



COLORADO

Department of Health Care
Policy & Financing

MINUTES OF THE BEHAVIORAL HEALTH QUALITY IMPROVEMENT COMMITTEE (BQuIC)

303 17th Ave Denver CO 80203 11th Fl. C Conference Room

October 24, 2017 10:00 am to 12:00 pm

1. Call to Order

BHO contract requirement "The Contractor shall have its Quality Improvement Director or their designee participate in the Department's Behavioral Health Quality Improvement Committee (BQuIC), to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and time frames, and other collaborative projects."

2. Roll Call

Quorum equals representation from a minimum of three Behavioral Health Organizations (BHOs) out of five plus one person from the Department.

Quorum Met? Yes.

A. Members Present

Justine Miracle, John Doherty, Chase Lambert, Danielle Culp, Katherine Bartilotta, Kris Hartmann, Catherine Morrissey, Erica Arnold-Miller, Clara Cabanis, Lindsay Cowee, Mandi Strickland, Alana Berrett, Heidi Kreuziger, Crystal Brown, Lauren Young, Tina McCrory, Jeremy White, Gina Stepuncik, Barbara McConnell, Katie Tenhulzen, Regina Cameron, Julia Lewis, Dario Russo, Russell Kennedy, Christian Koltonski, Ethel Smith, Ligi Fu, Jerry Ware.

B. Members Excused

Christi Melendez, Curt Curnow, Michael Gratton, Regina Gaines, Adrienne Jones, Sam Madden, Lenya Robinson, Nicole Nyberg, Lynne Bakalyan, Bob Dyer, Robert Bremer, Myron Unruh, Judy Zerzan, Kate Parker, Rebecca Helfand, Dave Rastatter, Kristin Brown, Jonna Henkel, Jefferey Riester, Michelle Tomsche, Abigail Worthen, Patrick Steadman, Camille Harding, Jenny Nate, Patricia Connally, Jill McFadden, Kari Snelson, Meredith Silverstein, Gina Robinson, Julie Slivka, Matt Bulfer, Colleen McKinney, Kelly Mahncke, Troy Peck, Valerie Cassano, James Bloom, Kendall Sauer, Melissa Eddleman, Marianne Lynn, Arnold Salazar, Rachel Henrichs, Kari Pikus, Diana Maier.



3. Introductions, and additions to the agenda

Two topics added to the agenda.

4. Approval of Minutes

The September 2017 minutes were reviewed and approved.

5. General Updates

Kris reminded health plans about the Performance Improvement Project/PIP submission dates. Barbara noted which plans have received their desk review audit materials for the Compliance Site Reviews (example, CHP+ plans). Julia provided an updated about the next round of Experience of Care and Health Outcomes/ECHO satisfaction surveys that will be directed at Behavioral Health Organization/BHO members. Regina pointed out due dates for Performance Measure Validation/PMV deliverables. Lauren gave an update on the BHO 411 and Behavioral Health Record Review audits. Gina shared the status on the BHO Quality Improvement Plans/QUIP and noted her availability for technical assistance (TA).

6. Additional Topic: New Name For The Quality Committee After July 1, 2018

Jerry again shared Department plans about aligning a new Regional Accountable Entities/RAEs quality meeting with the physical health managed care quality meeting (MQuIC) after July 1, 2018. Jerry asked participants to share/email their thoughts about what to call this new quality meeting.

7. Follow Up From The Last Meeting 411 Guidelines Discussion

John led this discussion about the content that will be added to the Guidelines for the next 411 audit. The main updates centered on the review of technical specifications versus service content when assessing procedure codes. Lindsay expressed concerns about the updates being added and she shared insight on how these changes may affect the rates for her two BHOs. John confirmed that these concerns were not previously shared with him during the BHOs' feedback period. To clarify the issue, Alana asked each BHO Quality Director (Clara, Lindsay, Mandi, Erica) to share their BHO's approach to auditing procedure codes for this audit. Input from three of the five BHOs (i.e., BHI, CHP, FBHP) confirmed alignment with the new Guideline criteria. Lindsay noted that her BHOs could work with the new criteria, but that she wanted to make the group aware of the potential impact on audit results for ABC-Denver and ABC-Northeast. John said he would do



additional research on the Guidelines updates and submit the final Guidelines to Jerry for distribution to the BHOs.

8. BHO monthly and quarterly reports sent by the Department

Ligi informed the committee that due to issues with the new system implementation pharmacy data previously provided to BHOs to calculate performance measure rates would not be available at this time. Jerry asked Ligi if she could later share an exact time that this data would be available. Ligi agreed to follow up on that request and confirm delivery dates for BHO penetration rates, the Department's ISCAT completion, and completion of the two BHO incentive measures that will be validated. Tina agreed to follow up with all BHOs to get their agreement on the standard performance measures that they could not calculate due to not having the pharmacy data available. Tina said she will share that input with Jerry via email. Mandi noted that she believes the two standard measures BHOs would have to delay submitting due to not receiving pharmacy data may be #4 Percent of Members Prescribed Redundant Atypical Antipsychotic Medications and #5 Adherence to Antipsychotic For Individuals with Schizophrenia.

9. Additional Topic: Care Coordination Template

Tina noted some concerns with the Template provided for the Care Coordination requirement. Tina and other BHO Quality Directors noted concerns with showing sustainability for BHOs that will terminate after July 1, 2018. Danielle requested BHOs clarify in their submission about any expected sustainability that would present after July 1, 2018.

10. Department and Plan updates/reminders

Danielle said that she will provide an update with this committee on the BHO Stretch Measure submissions.

11. Public Comments

No external visitors attended this open to the public meeting.

12. Adjourn

Meeting ended at 11:05 p.m..

Future Meeting: November 28, 2017 10:00 am to 12:00 pm

Click [here](#) for the online BQuIC site.

