



COLORADO

Department of Health Care
Policy & Financing

MINUTES OF THE BEHAVIORAL HEALTH QUALITY IMPROVEMENT COMMITTEE (BQuIC)

303 17th Ave Denver CO 80203 11th Fl. Eleven C Conference Room

October 27, 2015 10:00 am to 12:00 pm

1. Call to Order

BHO contract requirement “The Contractor shall have its Quality Improvement Director or their designee participate in the Department’s Behavioral Health Quality Improvement Committee (BQuIC), to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and time frames, and other collaborative projects.”

2. Roll Call

Quorum equals representation from a minimum of three Behavioral Health Organizations out of five plus one person from the Department. **Quorum Met?**
Yes.

A. Members Present

Clara Cabanis, Barbara McConnell, Lindsay Cowee, James Bloom, Alana Berrett, Kiara Kuenzler, Erica Arnold-Miller, Kendall Sauer, Timea Jonas, Kris Hartmann, Anne Martin, Kendal Jerry Ware.

B. Members Excused

Roxzana Santacruz, Christi Melendez, Sharon Pawlak, Laura Hill, Bob Dyer, Robert Bremer, Myron Unruh, Shelly Spalding, Judy Zerzan, Arnold Salazar, LeeAnn Merrifield, Kate Parker, Gina Robinson, Judy Yip, Jennifer Woodard, John Kiehaefer, Heidi Walling, Marilea Rose, Katie Mortenson, Sara Lomeli, Sam Madden, Troy Peck, Rebecca Helfand, Marilyn Hejny, Camille Harding, Rachel Henrichs, Dave Rastatter, Christian Koltonski, Danielle Culp, Valerie Cassano, Jaime Bowen, Nancy VandeMark, Ligi Fu, Michelle Tomsche, Adrienne Jones, Lisa Brody, Lenya Robinson, Katherine Bartilotta, Russell Kennedy, Jeremy White, Melissa Kulasekere, Kristin Brown.



3. Introductions, and additions to the agenda

4. Approval of Minutes

The September 2015 minutes were reviewed and approved.

5. General Updates

Kris said Health Services Advisory Group and health plans were gearing up for the next Performance Improvement Project (PIP) submission due this Friday. Kris also reminded Behavioral Health Organizations (BHOs) to review last year's validation tool, PIP completion instructions, and that they should submit their latest PIP through activity 8. Barbara said the compliance site review audit desk request tool was sent and noted that in the spring when the Regional Care Collaborative Organizations (RCCOs) have their site audits they will invite their BHO to participate in an open forum discussion. Timea noted that the next steps for the Performance Measure Validation (PMV) is for the BHOs to submit their measures and source codes on the due date and that a later submission of measure #16 is expected to be submitted in January 2016. Alana noted that the due date for BHOs to submit comments on the draft 411 guidelines has past and that work on finalizing the 411 guidelines by the end of October is being completed.

6. Client Service Locations

Clara reported that her BHO clients use the CMHC 57% and the Independent Provider Network (IPN) 43%. Erica reported that using fiscal year 2015 data her BHO clients use the CMHC 70% and the IPN 30%. Kiara reported that her BHO clients use the CMHC 68% and the IPN 32%. Lindsay later reported that Access Behavioral Care Denver client use the CMHC 37% and the IPN 63% and for Access Behavioral Care Northeast BHO clients use the CMHC 61% and the IPN 39%.

7. Colorado Children's Healthcare Access Program (CCHAP) online BHO contact information

Lindsay, and Clara provided contact updates for their BHOs. Jerry will send that input to CCHAP staff.

8. BHO second year performance measures

BHO quality staff noted the below input for the contracted second year measures: #21 Adult Body Mass...- most of the data for this measure is in the physical health charts and can't be accessed by the BHO. *BHOs can work on a CMHC sub-measure related to the contracted adherence measure #5, which would include chart reviews for members with schizophrenia, but the data will be messy due to differing electronic health record (EHR) capabilities, #20 Care for older adults...*- This is a



chart review measure intended for primary care. This is a difficult measure for BHO's to complete because the data is not listed in the behavioral health charts. This measure can be done in physical health, but BHO's don't have access to physical health charts and BHOs couldn't act on performance improvement for this measure. *Not recommended as a measure to move forward on, #19 Depression screening...* - This screening would be completed in primary care. HCPF would be able to access PH claims to pull screening data and compared against follow up BH claims. BHO staff noted issues with trying to do physical health chart reviews for additional components of the CHIPRA criteria thus criteria may need to be modified if used for the source of this measure. *BHO staff recommend the Department calculate this measure and BHOs plan to assist with follow up.* James noted that the data set would not be complete, *#18 Number of children receiving intensive services...* - BHO staff note that a measure of intensive services for children within the behavioral health system is feasible and requested that the Department clarify the intent of this measure, what an appropriate percentage/goal would be and what the Department is wanting to know from this measure in order to develop criteria, *#17 Appropriate utilization ...ADHD...* - BHO staff said they can work on this measure, likely with adapted HEDIS criteria. BHO staff request that Camille attend the next meeting to assist with the intent for these second year measures.

9. Additional Topic Discussion

BHO staff request that Russell again share the current ECHO survey with them and also the final letter that will be sent to the clients. Jerry shared input from Russell Kennedy that funding to post satisfaction survey information/posters in the Community Mental Health Centers (CMHCs) was not available.

10. Department and Plan Updates/Reminders

Updates were noted on the agenda.

11. Public comments on issues discussed

No external visitors attended this meeting.

12. Adjourn

Meeting ended around 11:25 am. Future Meeting: November 24, 2015 10:00 am to 12:00 pm

