



Minutes of the Medical Quality Improvement Committee (MQuIC)

Thursday, May 4, 2017 1:30 am to 3:30 pm

Location: 303 E. 17th Ave Denver, CO 80203 11C Conference Room

Call In: 800-747-2105 Conference ID (access code) 717 2105 Security Code 258301

1. Call to Order

"The Contractor shall participate in the Department's Managed Care Quality Improvement Committee (MQuIC) to provide input and feedback regarding quality improvement priorities, performance improvement topics and measurements and specifics of reporting formats and time frames, and other collaborative projects."

2. Roll Call

A. Members Present

Dr. Mark Learned, Gregg Kamas, Megan Cheever, Janet Milliman, Michael Robinson, Kathy Bartilotta, Crystal Brown, Timea Jonas, Kris Hartmann, Barbara McConnell, Jackie Hudson, Chayne Boutillette, Shoshanna Montoya, Teresa Craig, Manuela Heredia, Julia Lewis, Carlos Madrid, Jenny Starbuck, Regina Gaines, Jerry Ware.

B. Members Excused

Judy Zerzan, Bethany Himes, Keechia Merriweather, Tammy Gianfrancisco, William Heller, Paula Davis, Allison Kennedy, Amber Saldivar, MaryJo Strobel, Christi Melendez, Krista Beckwith, Jill Bystol, Dawn Arellano, Megan Myers, Mega Petrich, Kristin Brown, Pauline Casey, Jennifer Mueller, Matthew Lanphier, Adam Stauthamer, Alana Barrett, Abigail Worthen, Daniel Obarski, Keri Smith, Gina Robinson, Karen Haneke, Shelly Siedelberg, Mariyah Badani, Shawni Smith, Marianne Lynn, Raymond Berens, Angela Engle, Jordan Clothier, Curt Curnow, Debbie Breitzkreuz, Rachel Henrichs, Heidi Walling, Russell Kennedy, Patricia Connally, Cassandra VanZalinge, Dr. Norma Stiglich, Christian Koltanski, Nicole Nyberg, Allison Heyne, Kari Pikus, Ethel Smith, Michael Gratton, Danielle Culp, Alan Kislowitz, Brian Cichon, Kathryn Cagle, Chris Tzortzis, Peggy Sparacino, Catherine Morrisey, Lindsay Cowee, Sambridhi Deoja, Ashley Booth, Maura Cameron.



3. Introductions, and additions to the agenda

Done.

4. Approval of the March 2017 Minutes

Minutes approved.

5. General Updates

Kris confirmed final Performance Improvement Project (PIPs) were sent to health plans, that the PIP Summit will happen in September 2017, and that the Department and Health Services Advisory Group (HSAG) will be working with Access/KP to get their new PIP started. Kathy confirmed that this year's Managed Care Plan Compliance Site Review audits are completed and she reminded health plans about the tool kit with the updated federal regulations as a future reference. Megan asked for clarity about highlights on that document which Kathy provided. Julia provided an update about the Consumer Assessment of Healthcare Providers and Systems (CAHPS) satisfaction surveys (example, 13.74 response rate to date) and she noted that the computer-assisted telephone interviewing (CATI) was starting. Jenny followed up with health plans that complete their own Healthcare Effectiveness Data and Information Set (HEDIS) audits to confirm the tool they will use to submit rates to HSAG. Jenny said that health plans will receive the layout from HSAG by the end of May. Jenny will also send Megan a copy of the Department letter that listed the HEDIS measures that should be calculated.

6. Revised Corrective Action Plan (CAP) Process

Kathy previously shared a handout for this topic and reviewed the process for submitting CAPs going forward.

7. Plan Updates

Jackie stated that her plan is working on HEDIS, waiting on CAHPS results, and that the United Health Plan acquisition is completed.

Dr. Learned said his plan's compliance site audit went well and that Kaiser Health Plan has hired a new Senior Director for Medicaid and Charitable Programs, Kathy Westcoat.

Janet noted her plan's HEDIS, PIP and site review work and that they are working on well visits.

Manuela shared input about her plans work on CAHPS, HEDIS, their PIP and she share input about a public meeting to discuss their plans merger with Melody Health.

Greg said that his plan is working on HEDIS, CAHPS, a CAP, and that they have a new CEO Greg McCarthy.



8. Public Comments

No external visitors attended.

9. Other

Teresa informed the group that contract amendments are in route and she clarified what changes may have been made in these documents (example, no benefit changes).

Meeting ended early. Click [here](#) for the online MQuIC site.
Next meeting will be on July 6, 2017.

