



COLORADO

Department of Health Care
Policy & Financing

MINUTES OF THE BEHAVIORAL HEALTH QUALITY IMPROVEMENT COMMITTEE (BQuIC)

303 17th Ave Denver CO 80203 11th Fl. C Conference Room

August 22, 2017 10:00 am to 12:00 pm

1. Call to Order

BHO contract requirement "The Contractor shall have its Quality Improvement Director or their designee participate in the Department's Behavioral Health Quality Improvement Committee (BQuIC), to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and time frames, and other collaborative projects."

2. Roll Call

Quorum equals representation from a minimum of three Behavioral Health Organizations (BHOs) out of five plus one person from the Department.

Quorum Met? Yes.

A. Members Present

Connor Holzkamp, Matt Bulfer, Chase Lambert, Danielle Culp, Dario Russo, Kendall Sauer, Ligi Fu, Katherine Bartilotta, Kris Hartmann, Catherine Morrissey, Erica Arnold-Miller, Clara Cabanis, Lindsay Cowee, Scott Jones, Russell Kennedy, Mandi Strickland, Alana Berrett, Heidi Walling, Crystal Brown, Christian Koltonski, Melissa Eddleman, Lauren Young, Tina McCrory, Julia Lewis, Jeremy White, Jennifer Turvey, Arnold Salazar, Jerry Ware.

B. Members Excused

Christi Melendez, Marianne Lynn, Curt Curnow, Michael Gratton, Barbara McConnell, , Regina Gaines, Gina Stepuncik, Adrienne Jones, Ethel Smith, Sam Madden, Kiara Kuenzler, Lenya Robinson, Nicole Nyberg, Lynne Bakalyan, Bob Dyer, Robert Bremer, Myron Unruh, Judy Zerzan, Kate Parker, Rebecca Helfand, Dave Rastatter, Nancy VandeMark, Kristin Brown, Jonna Henkel, Jefferey Riester, Michelle Tomsche, Abigail Worthen, Patrick Steadman, Camille Harding, Kim Griffith, Kari Pikus, Jenny Nate, Patricia Connally, Jill McFadden, , Kari Snelson, Meredith Silverstein, Regina Cameron, Gina Robinson, Lauren Young, Julie Slivka,



Colleen McKinney, Rachel Henrichs, Kelly Mahncke, Troy Peck, Valerie Cassano, James Bloom.

3. Introductions, and additions to the agenda

Jerry stated he is still researching Scott's request to receive monthly state hospital data reports.

4. Approval of Minutes

The July 2017 minutes were reviewed and approved.

5. General Updates

Kris shared thoughts about the 101 Performance Improvement Project (PIP) webinar that was just conducted, reminded the group about the PIP Summit scheduled for next month and the PIP submission date in October 2017. Kathy noted work being completed on the compliance monitoring tool and noted Behavioral Health Organization (BHO) staff options for reviewing the tool. Julia noted plans were in the works for the next BHO satisfaction survey. Russell noted he is reviewing the timeline for the next survey. Jerry reminded BHO staff about the timeline for them to submit standard and incentive performance measures. Lauren reviewed past 411 technical assistance (TA) calls with BHO plans, and shared input about the 411 and Behavioral Health Record Review (BHRR) kick off meetings with the Department. Mandi asked other BHO staff if they could share thoughts about their 411 audits and their review of minimal documentation. Lindsay, Erica and Clara shared input on their BHO efforts and would follow up with Mandi if needed after the meeting. Alana also noted possible guideline changes being made to address minimal documentation requirements.

6. Incentive Performance Measure Qualifier One

Melissa and Danielle confirm changes made to the draft incentive scope documents. Mandi and other BHO staff asked for clarification about requirements for incentive measure #9. Melissa shared an update. Erica asked for an update on efforts noted in Qualifier One and Melissa confirmed John Doherty has set up an encounter data submission reply that will address this requirement. Danielle asked BHO staff to send her additional comments by this Friday concerning the draft incentive document. Melissa asked BHO staff to also send comments by this Friday in regards to the template that will be created for incentive measure #9.

7. Dashboard Update

Curt reviewed plans for publishing BHO FY 16/17 standard performance measure rates in a dashboard and he shared insight about a 10% improvement expectation



for future rates that would be above the top BHO performer. Heidi shared additional comments about goals. BHO staff requested that a footer be used in the dashboard to explain possible BHO differences in rates. Christian asked that BHO staff send him an example footer comment that they would like posted with the data. Mandi will follow up for the BHOs about the footer.

8. The Fiscal Year (FY) 16/17 Experience of Care and Health Outcomes (ECHO) Survey

Christian and Russell shared a PDF handout that showed results from the last survey and the group discussed future plans to post this input in a future online dashboard. Catherine shared her optimism for this reporting effort. **Russell asked that this topic be added to the next meeting agenda and he asked BHO staff for input on which questions might not be useful and possibly eliminated. Christian will work on updating the dashboard to meet some BHO data preferences that he will share.**

9. BHO monthly and quarterly reports sent by the Department

Ligi shared an update on where the Department is in regards to getting BHO staff foster care data, pharmacy data and needed Substance Use Disorder (SUD) data results. Melissa commented on what SUD data the Department could not share with the BHOs. BHO staff later noted concerns with being able to submit their two standard performance measure rates to the Department with the delays in getting pharmacy data. Jerry said that the Department would be ok with a later submission for the two standard pharmacy measures if pharmacy data was not provided in a timely manner to make calculations. Ligi and James will continue to work on getting BHO staff needed data.

10. BQuIC and MQuIC Combined Meeting

Jerry stated that he may work on plans to combine the January 2018 meeting.

11. Department and Plan Updates/Reminders

The group discussed options for using the Department of Corrections data sharing input with their incentive measure #9 submission. Danielle and Michael will look further into this option.



12. Public Comments

No external visitors attended this open to the public meeting.

13. Adjourn

Meeting ended 15 minutes early.

Future Meeting: September 26, 2017 10:00 am to 12:00 pm

Click [here](#) for the online BQuIC site.

