work for this workgroup is completed for this fiscal year.

10. Department and Plan Updates/Reminders

BHOs are expected to provide updated information at the June BQuIC meeting concerning their Stretch Measures. Prior to the next meeting Danielle will send a communication about the criteria for this update.

11. Public Comments

No external visitors attended this open to the public meeting.

12. Adjourn

Meeting ended early.

Future Meeting: June 27, 2017 10:00 am to 12:00 pm

Click [here](#) for the online BQuIC site.

