



COLORADO

Department of Health Care
Policy & Financing

MINUTES OF THE BEHAVIORAL HEALTH QUALITY IMPROVEMENT COMMITTEE (BQuIC)

303 17th Ave Denver CO 80203 11th Fl. C Conference Room

April 24, 2018 10:00 am to 12:00 pm

1. Call to Order

BHO contract requirement "The Contractor shall have its Quality Improvement Director or their designee participate in the Department's Behavioral Health Quality Improvement Committee (BQuIC), to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and time frames, and other collaborative projects."

2. Roll Call

Quorum equals representation from a minimum of three Behavioral Health Organizations (BHOs) out of five plus one person from the Department.

Quorum Met? Yes.

A. Members Present

Chase Lambert, Danielle Culp, Jeremy White, Catherine Morrissey, Stacey Davis, Alana Berrett, Crystal Brown, Kris Hartmann, Erica Arnold-Miller, Clara Cabanis, Mandi Strickland, Lauren Young, Barbara McConnell, Regina Cameron, Julia Lewis, Caitlin Fannon, Katherine Bartilotta, Rachel Henrichs, Ligi Fu, Kendall Sauer, Melissa Eddleman, Destiny Meyer, Jerry Ware.

B. Members Excused

Mariyah Badani, Russell Kennedy, Christi Melendez, Curt Curnow, Adrienne Jones, Nicole Nyberg, Bob Dyer, Robert Bremer, Myron Unruh, Judy Zerzan, Kate Parker, Dave Rastatter, Kristin Brown, Jefferey Riester, Michelle Tomsche, Abigail Worthen, Patrick Steadman, Camille Harding, Jenny Nate, Patricia Connally, Jill McFadden, Kari Snelson, Gina Robinson, Julie Slivka, Matt Bulfer, Colleen McKinney, Kelly Mahncke, Valerie Cassano, James Bloom, Marianne Lynn, Arnold Salazar, Kari Pikus, Tina McCrory, Dario Russo, Ethel Smith, Lynne Bakalyan, Andrea Jones, Troy Peck, Devine Miller, Michael Gratton, Gina Stepuncik, Krista Beckwith, Justine Miracle, Jamie Hamilton, Andrea Scott, Dawn Olson.



3. Introductions, and additions to the agenda

Jerry thanked Quality Improvement (QI) Directors for submitting their FY 17/18 performance measure analysis to the Department as requested.

4. Approval of Minutes

The March 2018 minutes were reviewed and approved.

5. General Updates

Kris confirmed that the final Performance Improvement Project (PIP) reports have been sent out and closes out PIP activities for this fiscal year. Danielle and Kris also noted a later PIP closeout submission that is due to the Department. QI staff should follow up with Danielle about questions concerning this deliverable. Kathy said that Health Services Advisory Group/HSAG was gathering Corrective Action Plan (CAP) input from the Behavioral Health Organizations (BHOs) as it relates to the Compliance Site Reviews and sending that input to the Department. Julia provided status on the Department receiving deposition reports for the Experience of Care & Health Outcomes (ECHO) satisfaction survey and she noted the current response percentages (example, adults 13.35% and 15.40 children both down from this time last year). Regina noted that there are no outstanding issues for the Performance Measure Validation (PMV) requirements. Lauren reviewed the due date timelines for the BHO 411 reports and she noted that the Behavioral Health Record Review (BHRR) audit was wrapping up. Barbara noted that work on the draft report for the BHO QUIP project was being completed.

6. Incentive Measures Outstanding Issues

Danielle reviewed questions submitted to the Department in regards to this topic and she noted follow up work that the Department was doing to closeout issues. Mandi and other BHO QI staff requested clarification about recalculating incentive rates #6 and #7 for FY 15/16 and 16/17 because it did not sound like the Department was recalculating all of these requested measures. Ligi did confirm that the Department will recalculate FY 16/17 rates for incentives measures #6 and #7, but Ligi requested that BHOs submit a email to clarify the measures to recalculate and fiscal years. Mandi said she would follow up on Ligi's request.

7. Behavioral Health Organization (BHO) monthly and quarterly reports sent by the Department

Ligi discussed work still being done on quarterly reports and she confirmed work was still being done on Jeremy's specific request.



8. Questions Concerning the 411 Audit In Fiscal Year 18/19

Jeremy wanted to share possible concerns that relate to completing the 411 audits in the next fiscal year with the new Regional Accountable Entities (RAEs). Jeremy noted the normal timely for this audit and expressed concerns with doing this work with the RAEs who would have less encounter data available. Jerry shared some steps the Department was planning to adjust requirements for this audit in the next fiscal year. BHO QI staff also noted that this audit would be a gate requirement for future RAE incentives. Melissa then noted a date for a RAE and Department meeting that will be taking place and encouraged BHO/RAE staff to bring incentive concerns as they relate to this audit to that meeting.

9. FY 17/18 Draft Standard Scope Document

Jerry asked BHO QI staff to clarify their updates to this document. Mandi took the lead and confirmed why the intake period was adjusted for some of the measures (example, to adjust for BHO transitioning out). Jerry agreed to the changes and is expected to finalize this standard scope document and share a copy with BHO QI Directors.

10. Department and Plan Updates/Reminders

Reminders are noted on the agenda.

11. Public Comments

No new external participants attended this meeting.

12. Adjourn

Meeting ended early. Future Meeting: **May 22, 2018** 10:00 am to 12:00 pm

Click [here](#) for the online BQuIC site.

