



COLORADO

Department of Health Care
Policy & Financing

MINUTES OF THE BEHAVIORAL HEALTH QUALITY IMPROVEMENT COMMITTEE (BQuIC)

303 17th Ave Denver CO 80203 11th Fl. C Conference Room

June 27, 2017 10:00 am to 12:00 pm

1. Call to Order

BHO contract requirement "The Contractor shall have its Quality Improvement Director or their designee participate in the Department's Behavioral Health Quality Improvement Committee (BQuIC), to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and time frames, and other collaborative projects."

2. Roll Call

Quorum equals representation from a minimum of three Behavioral Health Organizations (BHOs) out of five plus one person from the Department.

Quorum Met? Yes.

A. Members Present

Colleen McKinney, Dario Russo, Kendall Sauer, Timea Jonas, Regina Gaines, Ligi Fu, Katherine Bartilotta, Danielle Culp, Kris Hartmann, Jeremy White, Catherine Morrissey, Erica Arnold-Miller, Clara Cabanis, Lindsay Cowee, Barbara McConnell, Scott Jones, Russell Kennedy, Rachel Henrichs, Mandi Strickland, Alana Berrett, Kelly Mahncke, Crystal Brown, Melissa Eddleman, Troy Peck, Valerie Cassano, James Bloom, Michael Gratton, Marianne Lynn, Jerry Ware.

B. Members Excused

Ethel Smith, Sam Madden, Kiara Kuenzler, Lenya Robinson, Nicole Nyberg, Lynne Bakalyan, Bob Dyer, Robert Bremer, Myron Unruh, Judy Zerzan, Kate Parker, Rebecca Helfand, Dave Rastatter, Nancy VandeMark, Kristin Brown, Adrienne Jones, Jonna Henkel, Arnold Salazar, Jefferey Riester, Michelle Tomsche, Abigail Worthen, Patrick Steadman, Camille Harding, Kim Griffith, Christian Koltonski, Kari Pikus, Jenny Nate, Patricia Connally, Jill McFadden, Christi Melendez, Lisa Brody, Chase Lambert, Kari Snelson, Meredith Silverstein, Regina Cameron, Tina McCrory, Gina Robinson, Julia Lewis, Michael Lott-Manier, Lauren Young, Heidi Walling, Gina Stepuncik, Julie Slivka.



3. Introductions, and additions to the agenda

Completed.

4. Approval of Minutes

The May 2017 minutes were reviewed and approved.

5. General Updates

Kris shared insight on the Performance Improvement Project (PIP) submission dates for fiscal year (FY) 2017/2018 (tentatively October 30, 2017). Kathy noted that Health Services Advisory Group (HSAG) was reviewing submitted corrective action plans (CAPs) from the last Compliance Site Audits. Regina confirmed that the Experience of Care and Health Outcomes (ECHO) satisfaction survey was completed and that the final report will be sent to the Department this week. Timea requested that the Department send her the final incentive scope document. Danielle said she will send a copy to Timea. Alana noted that the Behavioral Health Record Review (BHRR) and the Behavioral Health Organization (BHO) 411 audits were completed and that the Department will receive the final report and case listing data this week. Alana also thanked BHO staff for keeping the distinction between these two audits and requested that they continue to do this effort.

6. Standard and Incentive performance measure scope document

Melissa noted the reasons for updating the incentive scope document with the place of service (POS) 02 and additional diagnosis (dx) codes. Erica spoke with Scott to see if there will be any problems with their coding to capture the dx range data. Melissa also confirmed the implementation date for the new codes (example, July 1, 2017). Mandi later asked if the Department was tracking variations that may arise in the incentive measure calculations and Danielle and Jerry confirmed that was not being done, but that BHO staff can submit that information, if available, with their submitted rates. The committee later agreed that these same changes would need to be added to the standard scope document. Clara will follow up with Sam and submit an updated standard scope document to the Department in the coming week/s.

7. Model Notice of Adverse Benefit Determination

Colleen shared a handout with BHO quality staff that showed standardized updates being made to the new Notice of Adverse Benefit Determination letter and that a design template will be shared with BHO staff at a later date. This templated is expected to have Early and Periodic Screening Diagnosis and Treatment (EPSDT) and Child Mental Health Treatment Act (CMHTA) dynamic options. Clara asked if there was a Spanish version and Colleen noted not at this time, but that it would be



the BHOs responsibility to ensure language version were provided as needed. Mandi asked what the reading level was and Colleen confirmed 5th to 6th grade level. Colleen noted that she is still working with BHO Executives to finalized the template and that there are no next steps for this committee.

8. Brief comments about the 411 quality improvement plan activitiy for fiscal year 17/18

Jerry provided the purpose for this new audit (example, improve internal BHO processes that will improve accuracy and completeness of submitted encounter data), and reviewed some steps that BHO staff will work with HSAG to complete this audit in FY 17/18. Barbara requested that Jerry add Gina Stepuncik (HSAG) to the July 2017 meeting agenda to begin the process for this audit.

9. Behavioral Health Organization (BHO) stretch measures update

Danielle led this topic off by asking each BHO to provide their update. Mandi reported that her BHO was working on the Person and Family Centered Advisory Council measure and is doing meetings with their EPIC team peer specialist, and she noted efforts by the Jefferson Center for Mental Health to address satisfaction survey data. Mandi also noted that similarity in their processes to processes recommended by the Office of Behavioral Health (Jane). Catherine reported that her BHO (Denver) is also working on the Person and Family Centered Advisory Council measure and that the work is being done at the Community Mental Health Center (CMHC) level, that they are working on needs assessment that may go from May 2017 to October 2017, and she concluded by noting input about the approved council positions and solidarity gift cards. Clara reported that her BHO is also working on the Person and Family Centered Advisory Council measure and that they are meeting every other month, that the meetings are run by committee meeting staff and that they are looking into cultural competent services. Erica reported that her BHO is working on the Depression remission at 6 months or discharge measure and that they are receiving PHQ-9 data from their CMHCs, and that they are working on an auto reminder tool. Catherine reported that her second BHO (Northeast) was working on the substance use screening composite measure and she shared some baseline results (example, 78.6 % received assessment and of that number 89.8% had an intervention), and she concluded by noting her BHO was pulling denominator data from claims. Danielle ended this discussion by noting some deliverable requirements and that she will send Mandi the specific workplan for her BHO.

10. BHO monthly and quarterly reports sent by the Department

James confirmed that the pharmacy data that is normally sent will be delayed and that his section is working on making the data useful. James requested that the group be prepared to discuss work arounds for the pharmacy data at the next meeting. James noted some problems with generating the data with a year look



back versus looking back a quarter. Scott asked if the pharmacy data layout is still being changed and James said that it was.

11. Department and Plan Updates/Reminders

Danielle said that the Department is working on a data sharing agreement with the Colorado Department of Corrections (CDOC) and that she will provide an update on this effort at the next BQuIC meeting. Dario confirmed that he is still planning to send the antipsychotic drug list to the Department as noted in the standard scope document.

12. Public Comments

No external visitors attended this open to the public meeting.

13. Adjourn

Meeting ended early.

Future Meeting: July 25, 2017 10:00 am to 12:00 pm

Click [here](#) for the online BQuIC site.

