



COLORADO

Department of Health Care
Policy & Financing

MINUTES OF THE BEHAVIORAL HEALTH QUALITY IMPROVEMENT COMMITTEE (BQuIC)

303 17th Ave Denver CO 80203 11th Fl. C Conference Room

April 25, 2017 10:00 am to 12:00 pm

1. Call to Order

BHO contract requirement "The Contractor shall have its Quality Improvement Director or their designee participate in the Department's Behavioral Health Quality Improvement Committee (BQuIC), to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and time frames, and other collaborative projects."

2. Roll Call

Quorum equals representation from a minimum of three Behavioral Health Organizations (BHOs) out of five plus one person from the Department.

Quorum Met? Yes.

A. Members Present

Kendall Sauer, Scott Marmulstein, Timea Jonas, Kari Snelson, Regina Cameron, Meredith Silverstein, Ligi Fu, Katherine Bartilotta, Valerie Cassano, Julia Lewis, Danielle Culp, Kris Hartmann, Jeremy White, Catherine Morrissey, Michael Lott-Manier, James Bloom, Erica Arnold-Miller, Clara Cabanis, Lindsay Cowee, Barbara McConnell, Scott Jones, Lauren Young, Michael Gratton, Russell Kennedy, Rachel Henrichs, Mandi Strickland, Jerry Ware.

B. Members Excused

Ethel Smith, Crystal Brown, Heidi Walling, Melissa Eddleman, Sam Madden, Kiara Kuenzler, Lenya Robinson, Nicole Nyberg, Lynne Bakalyan, Bob Dyer, Robert Bremer, Myron Unruh, Eric Matt, Judy Zerzan, Kate Parker, Rebecca Helfand, Dave Rastatter, Jaime Bowen, Nancy VandeMark, Kristin Brown, Adrienne Jones, Jonna Henkel, Arnold Salazar, Jefferey Riester, Michelle Tomsche, Abigail Worthen, Gina Robinson, Marianne Lynn, Patrick Steadman, Camille Harding, Kim Griffith, Alana Berrett, Christian Koltonski, Kari Pikus, Timea Jonas, Jenny Nate, Troy Peck, Patricia Connally, Jill McFadden, Marilyn Hejny, Christi Melendez, Kelly Mahncke, Lisa Brody, Chase Lambert.



3. Introductions, and additions to the agenda

Topic 11 was added to the agenda.

4. Approval of Minutes

The March 2017 minutes were reviewed and approved.

5. General Updates

Kris confirmed final Performance Improvement Project (PIP) reports were sent out to health plans and she noted that her staff is available for technical assistance (TA). Kathy informed the group that final Compliance Site Review reports will be sent. Rachel reminded the group about the HSAG tools that were shared with them by the Department a few days back which included updated Balanced Budget Act (BBA) regulations. Russell said that the Experience of Care & Health Outcome (ECHO) satisfaction survey field is closed and that he will be sending health plans the final report and raw data in the coming week/s. Julia shared information about the response rate for this survey versus the response rate in the previous year. Timea confirmed this year's Performance Measure Validations (PMVs) were completed and that the final reports will be sent to the health plans. Lauren reminded the health plans to upload their service coding accuracy reports and annual quality report data by the due date and she provided an update on the 411 and behavioral health record review (BHRR) audits.

6. Revised corrective action plan (CAP) process

Rachel shared a handout for this topic, provided a brief history about the purpose of this new tool and reviewed the new process for health plans to complete any corrective actions related to the compliance site reviews. Russell said this new process should help with closing CAPs in a timely manner.

7. Timeline discussion for the next Behavioral Health Organization (BHO) performance measure validation (PMV)

A handout was shared with the group to show a visual of the draft timeline. Danielle and Jerry then discussed the draft timeline and expected submissions for completing the next PMV. For example: only the 7 incentive performance measures are expected to be validated, but BHO staff will still submit/upload their standard performance measures as before (12-1-2017). James will send the BHOs their member month information in August 2017. BHO staff will upload their incentive performance measure rates (1-6), source codes, and ISCATs to the FTP site on 11-1-2017. The Department is expected to calculate incentive measure 7 and will upload those rates to the FTP site on 11-1-2017. Danielle and Jerry shared the onsite audit dates for each BHO (example, CHP on 12/6, FBHP on 12/7,



ABCD/ABCNE/BHI on 12/8, Department on 12/5) and the BHO Quality Directors are expected to follow up with Danielle by this Friday and confirm that date will work. Jerry confirmed that the standard scope document that the group is working on will be the source for the standard measure calculations. For the incentive measures calculations BHOs will use the incentive scope document shared by Danielle, but the rates will be calculated for fiscal year 16/17. BHO staff requested that Danielle follow up and confirm if they are to include state and non-state hospital data in incentive measures 4 & 5. Danielle agreed to follow up. BHO staff noted some table discrepancies (example table 6 and table 7) in the incentive scope document that should be deleted. Danielle said she will check and see about making those corrections.

8. Stretch performance measure updates

Clara shared input about BHI's stretch measure, and challenges (example, clients understanding issues). Catherine provided input about ABCD's stretch measure (example, language needs assessments). Erica shared input about CHP's stretch measure (example, receipt of PHQ-9 data for analysis). Mandi shared input about FBHP's stretch measure (example, Jefferson Mental Health Center client portal creation). Catherine also provided insight about ABCNE's stretch measure (example, CAGE screening tool, tobacco data workaround). BHOs are expected to provide and update at the June 2017 BQuIC meeting, but Danielle will send an email confirmation about next steps.

9. BHO Monthly and quarterly reports sent by the Department

James focused this discussion on the pharmacy quarterly report that is sent to the BHOs. James and the group spoke about adding status and prescriber information to this report. James also confirmed that additional quarterly files will not be sent until June, or July 2017. James then shared a handout and requested BHO staff help with getting consistency in the reporting. Scott J. agreed with the document recommendations. Lindsay and Catherine are expected to follow up with James about the recommendations. James is also expected to send an email to Jerry that clarifies the recommendations. Jerry will then send this input to the BHO quality staff. James requested that this topic stay on the next month agenda.

10. BHO Performance Measure (PM) Workgroup

The group discussed what eligibility information should be used in the standard scope document. James confirmed that the previous eligibility categories don't exist in the new Interchange System. The group agreed to use the Department's Budget Breakout in the penetration rate description. James will send this input to Jerry, who will then send it to Sam. Sam will update the draft 2017 standard scope document with this information and send back to Jerry as a final. Jerry will then



send each BHO Quality Director a copy of the updated final standard scope document.

11. Approval of the Fiscal Year 16/17 BHO Performance Measure Spreadsheet

Jerry asked BHO Quality Directors if they approved this spreadsheet. All directors approved. Jerry will move forward with finalizing the spreadsheet.

12. Department and Plan Updates/Reminders

Updates were noted on the agenda.

13. Public Comments

No external visitors attended this open to the public meeting.

14. Adjourn

Meeting ended around as scheduled.

Future Meeting: May 23, 2017 10:00 am to 12:00 pm

Click [here](#) for the online BQuIC site.

