



COLORADO

Department of Health Care
Policy & Financing

MINUTES OF THE BEHAVIORAL HEALTH QUALITY IMPROVEMENT COMMITTEE (BQuIC)

303 17th Ave Denver CO 80203 11th Fl. C Conference Room

February 28, 2017 10:00 am to 12:00 pm

1. Call to Order

BHO contract requirement "The Contractor shall have its Quality Improvement Director or their designee participate in the Department's Behavioral Health Quality Improvement Committee (BQuIC), to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and time frames, and other collaborative projects."

2. Roll Call

Quorum equals representation from a minimum of three Behavioral Health Organizations (BHOs) out of five plus one person from the Department.

Quorum Met? Yes.

A. Members Present

Colleen McKinney, Nicole Adams, John Doherty, Adam Schaffer, Tina McCrory, Shane Mofford, Lisa Brody, Danielle Culp, Ligi Fu, Kris Hartmann, Jeremy White, Kendall Sauer, Catherine Morrissey, Michael Lott-Manier, James Bloom, Erica Arnold-Miller, Clara Cabanis, Jenny Nate, Lindsay Cowee, Kiara Kuenzler, Troy Peck, Barbara McConnell, Lauren Young, Sam Madden, Michael Gratton, Carmen Costa, Melissa Eddleman, Jerry Ware.

B. Members Excused

Lynne Bakalyan, Sharon Pawlak, Bob Dyer, Robert Bremer, Myron Unruh, Eric Matt, Judy Zerzan, Kate Parker, Rebecca Helfand, Dave Rastatter, Jaime Bowen, Nancy VandeMark, Kristin Brown, Adrienne Jones, Jonna Henkel, Arnold Salazar, Scott Jones, Jefferey Riester, Michelle Tomsche, Abigail Worthen, Gina Robinson, Lenya Robinson, Marianne Lynn, Patrick Steadman, Camille Harding, Kim Griffith, Russell Kennedy, Heidi Walling, Alana Berrett, Christian Koltonski, Valerie Cassano, Kari Pikus, Crystal Brown, Timea Jonas, Katherine Bartilotta, Patricia



Connally, Rachel Henrichs, Jill McFadden, Marilyn Hejny, Christi Melendez, Meredith Silverstein, Mandi Strickland, Ethel Smith, Kelly Mahncke.

3. Introductions, and additions to the agenda

4. Approval of Minutes

The January 2017 minutes were reviewed and approved.

5. General Updates

Kris noted that final touches are being done on the Behavioral Health Organization (BHO) Performance Improvement Project (PIP) draft reports that should be available in March 2017. Barbara confirmed that the BHO Compliance Site Reviews are completed and that the Department is reviewing draft result findings that will be included in the final reports. Barbara confirmed that the Performance Measure Validation (PMV) audits for the BHOs have been completed and that audit results are being reviewed. Jerry said that the BHO Experience of Care Health Outcomes (ECHO) satisfaction survey is on schedule. Lauren confirmed that the Behavioral Health Record Review (BHRR) and the BHO 411 audits are on schedule and she shared next steps for these audits.

6. Behavioral Health Organization (BHO) Suicide Risk Assessment Performance Measures

This committee discussed how the Zero Suicide follow up data shared by the Department was more suited for an acute care setting and not the current process in the BHO performance measure requirements. Sam and other BHO quality staff felt that follow up for this measure should follow a 3month timeline. Sam and Clara will work on drafting scope document language to address follow up for this measure that will be reported in fiscal year 2018.

7. BHO Performance Measure Workgroup

Committee members began reviewing the current 2017 draft performance measure scope document and noted changes that need to be made. For example, update the table of contents to not show an incentive category, updated measure #1 with the criteria shared by the Department and update measure #2 with the draft follow up input discussed at today's meeting, show just the overall scope for measures #15, 16, and 18 (measure 17 can be deleted), removed ICD-9 codes from the scope document, correct the review period on all measures, and correct the "Calculation of Measure" section on measure #4 to show the correct Dario Russo dates. James noted that the eligibility categories for the penetration measures will change with the new Medicaid Management Information System (MMIS) implementation so Sam and Clara will update the scope document to show general description for the



population eligibility types. James will need to also work with Sam and Clara to remove the ICD-9 codes for measure #7. Sam and Clara will modify measure #10 so it shows 10a and 10b. The BHOs are expected to calculate 10a (mental health) and the Department is expected to calculate 10b (substance abuse) at this time. The group also discussed measure #12 updates to ensure only paid claims are included. The group also discussed leaving measure #13 criteria as is and not put in language to eliminate social detox concerns. The group spoke with Melissa later in the meeting and confirmed that this scope document can be completed as previous year timelines. Sam and Clara are expected to share an updated 2017 scope document prior to the next meeting.

8. Stretch Performance Measures Update

Daniell said BHO proposals submitted in January 2017 were good. She also shared a handout that described next steps for these performance measures. BHO staff are expected to provide an update on their stretch measure at the April 2017 BQuIC meeting. Danielle also asked BHO staff to consider participation in a Zero Suicide academy meeting and will share additional input at a later date.

9. Behavioral Health Organization (BHO) Incentives Measures (start time after 11:30am)

Danielle reviewed the Exhibit I Performance Incentive Program handout and the group discussed baseline year questions. Nicole noted BHO input about needed corrections and next steps for updating the Incentive Measure Scope Document. Shane shared the below incentive measure methodology with the group:

FY 2015-16 Performance			FY 2016-17 Performance			FY 2017-18 Target		
BHO	Score	Note	BHO	Score	Note	BHO	Score	Note
BHO 1	60%		BHO 1	65%		BHO 1	66.20%	
BHO 2	65%		BHO 2	50%		BHO 2	52.70%	
BHO 3	70%	Highest performance	BHO 3	60%		BHO 3	61.70%	
BHO 4	10%		BHO 4	25%		BHO 4	30.20%	
BHO 5	15%		BHO 5	30%		BHO 5	34.70%	
Performance Standard = highest performance from FY 2015-16 +10%								
Highest performance = 70%; performance standard = 77%								

10. Department and Plan Updates/Reminders

Updates were noted on the agenda.

12. Public Comments



No external visitors attended this open to the public meeting.

13. Adjourn

Meeting ended around as scheduled. Future Meeting: **March** 28, 2017 10:00 am to 12:00 pm

Click [here](#) for the online BQuIC site.

